

HCSC

Summary of Benefits

Blue Cross Group Medicare Advantage Open Access (PPO)SM

January 1 - December 31, 2024

This booklet gives you a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage Benefits Insert."

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Blue Cross Group Medicare Advantage Open Access (PPO) is a Medicare Advantage PPO plan with a Medicare contract. Enrollment in the Plan depends on contract renewal.

The benefit information provided does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please call 1-877-397-7129 (TTY 711) and request the "Evidence of Coverage" or access it online at www.bcbsil.com/ retiree-medicare-tools.

To join Blue Cross Group Medicare Advantage Open Access (PPO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and be a retiree, or Medicare-eligible dependent of a retiree, of HCSC.

Our service area includes anywhere in the United States.

For coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 7 days a week, 24 hours a day. TTY users should call 1-877-486-2048.

This document is available in other formats such as Braille, large print or audio.

For more information, please call us at 1-877-397-7129 (TTY users should call 711), 7 days a week, 8 a.m. to 8 p.m. or visit us at www.bcbsil.com/retiree-medicare-tools.

Understanding the Benefits

Blue Cross Group Medicare Advantage Open Access (PPO) has a network of doctors, hospitals, pharmacies, and other providers. You may seek care from any provider that accepts Medicare and agrees to bill us. Your benefit levels are the same whether or not you utilize a network provider.

- You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.
- You can see our plan's Provider Directory and/or Pharmacy Directory at www.bcbsil.com/retiree-medicare-tools.

NOTE: Services with a * may require prior authorization or a referral from your doctor.

	Blue Cross Group Medicare Advantage Open Access (PPO) SM
MONTHLY PREMIUM	I, DEDUCTIBLE, AND LIMITS ON HOW MUCH YOU PAY FOR COVERED SERVICES
How much is the monthly premium? (includes both medical and drugs)	For information concerning the actual premiums you will pay, please contact your employer or your employer group benefits plan administrator. In addition, you must keep paying your Medicare Part B premium.
Deductible	Your deductible is \$350 for in-network and out-of-network medical services with a coinsurance.
Maximum Out-of-Pocket Responsibility (does not include Part D prescription drugs)	Your yearly limit(s) in this plan: • \$1,500 combined for services you receive from in-network and out of network providers.
Inpatient Hospital Care*	Our plan covers an unlimited number of days for an inpatient hospital stay. In-network: 4% of the total cost per stay Out-of-network: 4% of the total cost per stay
Outpatient Hospital*	In-network: 4% of the total cost Out-of-network: 4% of the total cost
Ambulatory Surgical Center (ASC)*	In-network: 4% of the total cost Out-of-network: 4% of the total cost
Doctor Visits*	
Primary care providerSpecialists	 In-network: 4% of the total cost Out-of-network: 4% of the total cost In-network: 4% of the total cost Out-of-network: 4% of the total cost

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Preventive Care*	In-network: \$0 copay
(e.g., flu vaccine,	Out-of-network: \$0 copay
diabetic screenings)	Important Message About What You Pay for Vaccines Our plan covers most Part D vaccines at no cost to you. Call Customer Service for more information.
	*Other preventive services are available. There are some covered services that may have a cost.
Emergency Care	In-network: \$0 copay
	Out-of-network: \$0 copay
	Cost share waived if admitted within 3 days for the same condition.
Urgently Needed	In-network: \$0 copay
Services	Out-of-network: \$0 copay
Diagnostic Tests, Lab and Radiology Services, and X-Rays*	
 Diagnostic tests and procedures 	• In-network: 4% of the total cost Out-of-network: 4% of the total cost
• Lab services	• <u>In-network:</u> 4% of the total cost <u>Out-of-network:</u> 4% of the total cost
• MRI, CAT Scan	• <u>In-network:</u> 4% of the total cost <u>Out-of-network:</u> 4% of the total cost
• X-Rays	• <u>In-network:</u> 4% of the total cost <u>Out-of-network:</u> 4% of the total cost
Hearing Services*	
• Medicare	• <u>In-network:</u> 4% of the total cost
covered hearing exam	Out-of-network: 4% of the total cost

