

Professional Provider Network Consultant Assignments

Our Professional Provider Network Consultants (PNCs) serve as the liaison between Blue Cross and Blue Shield of Illinois (BCBSIL) and our independently contracted professional provider community, developing and maintaining cooperative working relationships with professional providers in our network throughout Illinois and Northwest Indiana.

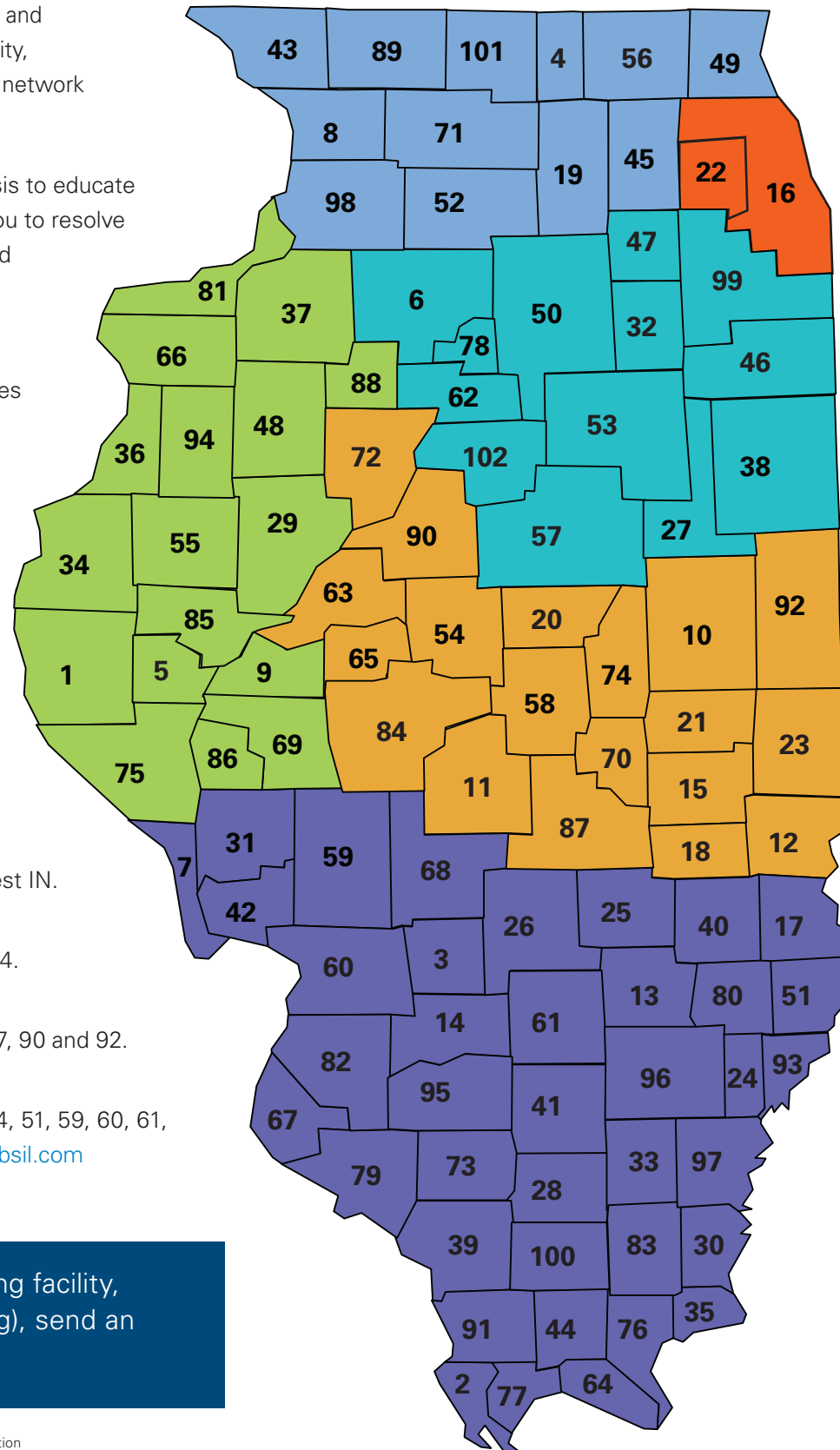
Professional PNCs are assigned by region and are available to meet with you on a routine basis to educate your staff on BCBSIL procedures, help ensure provider contract compliance and work with you to resolve any operational issues. In addition, PNCs specialize in investigating issues, producing data and developing solutions. This dedicated staff has a thorough knowledge of the BCBSIL products, and will help keep you informed of BCBSIL programs and initiatives.

