Resolved: Rural/Route in Billing Provider Address

You may have experienced claim rejections when the words “Rural” and/or “Route” were submitted within the address in the Billing Provider Address, Loop 2010AA. Effective Jan. 23, 2012, systems were updated to accept this type of physical street address. Please resubmit any claims that were rejected.

Example:
123 Route 30
Your Town, Your State 12345-6789

Note: Electronic claims submitted with “Rural” and/or “Route” at the beginning of the Billing Provider Address, Loop 2010AA will continue to reject, as this type of address is not recognized as a physical street address (Example: Rural Road 30, Your Town, Your State 12345-6789).

For additional information on how the Billing Provider Address must be submitted under ANSI Version 5010, refer to the Changes to Billing Provider Address, Loop 2010AA. If you have any questions regarding this notice, please contact our Electronic Commerce Center at (800) 746-4614.

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