For Bosch Associates
Getting sick is never convenient, and finding time to get to the doctor can be hard. Blue Cross and Blue Shield of Illinois (BCBSIL) provides you and your covered dependents access to care for non-emergency medical issues through MDLIVE.

Whether you’re at home or traveling, access to a board-certified doctor is available 24 hours a day, seven days a week. You can speak to a doctor immediately or schedule an appointment based on your availability. Virtual visits can also be a better alternative than going to the emergency room or urgent care center.¹

MDLIVE doctors can help treat the following conditions and more:

**General Health**
- Allergies
- Asthma
- Nausea
- Sinus infections

**Pediatric Care**
- Cold
- Flu
- Ear problems
- Pinkeye

You can register beginning April 1, 2017.

Watch a video to learn more.
Get connected today!
To register, you’ll need to provide your first and last name, date of birth and BCBSIL member ID number.

**Get connected today!**

**Website:**
Visit the website
MDLIVE.com/bcbsil
- Choose a doctor
- Video chat with the doctor
- You can also access through Blue Access for Members™

**BCBSIL App:**
- Download the app from the Apple App Store™, Google Play™ Store or Windows® Store
- Open the app and choose a doctor
- Video chat with the doctor from your mobile device

**Telephone:**
- Call MDLIVE (888-676-4204)
- Speak with a health service specialist
- Speak with a doctor

**Connect**
Access where the BCBSIL App, online video or telephone service is available

**Interact**
Real-time consultation with a board-certified doctor

**Diagnose**
Prescriptions sent electronically to a pharmacy of your choice (when appropriate)

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1. In the event of an emergency, this service should not take the place of an emergency room or urgent care center. MDLIVE doctors do not take the place of your primary care doctor. Proper diagnosis should come from your doctor, and medical advice is always between you and your doctor.

2. Internet/Wi-Fi connection is needed for computer access. Data charges may apply when using your tablet or smartphone. Check your phone carrier’s plan for details. Service is limited to interactive-audio consultations (phone only), along with the ability to prescribe, when clinically appropriate, in Texas. Service is limited to interactive-audio/video (video only), along with the ability to prescribe, when clinically appropriate, in Idaho, Montana, New Mexico and Oklahoma. Virtual visits are currently not available in Arkansas. Service availability depends on member’s location. Virtual visits may not be available on all plans.

MDLIVE is not an insurance product nor a prescription fulfillment warehouse. MDLIVE operates subject to state regulations and may not be available in certain states. MDLIVE does not guarantee that a prescription will be written. MDLIVE does not prescribe DEA-controlled substances, non-therapeutic drugs and certain other drugs that may be harmful because of their potential for abuse. MDLIVE physicians reserve the right to deny care for potential misuse of services.

App Store is a service mark of Apple Inc.
Google Play Store is a trademark of Google Inc. (“Google”)
Windows is a registered mark of Microsoft®

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*A virtual visit consult fee is $40 per visit.*

* subject to your plan design