



Reminder: Monthly Webinars for Availity® Participating Providers

Providers who are registered with Availity are welcome to enroll for free online training sessions offered by Availity on a variety of topics. See below for a sample listing of some of the Webinar topics that may be offered, along with brief descriptions. Most sessions last approximately one hour.

For dates and time of current Webinar sessions, log on to the secure provider portal on [Availity's Web site](#) and select **FREE TRAINING** from any page. *Plan to attend all Webinars using a computer and telephone.* If you have questions regarding these Webinars, contact Availity Client Services at (800) AVAILITY (282-4548).

Authorizations and Referrals Training – Learn how to submit referral and authorization requests and inquiries using the Availity Health Care Services Review and inquiry features.

Availity 101: An Introduction to Availity for New Users – Are you new to using Availity? Do you want to learn more about navigation and tips? Join this introductory Webinar to learn more.

CareCollect – Attend this session to learn more about Availity's CareCollect, an efficiency tool designed to provide payment processing improvements to your practice – where and when you need them the most!

CarePrescribe: Availity's ePrescribing Solution – Learn how your prescribing physicians and agents can electronically write and send new prescriptions and renewals for free directly to a patient's pharmacy of choice with Availity CarePrescribe, powered by Prematics™. This Webinar provides registration and desktop application training.

CareProfile: Electronic Health Records – Availity CareProfile provides clinically-relevant information to consider at the point of patient care. This consolidated, electronic view of patients' health care services across providers and participating health plans helps improve patient safety and eliminate duplicate medical procedures, aids in reducing unnecessary services, and can protect against fraud.

Claim Research Tool (CRT) – Attend this session to learn how Availity's Claim Research Tool (CRT) can help save you money, improve your accounts receivable, and allow you to work more efficiently. The CRT helps you manage account receivables by viewing the statuses of multiple claims in one view for a particular date or date range.

Electronic Data Interchange (EDI) Training for Availity EDI Submitters – Availity's claims clearinghouse connects to more than 1,300 commercial and government health plans in Availity's Health Information Network. Attend this training for an overview of Availity's electronic data interchange (EDI) clearinghouse services. Also learn how to submit EDI batches using Availity's "Send and Receive EDI Files" functionality, how to interpret EDI reports, set your EDI reporting preferences, and use the Availity Dashboard. (This Webinar is approximately 90 minutes.)

Eligibility & Benefits Inquiry – Learn how to submit eligibility and benefits inquiries and navigate the results returned by the payer. The Eligibility and Benefits Inquiry feature allows you to verify eligibility for a patient and confirm the benefits covered under the member's contract. Also learn how other Availity products integrate with the Eligibility & Benefits feature, including CareCollect and CareRead. This Webinar is approximately 75 minutes. *(Please note: This training is for non-Florida providers only.)*

Facility (UB-04) Web Claims Submission & Inquiry – Is your office still submitting UB-04 paper claims? If yes, this training is for you. Learn how to use Availity's free Web claim submission forms to quickly submit a real-time, electronic claim or encounter. Also learn how to use the Claim Status Inquiry feature to view claim status and adjudication information. *(Please note: This training is for non-EDI submitters.)*

Primary Access Administrator Training – This training is essential for your organization's Primary Access Administrator (PAA). Learn how to perform the account administration functions, such as registering new users, assigning business functions to users, and more.

Professional (CMS-1500) Web Claim Submission & Inquiry – Is your office still submitting CMS-1500 paper claims? If yes, this training is for you. Learn how to use Availity's free Web claim submission forms to quickly submit a real-time, electronic claim or encounter to multiple payers. Also learn how to use the Claim Status Inquiry feature to view claim status and adjudication information. *(Please note: This training is for non-EDI submitters.)*

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