

 BlueCross BlueShield of Illinois A Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association	2024 Prior Authorization Statistics – Pharmaceutical Health Services	
Health plan name:	Blue Cross Community Health Plans SM	Blue Cross Community MMAI (Medicare-Medicaid Plan) SM
Link to prior authorization pharmaceuticals formulary:	Prior Authorization Pharmaceuticals Formulary	Prior Authorization Pharmaceuticals Formulary
Total number of Prior Authorization requests for pharmaceuticals:	118,114	-
Percentage of claims payments for pharmaceuticals with prior authorization compared to all claim payments:	6.88%	-
Total number of prior authorization requests denied for pharmaceuticals:	53,934	-
Total number of prior authorization denials for pharmaceuticals compared to total number of prescriptions received (ratio):	0.8%	-
Total number of appeals completed for pharmaceuticals:	3,166	-
Total number of appeals upheld for pharmaceuticals:	1,432	-
Total number of appeals overturned for pharmaceuticals:	1,732	-

Top denial reason for pharmaceutical prior authorization:	1. For patients 25 years of age or over you must not be using the requested drug for acne vulgaris. This is a skin condition. It is caused by clogged and inflamed pores. 2. Drug not in coverage. The requested drug is in an excluded category. 3. You must not be taking the requested drug longer than the duration limit set by your pharmacy plan. 4. Medical records not submitted to support clinical parameter requirements. 5. Your dose exceeds FDA approved maximum limits.	-
Average number of days between submission of a completed prior authorization request and response for pharmaceutical [Expedited]:	0.52	-
Average number of days between submission of a completed prior authorization request and response for pharmaceutical [Standard]:	0.48	-