

Professional Network Consultants...We're here to assist you!

Professional Provider Assignments by County, City and Zip Code

Your assigned professional PNC has a thorough knowledge of the BlueChoice POS and PPO products. If you are unable to resolve your issue via online resources or our Provider Telecommunications Center (PTC), your PNC can provide the following support services:

- Keep you up-to-date on BCBSIL products, services, programs and initiatives
- Help ensure provider contract compliance
- Advise you of BCBSIL resources for providers
- Visit your office to address any special needs or concerns

To find out the name of your assigned PNC, refer to the State of Illinois county map on the facing page. **Note:** Due to the number of providers in DuPage and Cook County (Code 22 & Code 16), provider assignments are broken down by suburban city and Chicago zip codes, as indicated.

IL Territory Breakdown by County Code

Northern: (4, 8, 43, 49, 56, 071, 81, 89, 98 and 101) – **Gina Plescia**

Southern: (2, 3, 7, 11, 12, 13, 14, 15, 17, 18, 24, 25, 26, 28, 30, 31, 33, 35, 39, 40, 41, 42, 44, 51, 59, 60, 61, 64, 67, 68, 73, 76, 77, 79, 80, 82, 83, 84, 87, 91, 93, 95, 96, 97 and 100) – **Teresa Trumbley**

Western: (6, 36, 37, 48, 52, 62, 66, 78, 88 and 94) – **Katie Gordon**

Midwest: (1, 5, 9, 10, 20, 21, 23, 27, 29, 34, 38, 53, 54, 55, 57, 58, 63, 65, 69, 70, 72, 74, 75, 85, 86, 90, 92 and 102) – **Amanda Williams**

North Metro: (19, 45, 47 and 50) – **Cathy Dismuke**

South Metro: (32, 46 and 99) – **Dorothy Paul**

Northwest Indiana – **Lynn Sorensen**

Cook County: (16) – Multiple PNCs are assigned to this area. See below.

DuPage County: (22) – Multiple PNCs are assigned to this area. See below.

Cook and DuPage County Breakdown by City

Gina Plescia - Cities: Arlington Hts., Des Plaines, Glencoe, Glenview, Golf, Hoffman Estates, Inverness, Kenilworth, Lincolnwood, Morton Grove, Mount Prospect, Neenah, Niles, Northbrook, Northfield, Palatine, Prospect Heights, Rolling Meadows, Schaumburg, South Barrington, Wheeling, Wilmette, Winnetka

Katie Gordon - Cities: Alsip, Bellwood, Berkeley, Berwyn, Blue Island, Bridgeview, Broadview, Brookfield, Burbank, Chicago Ridge, Cicero, Elmwood Park, Evergreen Park, Forest Park, Franklin Park, Harwood Heights, Hillside, Hines, Hometown, Indian Head Park, Justice, La Grange, La Grange Park, La Grange Highlands, Lyons, Maywood, Melrose Park, Merrionette Park, Norridge, North Riverside, Northlake, Oak Lawn, Oak Park, Park Ridge, River Forest, River Grove, Riverside, Schiller Park, Stone Park, Summit Argo, Westchester, Western Springs

Lynn Sorensen - Cities: Aurora, Burr Ridge, Calumet City, Chicago Heights, Darien, Dolton, Flossmoor, Ford Heights, Glen Ellyn, Glendale Heights, Glenwood, Homewood, Lansing, Lisle, Matteson, Naperville, Olympia Fields, Park Forest, Richton Park, Riverdale, South Holland, Steger, Summit, Thornton, Warrenville, Willowbrook, Woodridge

Michelle Brownfield-Nance - Cities: Addison, Carol Stream, Country Club Hills, Countryside, Crestwood, Downers Grove, Elk Grove Village, Evanston, Harvey, Hazel Crest, Hickory Hills, Hinsdale, Lemont, Markham, Midlothian, Oak Forest, Orland Park, Palos Heights, Palos Hills, Palos Park, Park Ridge, Posen, Robbins, Skokie, Streamwood, Tinley Park, West Chicago, Wheaton, Willow Springs, Winfield, Worth

