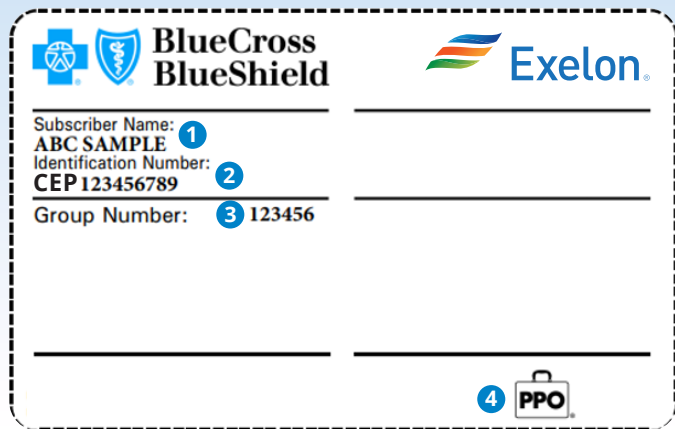# Your Member ID Card

Always show your Blue Cross and Blue Shield of Illinois (BCBSIL) ID card – which includes a mobile version – when you visit a doctor or other place for care. Information on the ID card helps the care provider file your claim with us.

Depending on the type of plan you have, your card might have some or all of the information below.
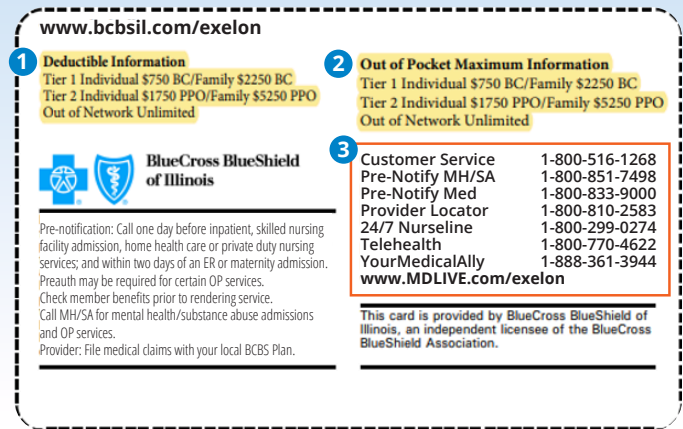
Front of card

BlueCross BlueShield

Exelon

Subscriber Name: **①**
ABC SAMPLE
Identification Number: **②**
CEP 123456789
Group Number: **③** 123456

④ PPO

Back of card

www.bcbsil.com/exelon

① Deductible Information
Tier 1 Individual $750 BC/Family $2250 BC
Tier 2 Individual $1750 PPO/Family $5250 PPO
Out of Network Unlimited

② Out of Pocket Maximum Information
Tier 1 Individual $750 BC/Family $2250 BC
Tier 2 Individual $1750 PPO/Family $5250 PPO
Out of Network Unlimited

BlueCross BlueShield of Illinois

Pre-notification: Call one day before inpatient, skilled nursing facility admission, home health care or private duty nursing services; and within two days of an ER or maternity admission. Preauth may be required for certain OP services.
Check member benefits prior to rendering service.
Call MH/SA for mental health/substance abuse admissions and OP services.
Provider: File medical claims with your local BCBS Plan.

③

Customer Service	1-800-516-1268
Pre-Notify MH/SA	1-800-851-7498
Pre-Notify Med	1-800-833-9000
Provider Locator	1-800-810-2583
24/7 Nurseline	1-800-299-0274
Telehealth	1-800-770-4622
YourMedicalAlly	1-888-361-3944

www.MDLIVE.com/exelon

This card is provided by BlueCross BlueShield of Illinois, an independent licensee of the BlueCross BlueShield Association.

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1. **Subscriber name** – This may show the subscriber only but can be used for all covered dependents

2. **Identification number** – This number is unique to you and your covered dependents

3. **Group number** – This number is shared by everyone covered by the policy

4. **BlueCard®** – The BlueCard (PPO) symbol shows that you can get care while traveling or living in any Blue Cross and Blue Shield Plan's service area

1. **Deductible** – The amount you must pay toward your health insurance costs before your health plan begins to pay for your covered services*

2. **Out-of-pocket maximum** – The most you have to pay out of your own pocket for covered medical services under your insurance plan during the year*

3. **Customer Service/Contacts** – This is where to find the phone number(s) to call if you have questions or need help using your benefits
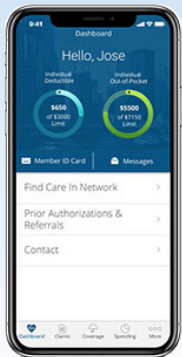
Your Digital ID Card and More

Access the Secure Member Site

Go to **bcbsil.com/exelon** and click the **Log In** tab to register for Blue Access for Members℠ and follow the steps using the numbers from the front of the card. Blue Access for Members lets you review your claims, find health information, order extra ID cards and much more.

You can even save your ID card on your phone or other mobile device. Text **BCBSIL** to **33633** to download the app*.

Access Your Digital ID Card

- Log in to **Blue Access for Members**
- Click on the ID card icon on the left side
- Download a digital copy to keep on your phone for instant access
- You can also print a copy or order a new physical card

BCBSIL Mobile App

Features:

- Find an in-network doctor, hospital or urgent care facility or search for Spanish-speaking doctors
- Access your claims, coverage and deductible information
- Access your temporary digital member ID card
- Secure login with Face ID (iOS only) and Fingerprint ID
- Available for iPhone and Android users