



HEDIS® Measurement Year 2021 HMO Annual Report

Measure Name	BCBSIL HMO HEDIS Rate	Quality Compass National Average (excluding PPOs and EPOs)	Star Rating [†]
Effectiveness of Care: Prevention and Screening			
• Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC) - BMI Percentile (Total)	82%	72%	★★★★
• Childhood Immunization Status (CIS) - Combination 10	67%	61%	★★★★
• Immunizations for Adolescents (IMA) - Combination 2	42%	34%	★★★★
• Breast Cancer Screening (BCS)	73%	71%	★★★★
• Cervical Cancer Screening (CCS)	79%	74%	★★★★
• Colorectal Cancer Screening (COL)	67%	64%	★★★★
• Chlamydia Screening in Women (CHL) - Total	45%	48%	★★★
Effectiveness of Care: Respiratory Conditions			
• Appropriate Testing for Pharyngitis (CWP) - Total	69%	64%	★★★
• Pharmacotherapy Management of COPD Exacerbation (PCE)			
○ Systemic Corticosteroid	73%	74%	★★
○ Bronchodilator	76%	81%	★★
• Asthma Medication Ratio (AMR) - Total	85%	81%	★★★★
Effectiveness of Care: Cardiovascular Conditions			
• Controlling High Blood Pressure (CBP)	68%	60%	★★★★
• Statin Therapy for Patients with Cardiovascular Disease (SPC)			
○ Received Statin Therapy (Total)	87%	83%	★★★★
○ Statin Adherence 80% (Total)	79%	78%	★★★
Effectiveness of Care: Diabetes			
• Comprehensive Diabetes Care (CDC)			
○ HbA1c Control (<8.0%)	65%	59%	★★★★
○ Eye Exams	56%	51%	★★★★
○ Blood Pressure Control (<140/90 mmHg)	71%	63%	★★★★
• Statin Therapy for Patients with Diabetes (SPD)			
○ Received Statin Therapy	67%	66%	★★★
○ Statin Adherence 80%	70%	73%	★★
Effectiveness of Care: Behavioral Health			
• Antidepressant Medication Management (AMM) - Effective Continuation Phase Treatment	58%	58%	★★★
• Follow-Up Care for Children Prescribed ADHD Medications (ADD) - Continuation & Maintenance Phase	53%	47%	★★★★
• Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM) - Blood Glucose and Cholesterol Testing (Total)	29%	36%	★★
• Adherence to Antipsychotic Medications for Individuals with Schizophrenia (SAA)	61%	67%	★★
• Follow-Up After Hospitalization for Mental Illness (FUH) - 7 days (Total)	29%	48%	★
• Follow-Up After Emergency Department Visit for Mental Illness (FUM) - 7 days (Total)	47%	48%	★★★



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Measure Name	BCBSIL HMO HEDIS Rate	Quality Compass National Average (excluding PPOs and EPOs)	Star Rating†
Effectiveness of Care: Behavioral Health			
• Pharmacotherapy for Opioid Use Disorder (POD) - Total	27%	30%	★★★
• Follow-Up After High-Intensity Care for Substance Use Disorder (FUI) - 7 Days (Total)	30%	43%	★
• Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA) - 7 days (Total)	11%	12%	★★★
Effectiveness of Care: Overuse/Appropriateness			
• Appropriate Treatment for Upper Respiratory Infection (URI) - Total	89%	87%	★★★
• Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (AAB) - Total	47%	48%	★★★
• Use of Imaging Studies for Low Back Pain (LBP)	71%	78%	★★
• Avoiding Opioids at High Dosage (HDO)	98%	96%	★★★★★
• Avoiding Opioids from Multiple Prescribers and Multiple Pharmacies (UOP)	99%	99%	★★★★★
• Avoiding Potentially Risky Continued Opioid Use (COU) >=31 Days (Total)	98%	98%	★★★
Access/Availability of Care:			
• Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET) - Engagement of AOD - Total	11%	12%	★★★
• Prenatal and Postpartum Care (PPC) <ul style="list-style-type: none"> ○ Timeliness of Prenatal Care ○ Postpartum Care 	93% 95%	83% 82%	★★★★★ ★★★★★
• Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (APP) - Total	65%	62%	★★★
Measure Name	BCBSIL HMO CAHPS® Survey Rate	Quality Compass National Average (excluding PPOs and EPOs)	Star Rating†
• Flu Vaccinations for Adults Ages 18-64 Years (FVA)	61%	55%	★★★★★

Data based on Measurement Year (MY) 2021.

Results are rounded to the nearest percentage.

Percentile Range and Star Ratings† are as follows:

1 - 9.99 ★	10 - 33.32 ★★	33.33 - 66.66 ★★★	66.67 - 89.99 ★★★★	90 - 99.9 ★★★★★
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