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 Routine hearing exam 	 In-network: \$35 copay for 1 routine hearing exam each year Out-of-network: \$35 copay for 1 routine hearing exam each year
Hearing aid	 In-network and Out-of-network: \$5,000 allowance for both ears in-network and out-of-network on hearing aids every 3 years
Dental Services*	
Medicare covered dental	 In-network: 4% of the total cost Out-of-network: 4% of the total cost
• Preventive Dental	Not Covered
• Supplemental Dental Services	Not Covered
Vision Services*	
 Medicare covered vision exam 	 In-network: 4% of the total cost Out-of-network: 4% of the total cost
 Medicare covered eyewear 	 <u>In-network:</u> 4% of the total cost for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery <u>Out-of-network:</u> 4% of the total cost for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery
• Routine vision exam	 <u>In-network:</u> \$35 copay for 1 routine eye exam each year <u>Out-of-network:</u> \$40 allowance for 1 routine eye exam each year
• Routine eyewear	Not Covered

	Blue Cross Group Medicare Advantage Open Access (PPO) ^{sм}
Mental Health Care*	
Inpatient mental health	 <u>In-Network:</u> 4% of the total cost per stay <u>Out-of-network:</u> 4% of the total cost per stay
 Outpatient group therapy/ individual therapy visit 	 In-network: 4% of the total cost Out-of-network: 4% of the total cost Group In-network: 4% of the total cost Out-of-network: 4% of the total cost Out-of-network: 4% of the total cost
Skilled Nursing Facility (SNF)*	In-network: 4% of the total cost per day for days 1-20. 4% of the total cost per day for days 21-100. Out-of-network: 4% of the total cost per day for days 1-20 4% of the total cost per day for days 21-100.
Outpatient Rehabilitation* Occupational Therapy Physical therapy and speech and language therapy visit	In-network: 4% of the total cost Out-of-network: 4% of the total cost In-network: 4% of the total cost Out-of-network: 4% of the total cost

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Ambulance*	
Ground services	 In-network: 4% of the total cost for each one-way trip Out-of-network: 4% of the total cost for each one-way trip
• Air services	 <u>In-network:</u> 4% of the total cost for each one-way trip <u>Out-of-network:</u> 4% of the total cost for each one-way trip
Transportation*	Not Covered
Medicare Part B Drugs*	
 Chemotherapy drugs 	 In-network: 4% of the total cost Out-of-network: 4% of the total cost
Other Part B drugs	 In-network: 4% of the total cost Out-of-network: 4% of the total cost

	Blue Cross Group Medicare Advantage Open Access (PPO) [™]	
PRESCRIPTION DR	PRESCRIPTION DRUG BENEFITS	
Stage 1: Part D Deductible	Because there is no prescription drug deductible for the plan, this payment stage does not apply to you. Important Message About What You Pay for Insulin	
	You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on.	
Stage 2: Initial Coverage	You stay in the Intial Coverage Stage until your yearly drug costs reach \$5,030. Total yearly drug costs are the total drug costs paid by both you and our plan. Once you reach this amount, you will enter the Coverage Gap.	

Cost Shares During the Initial Coverage Stage

Initial Coverage Stage: Standard Retail Pharmacy	
Standard Retail	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
Tier 1:	One-month supply: \$5
Preferred Generic	Three-month supply: \$15
Tier 2:	One-month supply: \$5
Generic	Three-month supply: \$15
Tier 3:	One-month supply: \$30
Preferred Brand	Three-month supply: \$90
Tier 4:	One-month supply: \$45
Non-Preferred Drug	Three-month supply: \$135
Tier 5: Specialty Tier	One-month supply: \$45
	Three-month supply: \$135

Initial Coverage Stage: Preferred Retail Pharmacy	
Preferred Retail	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
Tier 1:	One-month supply: \$0
Preferred Generic	Three-month supply: \$0
Tier 2:	One-month supply: \$0
Generic	Three-month supply: \$0
Tier 3:	One-month supply: \$25
Preferred Brand	Three-month supply: \$75
Tier 4:	One-month supply: \$40
Non-Preferred Drug	Three-month supply: \$120
Tier 5: Specialty Tier	One-month supply: \$40
	Three-month supply: \$120

Initial Coverage Stage: Standard Mail Order Pharmacy	
Standard Mail Order	Blue Cross Group Medicare Advantage Open Access (PPO) ^{sм}
Tier 1:	One-month supply: \$5
Preferred Generic	Three-month supply: \$15
Tier 2:	One-month supply: \$5
Generic	Three-month supply: \$15
Tier 3:	One-month supply: \$30
Preferred Brand	Three-month supply: \$90
Tier 4:	One-month supply: \$45
Non-Preferred Drug	Three-month supply: \$135
Tier 5: Specialty Tier	One-month supply: \$45
	Three-month supply: \$135

