

Welcome to Your Plan. Get Started with These Sites.



Important Member QR Codes

As our valued Blue Cross and Blue Shield of New Mexico member, we want to help you use your benefits wisely. Scan the QR codes below and explore resources that will help explain your benefits and how to best use them.



App Tracker

Visit this site to stay up to date on your health care application.



What to Expect and When

Learn how to use your benefits and more.

After your plan starts, you can scan these codes to easily access resources and make the most of your coverage.



Blue Access for MembersSM

Access your plan information all in one place, wherever you are.



BCBSNM App

Secure access to all of your important health care updates on the go.



Blue365®

Save money and take advantage of exclusive deals with your membership.



Help Center

All the information you need to understand your benefits and get answers to your questions.



MDLIVE®

Online platform that offers reliable 24/7 health care by phone or video.



Payment Portal

Log in to pay or choose another way to pay your monthly bill.



Provider Finder® — Dental

Search for dentists, and other dental providers that can help you with routine dental care.



Provider Finder — Doctors & Hospitals

Find providers who will help you with routine health care.



Provider Finder — Guest Log In

Quickly locate in-network providers in guest mode.



Provider Finder — Pharmacy

Find a pharmacy network to use your prescription and pharmacy benefits.



Provider Finder — Vision

Search for vision care providers.



Where to Go for Care

A handy guide that shows your in-network options for that pesky cold or broken bone.

Virtual Visits may be limited by plan. For providers licensed in New Mexico and the District of Columbia, Urgent Care service is limited to interactive online video; Behavioral Health service requires video for the initial visit but may use video or audio for follow-up visits, based on the provider's clinical judgment. Behavioral Health is not available on all plans.

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