



Managing Health Benefits, Simplified

One solution makes it easy for you and your employees

Investing in solutions for each piece of your health care strategy is chaotic, boosts costs and is difficult to manage. Finally, employers can bring claim analytics, member engagement and program performance into delivering better outcomes for you and your employees.

Blue Cross and Blue Shield of Illinois (BCBSIL), in collaboration with Collective Health, offers the first integrated solution that allows self-funded employers to administer plans, manage costs and take care of their employees — all in one place.

BCBSIL's Collaboration with Collective Health Offers:

Curated Programs

Bring together the programs that are right for your organization across medical, dental, vision and pharmacy benefit networks, as well as the latest solutions in digital health and alternative health care models.

Connected Administration

Simplify running your full health care strategy across claims adjudication, eligibility, billing and payments complete with custom reporting and insights.

Smart Member Experience

Intelligently guide employees to the right care, and deliver support throughout their care journey with access to digital tools, member advocacy and care navigation.



Empowering Members and Employers

Whether your employees need to understand how their plans work, review claims, manage costs, find a provider or submit a claim, everything is brought together into one connected experience.

Members gain new insights into their health benefits. And for high-cost claimants with complex needs, Collective Health's Care Navigation program is ready to help.

The My Collective™ app is powerful technology. Data analytics and thoughtful digital outreach drive engagement, support members and guide them to care when and where they need it.

With Collective Compass™, employers can easily manage health plans and benefits including claims adjudication, eligibility, billing and payments. They can access actionable insights and analytics to support both day-to-day management and long-term strategy.



Solutions That Drive Results*

- Clients report up to an 80% reduction in administrative work
- A 2:1 financial ROI with the Care Navigation care management program
- Net Promoter Score® of 70+
- Customer satisfaction rates of more than 90%

Choose Blue^{SM**}

- **109 MILLION** Americans carry a Blue Cross and Blue Shield card
- **1.7 MILLION** unique, in-network providers
- BCBS plans have the largest hospital and physician networks in the U.S., with **95 PERCENT** of all U.S. hospitals and **86 PERCENT** of physicians
- BCBS plans, widely viewed as the best health plans for provider discounts, have leading discount positions in the majority of markets, with a **\$24 PER MEMBER, PER MONTH** savings advantage, which translates to a **5 TO 9 PERCENT LOWER TOTAL COST OF CARE** under the competitor average

Manage benefits strategy across claims adjudication, eligibility, billing and payments — **all tied together with custom reporting and insights.**

For more information, contact your account executive.

* Data provided by Collective Health

** Blue Cross Blue Shield Association, 2021.

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