# BlueApprovR™

## Streamlines prior authorization and recommended clinical reviews

Accelerate processing times and avoid phone calls by requesting preservice reviews through BlueApprovR in our Availity® Essentials Payer Spaces.

- Most requests take only 3 to 4 minutes
- With complete information, some requests approved in real time
- Most prior authorization requests approved upon submission

### **Eligible categories**

Use BlueApprovR for **prior authorizations** and **recommended clinical reviews** handled by Blue Cross and Blue Shield of Illinois for **commercial non-HMO** members for:

- Home health and hospice care
- Inpatient acute care and rehab
- Long-term acute care and skilled nursing facility
- Outpatient services
- Specialty pharmacy drugs
- Behavioral Health

To determine if prior authorization is required, check eligibility and benefits via Availity Essentials. If Availity directs you to BCBSIL, try BlueApprovR. See our Prior Authorization Support Materials page for searchable code lists and more.



#### **Other options**

Some services require prior authorization through Carelon Medical Benefits Management or eviCore healthcare. Options for preservice reviews handled by BCBSIL include:

- BlueApprovR
- Availity Authorizations
- Phone
- Form and fax



#### **Learn more**

- Sign up for a live demo training session
- View our BlueApprovR user guide
- See our Utilization Management page

If prior authorization isn't required, you may submit a request for recommended clinical review. See our **recommended** clinical review code list for more information.

This tool is currently not available for **Blue Cross and Blue Shield Federal Employee Program® (FEP®) members**, **Medicare Advantage**, **Illinois Medicaid**, or any of our **HMO** members. Please use your existing process for requesting prior authorization and recommended clinical reviews for these members.

Availity is a trademark of Availity, LLC, a separate company that operates a health information network to provide electronic information exchange services to medical professionals. Availity provides administrative services to BCBSIL.

Carelon Medical Benefits Management is an independent company that has contracted with BCBSIL to provide utilization management services for members with coverage through BCBSIL. eviCore is an independent specialty medical benefits management company that provides utilization management services for BCBSIL. BCBSIL makes no endorsement, representations or warranties regarding third party vendors and the products and services they offer.