BlueCross BlueShield of Illinois

BlueCare Dental HMO℠

Get the most out of your dental HMO benefits.

Flexibility and savings

For more than 40 years, Blue Cross and Blue Shield of Illinois has offered dependable dental plans and currently serves almost 1.5 million dental members. BlueCare Dental HMO offers coverage for comprehensive dental care, including preventive, diagnostic and major services as indicated in your plan. To make the most of your benefits, you and your covered family members each need to choose a primary care dentist from the BlueCare Dental HMO network. This dentist will give you a referral if you need specialty care.

Dentists who are contracted to participate in the BlueCare Dental HMO network have agreed to accept set fees for covered services. Most preventive dental services are covered at 100%. For more information about your dental benefits, refer to your benefit booklet.

An easy way to find a dentist

With one of the largest dental HMO networks in Illinois, BlueCare Dental HMO offers you flexibility in choosing a dentist that maximizes your benefits. To find a primary care dentist, go to **bcbsil.com/cityofchicago**, click on **Coverage** and then on **Dental Benefits** on the left side of the page. You can search for a dentist near your home, school or office. Or call Customer Service at **800-323-7201** to get help finding a dentist that can help you maximize your benefits.

Convenience in payment

With BlueCare Dental HMO, once you pay the copay at your dentist office:

- Your in-network dentist cannot bill you for the balance not covered by your dental plan.
- You'll have no deductible or annual maximum benefit.
- You won't have to fill out and submit any claim forms.

Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation,
a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

Dedicated to service

Our Customer Service center can answer questions about eligibility, claims, coordination of benefits and provider information. Call Customer Service from 8 a.m. to 6 p.m. CT, Monday through Friday, at **800-323-7201**. You may also refer to your plan materials for complete details.

BlueCare Dental Connection℠

BCBSIL offers BlueCare Dental Connection to members with both medical and dental plans. This service provides educational information and other resources to help you make important decisions about your dental care.

To help you understand the importance of taking care of your teeth and gums, BlueCare Dental Connection provides 24/7 online access to the Dental Wellness Center, which offers articles and special tools to help members with their dental care. To access the Dental Wellness Center, log in to Blue Access for Members℠ at **bcbsil.com/cityofchicago** and select the **My Health** tab on the dashboard, then click on **Wellness** and scroll to the **Dental Wellness Center**.

The Dental Wellness Center allows you to:

- Ask dental questions through **Ask a Dentist**.
- Locate an in-network dentist using **Find a Dentist**.
- Search the **Dental Dictionary** for common terms.
- View **Educational Videos** on dental topics.

For more information about your BlueCare Dental HMO, visit bcbsil.com/cityofchicago or call Customer Service at 800-323-7201.

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Blue Cross and Blue Shield of Illinois does not guarantee the services of any dentist or health care provider. Contracting dentists are not employees, agents or legal representatives of Blue Cross and Blue Shield of Illinois.

The Dental Wellness Center is an online resource offered by Go2Dental. Go2Dental is an independent company contracted with Dental Network of America, LLC, the administrator of BCBSIL dental products.

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