



## HEDIS® 2021 HMO Annual Report

Care Provided to BCBSIL HMO Members		BCBSIL HMO HEDIS Rate	2021 Quality Compass National Average (excluding PPOs and EPOs)
<b>Effectiveness of Care: Prevention and Screening</b>			
<ul style="list-style-type: none"> <li>• Childhood Immunization (CIS)               <ul style="list-style-type: none"> <li>○ Combination 3 Rate: 4 DTaP, 3 IPV, 1 MMR, 3 HiB, 3 Hep B, 1 VZV, 4 PCV</li> <li>○ Combination 10 Rate: Combination 3 plus 1 Hep A, 2-3 RV, 2 Influenza</li> </ul> </li> </ul>	82%	75%	
<ul style="list-style-type: none"> <li>○ Combination 10 Rate: Combination 3 plus 1 Hep A, 2-3 RV, 2 Influenza</li> </ul>	67%	58%	
<ul style="list-style-type: none"> <li>• Breast Cancer Screening (BCS)</li> </ul>	73%	71%	
<ul style="list-style-type: none"> <li>• Cervical Cancer Screening (CCS)</li> </ul>	76%	74%	
<ul style="list-style-type: none"> <li>• Colorectal Cancer Screening (COL)</li> </ul>	69%	62%	
<ul style="list-style-type: none"> <li>• Chlamydia Screening in Women (CHL) - Total</li> </ul>	47%	48%	
<ul style="list-style-type: none"> <li>• Immunizations for Adolescents (IMA)               <ul style="list-style-type: none"> <li>○ Combination 1 Rate: 1 Meningococcal, 1 Tdap/Td</li> <li>○ Combination 2 Rate: Combination 1 plus HPV</li> </ul> </li> </ul>	88%	82%	
<ul style="list-style-type: none"> <li>○ Combination 2 Rate: Combination 1 plus HPV</li> </ul>	34%	32%	
<ul style="list-style-type: none"> <li>• Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC) - Totals               <ul style="list-style-type: none"> <li>○ BMI Percentile</li> <li>○ Counseling for Nutrition</li> <li>○ Counseling for Physical Activity</li> </ul> </li> </ul>	86%	66%	
<ul style="list-style-type: none"> <li>○ Counseling for Nutrition</li> </ul>	80%	60%	
<ul style="list-style-type: none"> <li>○ Counseling for Physical Activity</li> </ul>	76%	56%	
<b>Effectiveness of Care: Respiratory Conditions</b>			
<ul style="list-style-type: none"> <li>• Appropriate Testing for Pharyngitis (CWP) - Age 3-17 Years</li> </ul>	89%	84%	
<ul style="list-style-type: none"> <li>• Use of Spirometry Testing in Assessment and Diagnosis of COPD (SPR)</li> </ul>	32%	37%	
<ul style="list-style-type: none"> <li>• Pharmacotherapy Management of COPD Exacerbation (PCE)               <ul style="list-style-type: none"> <li>○ Systemic Corticosteroid</li> <li>○ Bronchodilator</li> </ul> </li> </ul>	68%	74%	
<ul style="list-style-type: none"> <li>○ Bronchodilator</li> </ul>	77%	80%	
<ul style="list-style-type: none"> <li>• Asthma Medication Ratio (AMR) - Total</li> </ul>	84%	80%	
<b>Effectiveness of Care: Cardiovascular Conditions</b>			
<ul style="list-style-type: none"> <li>• Controlling High Blood Pressure (CBP)</li> </ul>	65%	52%	
<ul style="list-style-type: none"> <li>• Persistence of Beta-Blocker Treatment After a Heart Attack (PBH)</li> </ul>	83%	86%	
<ul style="list-style-type: none"> <li>• Cardiac Rehabilitation (CRE)               <ul style="list-style-type: none"> <li>○ Cardiac Rehabilitation - Initiation (Total)</li> <li>○ Cardiac Rehabilitation - Engagement1 (Total)</li> <li>○ Cardiac Rehabilitation - Engagement2 (Total)</li> <li>○ Cardiac Rehabilitation - Achievement (Total)</li> </ul> </li> </ul>	7%	†	
<ul style="list-style-type: none"> <li>○ Cardiac Rehabilitation - Engagement1 (Total)</li> </ul>	13%	†	
<ul style="list-style-type: none"> <li>○ Cardiac Rehabilitation - Engagement2 (Total)</li> </ul>	11%	†	
<ul style="list-style-type: none"> <li>○ Cardiac Rehabilitation - Achievement (Total)</li> </ul>	3%	†	
<b>Effectiveness of Care: Diabetes</b>			
<ul style="list-style-type: none"> <li>• Comprehensive Diabetes Care (CDC)               <ul style="list-style-type: none"> <li>○ Hemoglobin A1c (HbA1c) Testing</li> <li>○ HbA1c Control (&lt;8.0%)</li> <li>○ Eye Exam (Retinal) Performed</li> <li>○ Blood Pressure Control &lt; 140/90 mmHg</li> </ul> </li> </ul>	87%	88%	
<ul style="list-style-type: none"> <li>○ Hemoglobin A1c (HbA1c) Testing</li> </ul>	62%	53%	
<ul style="list-style-type: none"> <li>○ HbA1c Control (&lt;8.0%)</li> </ul>	57%	49%	
<ul style="list-style-type: none"> <li>○ Eye Exam (Retinal) Performed</li> </ul>	62%	55%	
<ul style="list-style-type: none"> <li>○ Blood Pressure Control &lt; 140/90 mmHg</li> </ul>	34%	†	
<ul style="list-style-type: none"> <li>• Kidney Health Evaluation for Patients with Diabetes (KED) - Total</li> </ul>	34%	†	
<b>Effectiveness of Care: Behavioral Health</b>			
<ul style="list-style-type: none"> <li>• Antidepressant Medication Management (AMM)               <ul style="list-style-type: none"> <li>○ Effective Acute Phase Treatment</li> <li>○ Effective Continuation Phase Treatment</li> </ul> </li> </ul>	74%	72%	
<ul style="list-style-type: none"> <li>○ Effective Acute Phase Treatment</li> </ul>	57%	56%	
<ul style="list-style-type: none"> <li>○ Effective Continuation Phase Treatment</li> </ul>			



