

On a monthly basis BCBSIL updates policy and procedures in the Provider Manual. Listed below are the January 2010 updates. Go to <http://www.bcbsil.com/provider/securedpage.htm> to view the updated policy and procedures.

Updated HMO, BlueChoice Select and PPO Policy and Procedures for January 2010

Policy Name	Policy Number	Product	Provider Manual Location
Ancillary & Hospital Institution Care Transition Exceptions	Admin 11	HMOI, BlueAdvantage HMO	HMO Policy and Procedure
Individual Benefits Management Program (IBMP)	Admin 19	HMOI, BlueAdvantage HMO	HMO Policy and Procedure
Participating IPA Appeal Process of Failed Utilization Management (UM) Adherence Audit	Admin 30	HMOI, BlueAdvantage HMO	HMO Policy and Procedure
3rd Trimester Pregnancy IPA Transfers	Admin 37	HMOI, BlueAdvantage HMO	HMO Policy and Procedure
HMO Administered Complaints	Admin 39	HMOI, BlueAdvantage HMO	HMO Policy and Procedure
Credentialing for Prospective HMO IPAs	Admin 45	HMOI, BlueAdvantage HMO	HMO Policy and Procedure
Utilization Management Adherence Audit of Participating IPAs	Admin 60	HMOI, BlueAdvantage HMO	HMO Policy and Procedure
Complex Case Management	Admin 71	HMOI, BlueAdvantage HMO	HMO Policy and Procedure
Oversight of Contracted Vendors	QI 3	HMO, BA HMO, BlueChoice, PPO	HCM Policy and Procedure – Quality Improvement
Guidelines for Treating Tobacco Use and Dependence	QI 6	HMOI, BA HMO, BlueChoice Select, PPO	HCM Policy and Procedure – Quality Improvement
Guidelines for the Diagnosis and Management of Asthma	QI 7	HMOI, BA HMO, BlueChoice Select, PPO	HCM Policy and Procedure – Quality Improvement
Guidelines for the Prevention and Early Detection of Complications of Diabetes Mellitus	QI 8	HMOI, BA HMO, BlueChoice Select, PPO	HCM Policy and Procedure – Quality Improvement
Guidelines for the Diagnosis and Treatment of Patients with Depression in the Primary Care Setting	QI 9	HMOI, BA HMO, BlueChoice Select, PPO	HCM Policy and Procedure – Quality Improvement
BCBSIL Clinical Practice Guidelines	QI 10	HMOI, BA HMO, BlueChoice Select, PPO	HCM Policy and Procedure – Quality Improvement
Guidelines for Heart Failure in the Adult	QI 12	HMOI, BA HMO, BlueChoice Select, PPO	HCM Policy and Procedure – Quality Improvement
Guidelines for Primary and Secondary Prevention of Atherosclerotic Cardiovascular Disease	QI 13	HMOI, BA HMO, BlueChoice Select, PPO	HCM Policy and Procedure – Quality Improvement
Preventive Health Care Guidelines	QI 15	HMOI, BA HMO, BlueChoice Select, PPO	HCM Policy and Procedure – Quality Improvement
Screening Adults for Depression Clinical Practice Guideline	QI 16	HMOI, BA HMO, BlueChoice Select, PPO	HCM Policy and Procedure – Quality Improvement
Provider Manual	QI 18	HMOI, BA HMO, BlueChoice Select, PPO	HCM Policy and Procedure – Quality Improvement