A Division of Health Care Service Corporation, a Mutual Legal Reserve Company

Coverage for: Individual/Family | Plan Type: HMO

Coverage Period: 01/01/2023 – 12/31/2023

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The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.bcbsil.com/bb/ind/bb-shsh30baviilp-il-2023.pdf</u> or by calling 1-800-892-2803. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u>/ or call 1-855-756-4448 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|--|
| What is the overall deductible? | Individual: Participating \$4,600 Family: Participating \$13,800 | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. In-Network Preventive Health Care services and services with a <u>copayment</u> are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Individual: Participating \$9,100 Family: Participating \$18,200 | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> must be met. |
| What is not included in the <u>out-of-pocket limit?</u> | Premiums, balance billing charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.bcbsil.com or call 1-800-892-2803 for a list of Participating Providers . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | Yes. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . |

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| | Common | | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|------------------------------------|--|--|---|--|---|
| | Medical Event Services You May Need | | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | |
| | | Primary care visit to treat an injury or illness | \$40/visit; deductible does not apply | Not Covered | None |
| ľ | you visit a health care | Specialist visit | \$75/visit; deductible does not apply | Not Covered | Referral required. |
| <u>provider's</u> office or clinic | linio | Preventive care/screening/ immunization | No Charge; <u>deductible</u> does not apply | Not Covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| If you have a test | $\frac{\text{Diagnostic test}}{\text{work}}(\text{x-ray, blood}$ | \$20/test; deductible does not apply | Not Covered | Referral required. | |
| | you nave a lest | Imaging (CT/PET scans, MRIs) | \$350/test; <u>deductible</u> does not apply | Not Covered | Referral required. |

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| Common | | What You Will Pay | | Limitations, Exceptions, & Other |
|---|--|---|--|---|
| Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Important Information |
| | Preferred generic drugs | No Charge after <u>deductible</u> | Not Covered | Limited to a 30-day supply at retail (or a 90-day supply at a <u>network</u> of select retail pharmacies). Up to a 90-day supply at mail order. <u>Specialty drugs</u> limited to a 30-day supply. Payment of the difference between |
| | Non-preferred generic drugs | 10% <u>coinsurance</u> | Not Covered | |
| If you need drugs to | Preferred brand drugs | 20% <u>coinsurance</u> | Not Covered | the cost of a brand name drug and a |
| treat your illness or condition | Non-preferred brand drugs | 30% coinsurance | Not Covered | drug is available. Any differences between |
| Manadafana ahaa | Preferred specialty drugs | 40% coinsurance | Not Covered | the cost of the generic drug and the cost of the brand name drug will apply to the |
| More information about prescription drug coverage is available at www.bcbsil.com/rx23h/6T | Non-preferred specialty drugs | 50% <u>coinsurance</u> | Not Covered | deductible or out-of-pocket maximum. The applicable cost sharing (by tier) and the cost difference between the generic and brand will never exceed the overall cost of the drug. The amount you may pay per 30-day supply of a covered insulin drug, regardless of quantity or type, shall not exceed \$100, when obtained from a Participating Pharmacy. |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | 50% coinsurance | Not Covered | Referral required. For Outpatient Infusion Therapy, see your |
| surgery | Physician/surgeon fees | \$30/visit; deductible does not apply | Not Covered | benefit booklet* for details. |
| | Emergency room care | \$1,000/visit plus 50% coinsurance | \$1,000/visit plus 50% coinsurance | Per occurrence <u>copayment</u> waived upon inpatient admission. |
| If you need immediate medical attention | Emergency medical transportation | 50% <u>coinsurance</u> | 50% coinsurance | None |
| | <u>Urgent care</u> | \$75/visit; <u>deductible</u> does not apply | Not Covered | Must be affiliated with member's chosen medical group or referral required. |
| If you have a hospital | Facility fee (e.g., hospital room) | \$500/visit plus 50% coinsurance | Not Covered | Referral required. |
| stay | Physician/surgeon fees | No Charge; <u>deductible</u> does not apply | Not Covered | Referral required. |

