



BlueCare Dental HMOSM

Getting the most out of your dental HMO benefits

Flexibility and Savings

For more than 40 years, Blue Cross and Blue Shield of Illinois (BCBSIL) has offered dependable dental plans and currently serves almost 1.5 million dental members. BlueCare Dental HMO offers coverage for comprehensive dental care, including preventive, diagnostic and major services as indicated in your plan. To make the most of your benefits, you and your covered family members each need to choose a primary care dentist from the BlueCare Dental HMO network. This dentist will give you a referral if you need specialty care.

Dentists who are contracted to participate in the BlueCare Dental HMO network have agreed to accept set fees for covered services. Most preventive dental services are covered at 100%. For more information about your dental benefits, refer to your benefit booklet.

Finding a Dentist Is Easy

With one of the largest dental HMO networks in Illinois, BlueCare Dental HMO offers you flexibility in choosing a dentist that maximizes your benefits. To find a dentist, go to bcbsil.com/cityofchicago, click **Coverage**, click **Dental Benefits** and then select **Search for a dentist near your home or office**. Or call Customer Service at **855-557-5487** to get help finding a dentist that can help you maximize your benefits.

Convenience in Payment

With BlueCare Dental HMO, once you pay the copay at your dentist's office:

- Your in-network dentist cannot bill you for the balance not covered by your dental plan
- You'll have no deductible or annual maximum benefit
- You won't have to fill out and submit any claim forms



Dedicated to Service

Our Customer Service center can answer questions about eligibility, claims, coordination of benefits and provider information. Call Customer Service from 7:30 a.m. to 6 p.m. CT, Monday through Friday, at **855-557-5487**. You may also refer to your plan materials for complete details.

BlueCare Dental ConnectionSM

BCBSIL offers BlueCare Dental Connection to members with both BCBSIL medical and dental plans. This service provides educational information and other resources to help you make important decisions about your dental care.

To help you understand the importance of taking care of your teeth and gums, BlueCare Dental Connection provides 24/7 online access to the Dental Wellness Center, which offers articles and special tools to help members with their oral care. To access the Dental Wellness Center, log in to Blue Access for MembersSM at **bcbsil.com/cityofchicago** and select the **Coverage** tab on the dashboard. Under that, select **Dental Benefits**. Click on the **Dental Wellness Center** link.

Dental Wellness Center allows you to:

- Ask dental questions through **Ask a Dentist**
- Locate a dentist using **Find a Dentist**
- Search **Dental Health Information** for common dental terms and more information
- View videos on various dental topics under the **Accessing Dental Care** tab



For more information about your BlueCare Dental HMO, visit bcbsil.com/cityofchicago or call Customer Service at 855-557-5487.

Blue Cross and Blue Shield of Illinois does not guarantee the services of any dentist or health care provider. Contracting dentists are not employees, agents or legal representatives of Blue Cross and Blue Shield of Illinois.

The Dental Wellness Center is an online resource offered by Go2Dental. Go2Dental is an independent company contracted with Dental Network of America, LLC, the administrator of BCBSIL dental products.