Initial Coverage Stage: Preferred Mail Order Pharmacy	
Preferred Mail Order	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
Tier 1:	One-month supply: \$0
Preferred Generic	Three-month supply: \$0
Tier 2:	One-month supply: \$0
Generic	Three-month supply: \$0
Tier 3:	One-month supply: \$25
Preferred Brand	Three-month supply: \$75
Tier 4:	One-month supply: \$40
Non-Preferred Drug	Three-month supply: \$120
Tier 5: Specialty Tier	One-month supply: \$40
	Three-month supply: \$120

Initial Coverage Stage: Long-term Care and Out-of-network Pharmacies (one-month supply)	
	Blue Cross Group Medicare Advantage Open Access (PPO) ^{sм}
Long-term Care Tiers 1-5	If you reside in a long-term facility, you pay the same as at a standard retail pharmacy.
Out-of-network Tiers 1-5	You may get drugs from an out-of-network pharmacy in specific situations. You generally must use a network pharmacy to fill your prescription.

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Stage 3: Coverage Gap	Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there's a temporary change in what you will pay for your drugs. The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$5,030.
	See the table(s) below for your costs during this stage. You stay in this stage until your year-to-date "out-of-pocket costs" (your payments) reach a total of \$8,000.

Coverage Gap Stage: Standard Retail Pharmacy	
Standard Retail	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
Tier 1: Preferred Generic	One-month supply: \$5
	Three-month supply: \$15
Tier 2:	One-month supply: \$5
Generic	Three-month supply: \$15
Tier 3: Preferred Brand	One-month supply: \$30
	Three-month supply: \$90
Tier 4:	One-month supply: \$45
Non-Preferred Drug	Three-month supply: \$135
Tier 5: Specialty Tier	One-month supply: \$45
	Three-month supply: \$135

Coverage Gap Stage: Preferred Retail Pharmacy	
Preferred Retail	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
Tier 1: Preferred Generic	One-month supply: \$0
	Three-month supply: \$0
Tier 2: Generic	One-month supply: \$0
	Three-month supply: \$0
Tier 3: Preferred Brand	One-month supply: \$25
	Three-month supply: \$75
Tier 4: Non-Preferred Drug	One-month supply: \$40
	Three-month supply: \$120
Tier 5: Specialty Tier	One-month supply: \$40
	Three-month supply: \$120

Coverage Gap Stage: Standard Mail Order Pharmacy	
Standard Mail Order	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
Tier 1: Preferred Generic	One-month supply: \$5
	Three-month supply: \$15
Tier 2:	One-month supply: \$5
Generic	Three-month supply: \$15
Tier 3: Preferred Brand	One-month supply: \$30
	Three-month supply: \$90
Tier 4: Non-Preferred Drug	One-month supply: \$45
	Three-month supply: \$135
Tier 5: Specialty Tier	One-month supply: \$45
	Three-month supply: \$135

Coverage Gap Stage: Preferred Mail Order Pharmacy	
Preferred Mail Order	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
Tier 1: Preferred Generic	One-month supply: \$0
	Three-month supply: \$0
Tier 2:	One-month supply: \$0
Generic	Three-month supply: \$0
Tier 3: Preferred Brand	One-month supply: \$25
	Three-month supply: \$75
Tier 4: Non-Preferred Drug	One-month supply: \$40
	Three-month supply: \$120
Tier 5: Specialty Tier	One-month supply: \$40
	Three-month supply: \$120

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Stage 4: Catastrophic Coverage	After your yearly out-of-pocket drug costs reach your out-of-pocket limit (refer to the Evidence of Coverage Benefit Insert for your yearly limit), you pay nothing for covered Part D drugs.

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ADDITIONAL MEMB	ADDITIONAL MEMBER BENEFITS NOTE: Services with a * may require prior authorization or a referral from your doctor.		
NOTE: Services with			
Acupuncture	Acupuncture for chronic low back pain (Medicare-covered)		
	In-network: \$0 copayOut-of-network: \$0 copay		
	Routine Acupuncture (non-Medicare-covered)		
	Not Covered		
Chiropractic Care*	Medicare-covered manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position)		
	• In-network: 4% of the total cost		
	Out-of-network: 4% of the total cost		
	Routine Chiropractic Services (non-Medicare-covered)		
	Not Covered		
Diabetes Supplies	<u>Diabetes monitoring supplies</u>		
and Services*	• In-network: 4% of the total cost		
	Out-of-network: 4% of the total cost		
	Diabetes self-management training		
	• In-network: \$0 copay		
	Out-of-network: \$0 copay		
Durable Medical	• In-network: 4% of the total cost		
Equipment (wheelchairs, oxygen, etc.)*	Out-of-network: 4% of the total cost		

