



**BlueCross BlueShield
of Illinois**

On a monthly basis BCBSIL updates policy and procedures in the Provider Manual. Listed below are the July 2009 updates. Go to <http://www.bcbsil.com/provider/securedpage.htm> to view the updated policy and procedures.

Updated HMO, BlueChoice, BlueChoice Select and PPO Policy and Procedures for July 2009

Policy Name	Policy Number	Product	Provider Manual Location
Past Due Claim Process	Administrative 42	HMOI, BlueAdvantage HMO	HMO Policy and Procedure
Utilization Management Fund Challenge	Administrative 66	HMOI, BlueAdvantage HMO	HMO Policy and Procedure