



**BlueCross BlueShield  
of Illinois**

On a monthly basis BCBSIL updates policy and procedures in the Provider Manual. Listed below are the October 2009 updates. Go to <http://www.bcbsil.com/provider/securedpage.htm> to view the updated policy and procedures.

**Updated HMO, BlueChoice, BlueChoice Select and PPO Policy and Procedures for October 2009**

<b>Policy Name</b>	<b>Policy Number</b>	<b>Product</b>	<b>Provider Manual Location</b>
Confidentiality of Medical Information	Rights and Responsibilities 3	HMOI, BA HMO, BlueChoice, BlueChoice Select, PPO	HCM Rights and Responsibilities Policy and Procedure
Member Communication	Rights and Responsibilities 5	HMOI, BA HMO, BlueChoice, BlueChoice Select, PPO	HCM Rights and Responsibilities Policy and Procedure
A Woman's Principal Healthcare Provider	Administrative 44	HMOI, BlueAdvantage HMO	HMO Policy and Procedure
Automatic Approval Process	Administrative 53	HMOI, BlueAdvantage HMO	HMO Policy and Procedure
IPA Infertility Guidelines	Administrative 56	HMOI, BlueAdvantage HMO	HMO Policy and Procedure