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*For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsil.com/bb/ind/bb-shsh30baviilp-il-2023.pdf</u>.

| Common | | What You Will Pay | | Limitations, Exceptions, & Other | |
|--|---|--|---|---|--|
| Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Important Information | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$40/office visit; <u>deductible</u> does not apply 50% <u>coinsurance</u> for other outpatient services | Not Covered | Referral may be required. Telepsychiatry benefits are available; see your benefit booklet* for details. | |
| abuse services | Inpatient services | \$500/visit plus 50% coinsurance | Not Covered | Referral required. | |
| | Office visits | Primary Care: \$40 <u>Specialist</u> : \$75; <u>deductible</u> does not apply | Not Covered | Copayment applies to first prenatal visit (per pregnancy). Cost sharing does not apply for preventive services. Depending | |
| If you are pregnant | Childbirth/delivery professional services | No Charge; <u>deductible</u> does not apply | Not Covered | on the type of services, <u>deductible</u> or <u>coinsurance</u> may apply. Maternity care may | |
| | Childbirth/delivery facility services | \$500/visit plus 50% coinsurance | Not Covered | include tests and services described elsewhere in the SBC (i.e., ultrasound). | |
| | Home health care | No Charge; deductible does not apply | Not Covered | Referral required. | |
| If you need help | Rehabilitation services | \$30/visit; deductible does not apply | Not Covered | Poforral required | |
| recovering or have | Habilitation services | \$30/visit; deductible does not apply | Not Covered | Referral required. | |
| other special health needs | Skilled nursing care | 50% coinsurance | Not Covered | Referral required. | |
| 110000 | Durable medical equipment | No Charge; <u>deductible</u> does not apply | Not Covered | Referral required. | |
| | Hospice services | 50% coinsurance | Not Covered | Referral required. | |
| lf | Children's eye exam | No Charge; <u>deductible</u> does not apply | Not Covered | One visit per year. See your benefit booklet* for details. | |
| If your child needs dental or eye care | Children's glasses | No Charge; <u>deductible</u> does not apply | Not Covered | One pair of glasses per year up to age 19. See your benefit booklet* for details. | |
| | Children's dental check-up | Not Covered | Not Covered | None | |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Dental care (Adult)

- Long-term care
- Non-emergency care when traveling outside the U.S.

Weight loss programs

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Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Abortion care
- Bariatric surgery
- Chiropractic care (Chiropractic and Osteopathic manipulation limited to 25 visits per calendar year)
- Cosmetic surgery (only for the correction of congenital deformities or conditions resulting from accidental injuries, scars, tumors, or diseases)
- Hearing aids (for children 1 per ear every 24 months, for adults up to \$2,500 per ear every 24 months)
- Infertility treatment (covered for 4 procedures per benefit period)

- Private-duty nursing (with the exception of inpatient private-duty nursing)
- Routine eye care (Adult, 1 visit per benefit period)
- Routine foot care (when <u>medically</u> necessary)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the <u>plan</u> at 1-800-892-2803. You may also contact your state insurance department at 1-877-527-9431. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Illinois at 1-800-892-2803 or visit www.bcbsil.com, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact the Illinois Department of Insurance at 1-877-527-9431 or visit http://insurance.illinois.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-892-2803.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-892-2803.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-892-2803.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-892-2803.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The plan's overall deductible \$4,600
Specialist copayment \$75
Hospital (facility) copay/coins \$500+50%
Other coinsurance 50%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost \$12,700

In this example, Peg would pay:

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| Cost Sharing | | |
|----------------------------|---------|--|
| <u>Deductibles</u> | \$4,600 | |
| <u>Copayments</u> | \$1,200 | |
| Coinsurance | \$1,000 | |
| What isn't covered | | |
| Limits or exclusions \$6 | | |
| The total Peg would pay is | \$6,860 | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

The plan's overall deductible
 Specialist copayment
 Hospital (facility) copay/coins
 Other coinsurance
 \$4,600
 \$75
 \$500+50%
 50%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)

