



BlueCross BlueShield of Illinois

What happens after you enroll in BlueSecureSM and Blue Cross Group MedicareRx (PDP)SM?

Medicare Approval

Medicare must approve your Part D enrollment before you are officially a member. This generally takes about 10 business days.

Watch your mailbox for these items.

- **Part D Acknowledgment Letter:** Within 10 days of getting your enrollment form, we will send an acknowledgment letter. It can be used as proof of insurance if you have **not** received your Part D member ID card by your effective date.
- **Part D Confirmation Letter:** After your enrollment is approved by Medicare, we will send a confirmation letter. It can be used as proof of insurance if you have **not** received your Part D member ID card by your effective date.
- **Member ID Cards:** Your member ID cards will be mailed next. Show your new cards when you get services so you are giving the right information.
 - You will have two new plan ID cards, plus your red, white and blue Medicare card.
 - Be sure to take both your Medicare card and your new BlueSecureSM card to visits with your providers.
 - Show your new Blue Cross Group MedicareRxSM card to your pharmacy.
- **Welcome Guide:** This helpful kit includes plan documents and other useful information.

If you have any questions about your plans, please call the customer service numbers listed on your acknowledgment or confirmation letters or the back of your member ID cards.

Not connected with or endorsed by the U.S. Government or Federal Medicare Program.

BlueSecure Plan Notice:

BlueSecure, a retiree group supplemental medical plan, is offered by Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association.

Medicare Part D Plan Notice:

Prescription drug plans provided by HCSC Insurance Services Company (HISC), an Independent Licensee of the Blue Cross and Blue Shield Association. A Medicare-approved Part D sponsor. Enrollment in HISC's plans depends on contract renewal.