

2021 ILLINOIS CORPORATE SOCIAL RESPONSIBILITY REPORT HIGHLIGHTS



COMMUNITY ENGAGEMENT



45,537 hours volunteered by employees



1,843 employee volunteers



\$1,242,560* value of employee volunteerism

923 organizations served

*One hour of volunteering has a \$28.54 cash equivalent, as calculated by Independent Sector from data provided by the U.S. Bureau of Labor Statistics (2021)

COVID-19 COMMUNITY COLLABORATION FUND

Blue Cross and Blue Shield of Illinois (BCBSIL) continued providing support through our COVID-19 Community Collaborative Grant Fund, established in 2020 to address the health, economic and social well-being challenges of Illinoisans affected by the pandemic. In 2021, \$3.5 million was distributed to 175 social service organizations statewide focused on health care access, hunger, shelter and behavioral health, and COVID-19 health education and vaccine access.





BLUE DOOR NEIGHBORHOOD CENTERSM

BCBSIL reopened our Blue Door Neighborhood Center (BDNCSM) locations in Chicago's Pullman, Morgan Park and South Lawndale neighborhoods for in-person wellness classes and services. More than 8,300 people visited the centers, which work to address social determinants of health such as access to quality health care, transportation, stable housing, food security, safe environments and employment.

Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

EMPLOYEE GIVING



Illinois employees donated \$264,553

through annual giving campaigns.



BlueCross BlueShield

Care Van®*:

- 3 vans
- 8,055 clients served
- 8,055 immunizations provided
- 24,165 other services and resources



Community Giving

\$12 million* in grants invested in 221 noprofit organizations

Nearly \$2.6 million

in sponsorship support provided to 330 organizations

\$138,520

Blue Corps Matching Dollars awarded to 136 community partners for volunteer hours

*represents all charitable grants including COVID-19 Community Collaboration Fund, Healthy Kids, Healthy Families® funding, P4P grants



BCBSIL collaborated with Feeding America to provide support to Central Illinois Food Bank, Eastern Illinois Food Bank, Greater Chicago Food Depository and Northern Illinois Food Bank to help thousands of people experiencing food insecurity including many for the first time because of the pandemic's economic impact.

SUSTAINABILITY



- 819,000 pounds of paper recycled
- 2.9 million gallons of water saved through recycling efforts
- 100% of the energy used in our buildings is offset by renewable energy credits from wind farms