Ramona Espino - Cities: Bensenville, Clarendon Hills, Elmhurst, Hinsdale, Itasca, Lombard, Oak Brook, Oak Brook Terrace, Villa Park, Westmont, Wood Dale

City of Chicago Breakdown by Zip Code

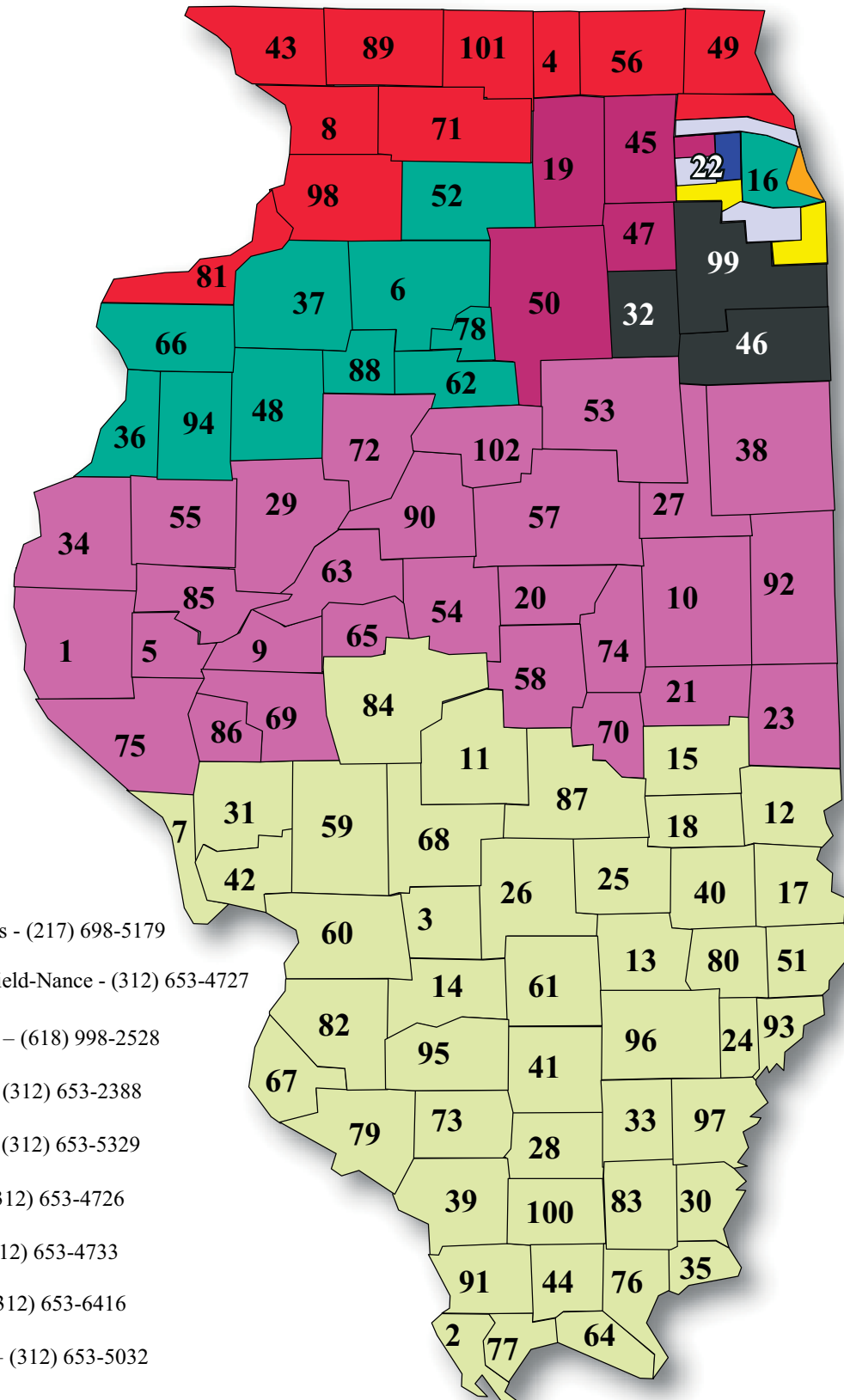
Ana Hernandez - Zip Codes: 60601, 60602, 60603, 60604, 60605, 60606, 60607, 60608, 60610, 60611, 60612, 60614, 60616, 60622, 60629, 60633, 60634, 60638