## HEDIS<sup>®</sup> MY 2020 HMO Annual Report

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Care Provided to BCBSIL HMO Members	BCBSIL HMO HEDIS Rate	2021 Quality Compass National Average (excluding PPOs and EPOs)
<b>Effectiveness of Care: Behavioral Health</b>		
<ul style="list-style-type: none"> <li>• Follow-Up Care for Children Prescribed ADHD Medications (ADD)               <ul style="list-style-type: none"> <li>○ Initiation Phase</li> <li>○ Continuation &amp; Maintenance Phase</li> </ul> </li> </ul>	43% 56%	42% 49%
<ul style="list-style-type: none"> <li>• Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM)               <ul style="list-style-type: none"> <li>○ Blood Glucose Testing</li> <li>○ Cholesterol Testing</li> <li>○ Blood Glucose and Cholesterol Testing</li> </ul> </li> </ul>	48% 29% 27%	51% 35% 32%
<b>Effectiveness of Care: Overuse/Appropriateness</b>		
<ul style="list-style-type: none"> <li>• Non-Recommended Cervical Cancer Screening in Adolescent Females (NCS)<sup>^</sup></li> </ul>	1%	1%
<ul style="list-style-type: none"> <li>• Appropriate Treatment for Upper Respiratory Infection (URI) Age 3 months - 17 Years</li> </ul>	91%	91%
<ul style="list-style-type: none"> <li>• Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (AAB) - Total</li> </ul>	42%	44%
<ul style="list-style-type: none"> <li>• Use of Imaging Studies for Low Back Pain (LBP)</li> </ul>	76%	80%
<b>Access/Availability of Care:</b>		
<ul style="list-style-type: none"> <li>• Adults' Access to Preventive/Ambulatory Health Service (AAP) - Total</li> </ul>	95%	94%
<ul style="list-style-type: none"> <li>• Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET)               <ul style="list-style-type: none"> <li>○ Initiation of AOD Treatment - Total</li> <li>○ Engagement of AOD Treatment - Total</li> </ul> </li> </ul>	39% 13%	37% 13%
<ul style="list-style-type: none"> <li>• Prenatal and Postpartum Care (PPC)               <ul style="list-style-type: none"> <li>○ Timeliness of Prenatal Care</li> <li>○ Postpartum Care</li> </ul> </li> </ul>	90% 89%	80% 77%
<ul style="list-style-type: none"> <li>• Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (APP) - Total</li> </ul>	74%	61%
<b>Utilization:</b>		
<ul style="list-style-type: none"> <li>• Well-Child Visits in the First 30 Months of Life (W30) - First 15 Months</li> </ul>	83%	78%
<ul style="list-style-type: none"> <li>• Child and Adolescent Well-Care Visits (WCV) - Total</li> </ul>	55%	54%
<b>Measures Collected Through the CAHPS<sup>®</sup> Health Plan Survey</b>		
<ul style="list-style-type: none"> <li>• Flu Vaccinations for Adults Age 18-64 Years (FVA)</li> </ul>	47%	56%

Data based on Measurement Year (MY) 2020.

† First-year measure for HEDIS MY 2020; national benchmark not available for 2020.

<sup>^</sup> Lower rates are better.

Results are rounded to the nearest percentage.

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CAHPS<sup>®</sup> is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).