



Dear member,

As you may have heard in media reports, Anthem, Inc. (Anthem) publicly disclosed that some of its databases storing customer data were accessed by unauthorized users. Anthem notified Blue Cross and Blue Shield of Illinois (BCBSIL) about this incident on February 4, 2015. The notification stated that on January 29, 2015, Anthem discovered unauthorized parties accessed Anthem's information technology system and obtained personal information relating to consumers. Anthem reports it has since resolved the security vulnerability.

The privacy and security of our members is a top priority for BCBSIL and we continue to safeguard your personal information through robust privacy and security measures. BCBSIL is neither owned nor operated by Anthem. Anthem is a separate company with which BCBSIL works to administer certain aspects of your health care plan with us when you receive health care services in one of the following states: California, Colorado, Connecticut, Georgia, Indiana, Kentucky, Maine, Missouri, Nevada, New Hampshire, New York, Ohio, Virginia, or Wisconsin. Your information was in Anthem's systems because you likely received services in one of these states. The information about you in Anthem's system may have included a combination of the following: name, address, member ID, date of birth, social security number and email address. Only a small percentage of our members' impacted information included social security numbers. Anthem reports that it has no evidence at this time that medical information, such as claims, test results, or diagnostic codes, was targeted or obtained.

If there is sufficient and up-to-date contact information, you will receive written notifications from BCBSIL and Anthem. These notifications will include information about the unauthorized access including verification of what happened, a description of the type of information involved, steps Anthem is taking to investigate the event, and how Anthem continues to work to minimize potential harm to you. In some cases, you may also receive notification from your employer or your group plan sponsor if they provide your health insurance coverage for you. While we are trying to avoid duplicate notices, it is possible you may receive more than one notice.

BCBSIL takes the confidentiality of our members' data very seriously and we regret that this incident occurred. Accordingly, we have confirmed that Anthem will provide twenty-four (24) months of identity protection, identity repair, and credit monitoring services for you. Visit www.AnthemFacts.com for current information about the event, directions on how to access the credit monitoring services and other steps that you can take to protect yourself.