



2020 ILLINOIS CORPORATE SOCIAL RESPONSIBILITY REPORT HIGHLIGHTS

COMMUNITY ENGAGEMENT



40,873

employee volunteer hours



\$1,111,745

cash equivalent of 2020 Volunteer Hours



965

nonprofits served



\$129,155

Matching Dollars awarded to 141 community partners for direct volunteer hours

**One hour of volunteering has a \$27.20 cash equivalent, as calculated by Independent Sector from data provided by the U.S. Bureau of Labor Statistics (2020)

COVID-19 COMMUNITY COLLABORATION FUND

Blue Cross and Blue Shield of Illinois (BCBSIL) distributed \$3 million to local organizations, including **\$1 million to the Illinois COVID-19 Response Fund**, **\$500,000 to Chicago's COVID-19 Response Fund** and **75 \$20,000 grants to community-based organizations** focused on access to health care, hunger and shelter.



BLUE DOOR NEIGHBORHOOD CENTERSM

BCBSIL transformed an abandoned retail store in Chicago's Morgan Park neighborhood into a 130,000 square-foot employee workspace and a community-facing Blue Door Neighborhood Center (BDNCSM). The BDNC is a place for community members to connect with each other and focus on their whole-person health.

EMPLOYEE GIVING



BCBSIL employees donated \$227,763 through our annual giving campaigns.



Care Van^{®*}:

- 2 vans
- 7,734 clients served
- 14,333 immunizations provided
- 103 other health services provided



HEALTHY KIDS, HEALTHY FAMILIES[®]

Nearly \$2M

invested to support 39 nonprofit partners

More than 210,000

people served

More than 6.3 million

health services and resources provided since 2011



BCBSIL partnered with Feeding America to support four food banks to eliminate food insecurity and remove barriers to adequate nutrition. Feeding America reported more than 254,000 meals being distributed across the state, including over 110,000 incremental pounds of produce, dairy and protein.

*Due to COVID-19 some Care Van data is underreported

SUSTAINABILITY



- 955,400+ pounds of paper recycled
- 3.3 million gallons of water saved through recycling efforts
- 100% of our electricity comes from renewable energy

