



**BlueCross BlueShield
of Illinois**

September, 2009

Dear Contracted Provider,

To assist you in improving the quality and efficiency of care delivered to Blue Cross and Blue Shield of Illinois (BCBSIL) members, enclosed is your annual BCBSIL PPO Practitioner Profile.

So that you can compare your performance to that of your peers, specialty-specific comparison results for cost efficiency and quality measures are provided. **BlueChoice primary care practices should note that the PPO network is larger than the BlueChoice network. Therefore, there may be differences between the PPO Practitioner Profile and the BlueChoice Profile report.**

The following components are included in the 2009 BCBSIL PPO Practitioner Profile:

I. Cost Efficiency -The Cost Efficiency report provides information on costs of care for your BCBSIL PPO and BlueChoice patients compared to your peers. Cost Efficiency is reported using Thomson Reuters' Medstat Medical Episode Grouper® (MEG).

II. Quality - Results are reported on Clinical Quality Indicators for BCBSIL PPO and BlueChoice members.

III. Administrative Efficiency - The Administrative Efficiency indicator is the percentage of claims submitted electronically.

IV. Radiology Quality Initiative (RQI) - BCBSIL utilizes American Imaging Management to manage a statewide quality improvement program for outpatient diagnostic imaging services. The 2009 BCBSIL PPO Practitioner Profile contains information about the percent of requested tests that did not require RN or MD consultation for an RQI to be issued.

For details regarding the indicators included in the PPO Practitioner Profile, please see the enclosed criteria document.

We encourage you to share the enclosed report with all of the practitioners who submit claims using the contract number printed on the Profile. If you have questions or comments regarding your annual BCBSIL PPO Practitioner Profile, please call the profile hotline at (312) 653-5005.

Sincerely,
BCBSIL Health Care Management