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Wellness Programs	\$0 copay for SilverSneakers † Fitness Program
	This benefit includes SilverSneakers instructor-led group fitness classes. At participating locations, you can take classes plus use exercise equipment and other amenities. Additionally, SilverSneakers FLEX gives you options to get active outside of traditional gyms. SilverSneakers also connects you to a support network and virtual resources through SilverSneakers Live, SilverSneakers On-Demand and a mobile app, SilverSneakers GO^{TM} .
	†SilverSneakers, SilverSneakers FLEX, SilverSneakers On-Demand, and SilverSneakers GO are registered trademarks or trademarks of Tivity Health, Inc.
Foot Care (podiatry services)*	Medicare-covered foot exams and treatment if you have diabetes-related nerve damage and/or meet certain conditions
	In-network: 4% of the total cost
	Out-of-network: 4% of the total cost
Home Health Care*	In-network: 4% of the total cost
	Out-of-network: 4% of the total cost
Opioid Treatment	In-network: \$0 copay
Program Services*	Out-of-network: \$0 copay
Outpatient	Group therapy visit
Substance Abuse	In-network: 4% of the total cost
Services*	Out-of-network: 4% of the total cost
	Individual therapy visit
	In-network: 4% of the total cost
	Out-of-network: 4% of the total cost
Over-the-Counter Items	 In-network: \$20 allowance every month for specific over-the-counter drugs and other health-related products. Unused monthly allowance will rollover to the next month but does not rollover to the next year.
	Out-of-network: Not Covered

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Prosthetic Devices (braces, artificial	Prosthetic devices
limbs, etc.)*	In-network: 4% of the total costOut-of-network: 4% of the total cost
	Related medical supplies
	 In-network: 4% of the total cost Out-of-network: 4% of the total cost
Meals	Not Covered
Renal Dialysis*	 In-network: 4% of the total cost Out-of-network: 4% of the total cost
Supplemental Telehealth Services	 In-network: \$0 copay for urgent care; \$0 copay for Outpatient Mental Health; \$0 copay for Outpatient Mental Health Psychiatric visit through MDLive. Out-of-network: Not Covered
Hospice	You pay nothing for hospice care from a Medicare-certified hospice. You may have to pay part of the total costs for drugs and respite care. Hospice is covered outside of our plan. Please contact us for more details.



Blue Cross and Blue Shield of Illinois complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Blue Cross and Blue Shield of Illinois does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue Cross and Blue Shield of Illinois:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Civil Rights Coordinator.

If you believe that Blue Cross and Blue Shield of Illinois has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Coordinator, Office of Civil Rights Coordinator, 300 E. Randolph St., 35th floor, Chicago, Illinois 60601, 1-855-664-7270, TTY/TDD: 1-855-661-6965, Fax: 1-855-661-6960, Civilrightscoordinator@hcsc. net. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

A Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-877-397-7129 (TTY/TDD: 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-397-7129 (TTY/TDD: 711). UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-877-397-7129 (TTY: 711). 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-877-397-7129(TTY/TDD:711)。 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-397-7129 (TTY/TDD: 711) 번으로 전화해 주십시오 PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-397-7129 (TTY/TDD: **711**). ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 7129-397-1-877 (رقم هاتف الصم والبكم: 711). ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-397-7129 (телетайп: 711). સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-877-397-7129 (TTY: 711). خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں ۔ کال کریں .(TTY: 711) و712-397-397-1-1-CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vu hỗ trơ ngôn ngữ miễn phí dành cho ban. Goi số 1-877-397-7129 (TTY/TDD: 711). ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-877-397-7129 (TTY/TDD: **711**).

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-877-397-7129 (TTY/TDD: 711) पर कॉल करें।

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-397-7129 (ATS: 711).

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-877-397-7129 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-397-7129 (TTY/TDD: 711).



Out-of-network/non-contracted providers are under no obligation to treat Blue Cross Medicare members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

This information is not a complete description of benefits. Call 1-877-397-7129 (TTY: 711) for more information.

PPO plans provided by Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC), an Independent Licensee of the Blue Cross and Blue Shield Association. HCSC is a Medicare Advantage organization with a Medicare contract. Enrollment in HCSC's plans depends on contract renewal.