Total Example Cost \$5,600

In this example, Joe would pay:

| Cost Sharing | |
|----------------------------|---------|
| <u>Deductibles</u> | \$3,600 |
| <u>Copayments</u> | \$600 |
| <u>Coinsurance</u> | \$0 |
| What isn't covered | |
| Limits or exclusions | \$20 |
| The total Joe would pay is | \$4,220 |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$4,600 |
|-----------------------------------|-----------|
| Specialist copayment | \$75 |
| ■ Hospital (facility) copay/coins | \$500+50% |
| Other <u>coinsurance</u> | 50% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
|--------------------|---------|

In this example, Mia would pay:

| \$1,400 |
|---------|
| \$800 |
| \$0 |
| |
| \$0 |
| \$2,200 |
| |

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Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator

Phone:

855-664-7270 (voicemail)

300 E. Randolph St.

TTY/TDD:

855-661-6965

35th Floor

Fax:

855-661-6960

Chicago, Illinois 60601

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services

Phone:

800-368-1019

200 Independence Avenue SW

TTY/TDD:

800-537-7697

Room 509F, HHH Building 1019 Washington, DC 20201

Complaint Portal: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf Complaint Forms: http://www.hhs.gov/ocr/office/file/index.html



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If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

| Español Spanish | Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984. |
|--------------------------|--|
| العربية Arabic | إن كان لديك أو لدى شخص تساعده أسثلة، فلديك الحق في الحصول ىلع المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة اللتحدث مع مترجم فوري، اتصل ىلع الرم 6984-710-855. |
| 繁體中文 Chinese | 如果您,或您正在協助的對象,對此有疑問,您有權利免費以您的母語獲得幫助和訊息。洽詢一位翻譯員,請撥電話 號碼 855-710-6984。 |
| Français French | Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 855-710-6984. |
| Deutsch German | Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an. |
| ગુજરાતી Gujarati | જો તમને અથવા તમે મદદ કરી રહ્યા હોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. કાયક્રમ બાબતે પૃશ્નો હોય, તો તમને વિના ખયેર્, તમારી ભાષામાં મદદ અને માહિતી મેળવવાનો હ્ક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરો. |
| हिंदी Hindi | यिद आपके, या आप जिसकी सहायता कर रहे हैं उसके, प्रश्न हैं, तो आपके अपनी भाषा म निःशुल्क सहायता और जानकारी प्राप्त करन का अधिकार है। किसी अनवादक स बात करन क लिए 855-710-6984 पर कॉल करें।. |
| Italiano Italian | Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984. |
| 한국어 Korean | 만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가 필요하시면 855-710-6984 로 전화하십시오. |
| Diné Navajo | T'áá ni, éí doodago ła'da bíká anánílwo'ígíí, na'ídíłkidgo, ts'ídá bee ná ahóóti'i' t'áá níík'e níká a'doolwoł dóó bína'ídíłkidígíí bee nił h odoonih. Ata'dahalne'ígíí bich'į' hodíílnih kwe'é 855-710-6984. |
| فارسی Persian | اگر شما، یا کسی که شما به او کمک می کنید، سؤالی داشته باشید، حق این را دارید که به زبان خود، به طور رایگان کمک و اطلاعات دریافت نمایید جهت گفتگو با یک مترجم شهافی، با شماره تمسا حاصل نمایید 8984-710-885 |
| Polski Polish | Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezplatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 855-710-6984. |
| Русский Russian | Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке. Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984. |
| Tagalog Tagalog | Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984. |
| ار دو Urdu | اگر آپ کو، یا کسی ایسے فرد کو جس کنی آپ مدد کررہے ہیں، کوئی سروال درپیش ہے تو، آپ کو اپنی زبان میں مفتصدد اور معلومات حاصل کرن ے کا حق ہے۔ مترجم سے بات کرنے کے لھے، 6984-710-855 پر کال کریں. |
| Tiếng Việt Vietnamese | Nếu quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyền được giúp đỡ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, gọi 855-710-6984. |