If you have an inquiry for a PNC, please use the email addresses listed below. These addresses are managed by a dedicated PNC team who will monitor inquiries throughout the day. Make sure your inquiries include all necessary information including call reference number or Claim Inquiry Resolution (CIR) tracking ID. For inquiries related to credentialing, email the netops_provider_update@bcbsil.com mailbox and include the Tax ID, Billing NPI, rendering provider name, license number, rendering NPI and CAQH number.

If you need help identifying your assigned PNC, email ProviderRelations@bcbsil.com along with your provider name, NPI, Tax ID, city and county.

Illinois Territory Breakdown

- Northern Counties** – 4, 8, 19, 43, 45, 49, 52, 56, 71, 89, 98, 101.
Email: NorthIL@bcbsil.com
- Chicago Metro Counties** – 16, 22. Email: ChicagoMetro@bcbsil.com
- Metro South Counties** – 6, 27, 32, 38, 46, 47, 50, 53, 57, 62, 78, 99, 102 and Northwest IN.
Email: MetroSouth@bcbsil.com
- Western Counties** – 1, 5, 9, 29, 34, 36, 37, 48, 55, 63, 66, 69, 75, 81, 85, 86, 88 and 94.
Email: WestIL@bcbsil.com
- Central-Eastern Counties** – 10, 11, 12, 15, 18, 20, 21, 23, 54, 58, 65, 70, 72, 74, 84, 87, 90 and 92.
Email: CentrallL@bcbsil.com
- Southern Counties** – 2, 3, 7, 13, 14, 17, 24, 25, 26, 28, 30, 31, 33, 35, 39, 40, 41, 42, 44, 51, 59, 60, 61, 64, 67, 68, 73, 76, 77, 79, 80, 82, 83, 91, 93, 95, 96, 97 and 100. Email: SouthernIL@bcbsil.com



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|----------------|------------------|
| 001 Adams | 053 Livingston |
| 002 Alexander | 054 Logan |
| 003 Bond | 055 McDonough |
| 004 Boone | 056 McHenry |
| 005 Brown | 057 McLean |
| 006 Bureau | 058 Macon |
| 007 Calhoun | 059 Macoupin |
| 008 Carroll | 060 Madison |
| 009 Cass | 061 Marion |
| 010 Champaign | 062 Marshall |
| 011 Christian | 063 Mason |
| 012 Clark | 064 Massac |
| 013 Clay | 065 Menard |
| 014 Clinton | 066 Mercer |
| 015 Coles | 067 Monroe |
| 016 Cook | 068 Montgomery |
| 017 Crawford | 069 Morgan |
| 018 Cumberland | 070 Moultrie |
| 019 DeKalb | 071 Ogle |
| 020 Dewitt | 072 Peoria |
| 021 Douglas | 073 Perry |
| 022 DuPage | 074 Piatt |
| 023 Edgar | 075 Pike |
| 024 Edwards | 076 Pope |
| 025 Effingham | 077 Pulaski |
| 026 Fayette | 078 Putnam |
| 027 Ford | 079 Randolph |
| 028 Franklin | 080 Richland |
| 029 Fulton | 081 Rock Island |
| 030 Gallatin | 082 St Clair |
| 031 Greene | 083 Saline |
| 032 Grundy | 084 Sangamon |
| 033 Hamilton | 085 Schuyler |
| 034 Hancock | 086 Scott |
| 035 Hardin | 087 Shelby |
| 036 Henderson | 088 Stark |
| 037 Henry | 089 Stephenson |
| 038 Iroquois | 090 Tazewell |
| 039 Jackson | 091 Union |
| 040 Jasper | 092 Vermilion |
| 041 Jefferson | 093 Wabash |
| 042 Jersey | 094 Warren |
| 043 JoDaviess | 095 Washington |
| 044 Johnson | 096 Wayne |
| 045 Kane | 097 White |
| 046 Kankakee | 098 Whiteside |
| 047 Kendall | 099 Will |
| 048 Knox | 100 Williamson |
| 049 Lake | 101 Winnebago |
| 050 LaSalle | 102 Woodford |
| 051 Lawrence | 999 Out of State |
| 052 Lee | |

If you are an ancillary provider (DME, home infusion therapy, skilled nursing facility, home health, hospice, orthotics/prosthetics, dialysis, private duty nursing), send an email to ancillarynetworks@bcbsil.com or call 312-653-4820.