



EFT Holiday Schedule

Although it is possible for providers to receive Electronic Funds Transfer (EFT), transmit Electronic Media Claims (EMC), and retrieve payment reports at almost any time during the year, it is important to keep in mind that corporate and legal banking holidays delay EFT and claims processing. The following schedule is for EFT, system and payment report availability for the remaining holidays in 2008 and through January 2009.

BCBSIL and Legal Banking Holidays

Holiday	BCBSIL Holiday	Legal Banking Holiday
Columbus Day	Not Observed	Oct. 13, 2008
Veterans Day	Not Observed	Nov. 11, 2008
Thanksgiving Day	Nov. 27, 2008	Nov. 27, 2008
Day after Thanksgiving	Nov. 28, 2008	Not Observed
Christmas Eve	Dec. 24, 2008	Not Observed
Christmas Day	Dec. 25, 2008	Dec. 25, 2008
New Year's Day	Jan. 1, 2009	Jan. 1, 2009
Martin Luther King, Jr.	Jan. 19, 2009	Jan. 19, 2009

EFT Payment Schedule

Claims Processed	File Sent to Bank	EFT Payment Available
Oct. 10, 2008	Oct. 14, 2008	Oct. 16, 2008
Oct. 13, 2008	Banking Holiday	Oct. 16, 2008
Nov. 10, 2008	Nov. 12, 2008	Nov. 14, 2008
Nov. 11, 2008	Banking Holiday	Nov. 14, 2008
Nov. 26, 2008	Dec. 1, 2008	Dec. 3, 2008
Nov. 27, 2008	Closed	
Nov. 28, 2008	Closed	
Dec. 23, 2008	Dec. 26, 2008	Dec. 30, 2008
Dec. 24, 2008	Closed	
Dec. 25, 2008	Closed	
Dec. 31, 2008	Jan. 2, 2009	Jan. 6, 2009
Jan. 1, 2009	Closed	
Jan. 19, 2009	Closed	

Electronic Data Interchange (EDI) System and Report Availability Schedule

Claims Received Date	Holiday Observed	rEDI-link Blue	Processed Date	Payment Reports
Nov. 26, 2008	Business Day	Regular Hours	Nov. 26, 2008	Nov. 27, 2008
Nov. 27, 2008	Thanksgiving Day	Regular Hours	Closed	
Nov. 28, 2008	Day after Thanksgiving	Regular Hours	Closed	
Dec. 1, 2008	Business Day	Regular Hours	Dec. 1, 2008	Dec. 2, 2008
Dec. 23, 2008	Business Day	Regular Hours	Dec. 23, 2008	Dec. 24, 2008
Dec. 24, 2008	Christmas Eve	Regular Hours	Closed	
Dec. 25, 2008	Christmas Day	Regular Hours	Closed	
Dec. 26, 2008	Business Day	Regular Hours	Dec. 26, 2008	Dec. 29, 2008
Jan. 1, 2009	New Year's Day	Regular Hours	Closed	
Jan. 2, 2009	Business Day	Regular Hours	Jan. 2, 2009	Jan. 3, 2009
Jan. 19, 2009	Martin Luther King, Jr.	Regular Hours	Closed	
Jan. 20, 2009	Business Day	Regular Hours	Jan. 20, 2009	Jan 21, 2009

BCBSIL will be closed on all observed holidays. Claims "received" during these holidays will be "processed" the following business day. Payment reports, such as ERA and EPS, for claims processed on a business day following the holiday will be available for retrieval the next business day.

Regular Hours:

rEDI-link Blue System: Available Monday - Sunday, 24 hours a day, seven days a week.

Provider Terminal System (PTS) Online: Monday - Friday, 6 a.m. to 11:45 p.m.; and Saturday, 8 a.m. to 3:30 p.m.

Note: Customers will receive EMC real-time reports on the day of transmission. For Availity's holiday schedule, please visit their Web site at www.availity.com or contact them at (800) AVAILITY.