Vickey Jones - Zip Codes: 60609, 60613, 60615, 60617, 60618, 60619, 60620, 60621, 60623, 60624, 60625, 60626, 60627, 60628, 60630, 60631, 60632, 60635, 60636, 60637, 60639, 60640, 60641, 60642, 60643, 60644, 60645, 60646, 60648, 60650, 60647, 60649, 60651, 60653, 60657, 60652, 60654, 60655, 60656, 60658, 60659, 60660, 60661, 60666, 60668, 60669, 60670, 60673, 60674, 60675, 60676, 60677, 60678, 60680, 60681, 60686, 60689, 60690, 60693, 60694, 60695, 60696

Illinois Provider Network Consultants - Professional Provider Assignments by County

Code	County
1	Adams
2	Alexander
3	Bond
4	Boone
5	Brown
6	Bureau
7	Calhoun
8	Carroll
9	Cass
10	Champaign
11	Christian
12	Clark
13	Clay
14	Clinton
15	Coles
16	Cook
17	Crawford
18	Cumberland
19	DeKalb
20	Dewitt
21	Douglas
22	DuPage
23	Edgar
24	Edwards
25	Effingham
26	Fayette
27	Ford
28	Franklin
29	Fulton
30	Gallatin
31	Greene
32	Grundy
33	Hamilton
34	Hancock
35	Hardin
36	Henderson
37	Henry
38	Iroquois
39	Jackson
40	Jasper
41	Jefferson
42	Jersey
43	JoDaviss

- Amanda Williams - (217) 698-5179
- Michelle Brownfield-Nance - (312) 653-4727
- Teresa Trumbley – (618) 998-2528
- Cathy Dismuke - (312) 653-2388
- Lynn Sorensen – (312) 653-5329
- Katie Gordon - (312) 653-4726
- Gina Plescia – (312) 653-4733
- Dorothy Paul – (312) 653-6416
- Ramona Espino – (312) 653-5032
- Ana Hernandez - (312) 653-6488
- Vickey Jones - (312) 653-6321



Code	County
44	Johnson
45	Kane
46	Kankakee
47	Kendall
48	Knox
50	LaSalle
49	Lake
51	Lawrence
52	Lee
53	Livingston
54	Logan
58	Macon
59	Macoupin
60	Madison
61	Marion
62	Marshall
63	Mason
64	Massac
55	McDonough
56	McHenry
57	McLean
65	Menard
66	Mercer
67	Monroe
68	Montgomery
69	Morgan
70	Moultrie
71	Ogle
72	Peoria
73	Perry
74	Piatt
75	Pike
76	Pope
77	Pulaski
78	Putnam
79	Randolph
80	Richland
81	Rock Island
83	Saline
84	Sangamon
85	Schuyler
86	Scott
87	Shelby
82	St Clair
88	Stark
89	Stephenson
90	Tazewell
91	Union
92	Vermilion
93	Wabash
94	Warren
95	Washington
96	Wayne
97	White
98	Whiteside
99	Will
100	Williamson
101	Winnebago
102	Woodford

Billing Services Representative

We are now offering customized on-site training, workshops, and Webinars for billing services. LaVella Friley is the designated Provider Network Consultant to serve as the representative for all billing services in the Chicago Metro area. LaVella can be reached at (312) 653-7516 or via e-mail at friley@bcbsil.com.

Key

Cook County (16) and DuPage County (22) are split between Cathy, Gina, Katie, Lynn, Michelle and Ramona.
 City of Chicago is split between Ana and Vickey.
 NW Indiana is assigned to Lynn.