

Waiver Services Guidelines for Billing Homemaker Services (S5130)

For homemaker services billing and documentation, there are three important compliance checkpoints to consider avoiding claim denials for our members with Blue Cross Community Health PlansSM. The following guidance is from the [IAMHP Comprehensive Billing Manual](#):

Place of Services code must be 12.

- POS code 12 "Home" is the only valid place of service for homemaker services. Submitting a different POS will result in claim denials.

Verify authorization units and valid authorization dates.

- Verify that the date of service falls within the authorization period approved by utilization management. Billing outside the authorization dates will result in either claim or line denials.

Member must be present during homemaker services.

- Homemaker services require the member to be physically present during the visit.
- If the member is admitted to an inpatient facility status, homemaker services can't be provided or billed. Any claim for homemaker services submitted during this time will be denied.

Useful tip: Verify the member location before each visit to ensure services are needed. Communicate with the care coordinator or family if the member's status changes. Ensure documentation is accurate by taking daily notes and maintaining timesheets.

Home delivered meals (S5170) billing tips

- Home delivered meals are a per diem rate. Do not exceed monthly days.
 - Home delivered meals should be billed monthly with a maximum allowance of 30 or 31 days. You should not bill for more than the total number of days in the month. A maximum 30 or 31 units depending on the month should be billed.
- Although members are eligible for two meals a day, multiple units are not required for billing.
 - Per the Illinois Department of Healthcare and Family Services, 2 meals = 1 unit. HFS has established that one billable unit per day equals up to two meals delivered per day. Whether the member receives one or two meals, only one unit is needed for billing.
 - If the member is authorized for 20 units per month, that is 20 service days, not 20 meals.

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