



2009 HEDIS® Results

Combined audited HEDIS results are reported for HMO Illinois and BlueAdvantageSM HMO.

Care Provided to BCBSIL HMO Members	Members Who Received Qualifying Care
Effectiveness of Care Indicators	2008
<i>Prevention and Screening</i>	
<ul style="list-style-type: none"> • Childhood Immunization Combination 2 Rate: 3 DTap + 3 IPV + 1 MMR + 2 Hib + 3 Hep B + 1 VZV [In 2009 NCQA allowed reporting only 2 of 3 Hib vaccines due to vaccine shortage.] 	84%
<ul style="list-style-type: none"> • Childhood Immunization Combination 3 Rate: All Combination 2 vaccines + 4 PCV [In 2009 NCQA allowed reporting only 2 of 3 Hib vaccines due to vaccine shortage.] 	77%
<ul style="list-style-type: none"> • Breast Cancer Screening Age 42-69 	70%
<ul style="list-style-type: none"> • Cervical Cancer Screening 	78%
<ul style="list-style-type: none"> • Colorectal Cancer Screening 	58%
<ul style="list-style-type: none"> • Chlamydia Screening in Women <ul style="list-style-type: none"> ○ Age 16-20 ○ Age 21-24 ○ Total 	31% 32% 31%
<i>Respiratory Conditions</i>	
<ul style="list-style-type: none"> • Appropriate Testing for Children with Pharyngitis 	65%
<ul style="list-style-type: none"> • Appropriate Treatment for Children with Upper Respiratory Infection 	79%
<ul style="list-style-type: none"> • Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis 	16%
<ul style="list-style-type: none"> • Use of Spirometry Testing in the Assessment and Diagnosis of COPD 	29%
<ul style="list-style-type: none"> • Pharmacotherapy Management of COPD Exacerbation <ul style="list-style-type: none"> ○ Dispensed systemic corticosteroid within 14 days of event ○ Dispensed bronchodilator within 14 days of event 	65% 78%
<ul style="list-style-type: none"> • Use of Appropriate Medications for People with Asthma <ul style="list-style-type: none"> ○ Age 5-9 ○ Age 10-17 ○ Age 18-56 ○ Total - Age 5-56 	97% 93% 92% 93%
<i>Cardiovascular Conditions</i>	
<ul style="list-style-type: none"> • Cholesterol Management for Patients with Cardiovascular Conditions <ul style="list-style-type: none"> ○ LDL-C Screening ○ LDL-C Control (<100 mg/dL) 	93% 71%
<ul style="list-style-type: none"> • Controlling High Blood Pressure (<140/90) 	63%
<ul style="list-style-type: none"> • Persistence of Beta-Blocker Treatment After a Heart Attack 	76%
<i>Comprehensive Diabetes Care</i>	
<ul style="list-style-type: none"> ○ Hemoglobin A1c (HbA1c) Testing ○ Poor HbA1c Control (>9.0%) [lower rate is better] ○ Hemoglobin A1c Control (<8.0%) ○ Eye Exam (retinal exam) ○ LDL-C Screening ○ LDL-C Control (<100 mg/dL) ○ Medical Attention for Nephropathy ○ Blood Pressure Control <140/90 ○ Blood Pressure Control <130/80 	90% 28% 62% 65% 88% 43% 84% 69% 28%

Care Provided to BCBSIL HMO Members	Members Who Received Qualifying Care
Musculoskeletal Conditions	
<ul style="list-style-type: none"> • Disease Modifying Anti-Rheumatic Drug Therapy in Rheumatoid Arthritis 	89%
<ul style="list-style-type: none"> • Use of Imaging Studies in Low Back Pain 	74%
Medication Management	
<ul style="list-style-type: none"> • Annual Monitoring for Patients on Persistent Medications* <ul style="list-style-type: none"> ○ ACE Inhibitors or ARBs ○ Digoxin ○ Diuretics ○ Anticonvulsants ○ Total 	74% 80% 73% 53% 73%
Behavioral Health	
<ul style="list-style-type: none"> • Follow Up After Hospitalization for Mental Illness <ul style="list-style-type: none"> ○ 7-Day Rate ○ 30-Day Rate 	76% 77%
<ul style="list-style-type: none"> • Antidepressant Medication Management <ul style="list-style-type: none"> ○ Effective Acute Phase Treatment ○ Effective Continuation Phase Treatment 	62% 46%
<ul style="list-style-type: none"> • Follow-Up Care for Children Prescribed ADHD Medications* <ul style="list-style-type: none"> ○ Initiation Phase ○ Continuation and Maintenance Phase 	26% 30%
Measures Collected Through CAHPS® Health Plan Survey	
<ul style="list-style-type: none"> • Medical Assistance with Smoking Cessation <ul style="list-style-type: none"> ○ Advising Smokers to Quit ○ Discussing Medications ○ Discussing Strategies 	78% 56% 47%
<ul style="list-style-type: none"> • Flu Shots for Adults Age 50-64 	43%
Access/Availability of Care Indicators	
<ul style="list-style-type: none"> • Prenatal and Postpartum Care <ul style="list-style-type: none"> ○ Timeliness of Prenatal Care ○ Postpartum Care 	96% 80%
<ul style="list-style-type: none"> • Call Measures <ul style="list-style-type: none"> ○ Call Abandonment [lower the rate = better outcome] ○ Call Answer Timeliness 	2% 81%
<ul style="list-style-type: none"> • Initiation and Engagement of Alcohol & Other Drug Dependence Treatment: <ul style="list-style-type: none"> ○ Initiation of Treatment ○ Engagement of Treatment 	43% 10%
<ul style="list-style-type: none"> • Adults' Access to Preventive/Ambulatory Health Services* <ul style="list-style-type: none"> ○ Age 20-44 ○ Age 45-64 ○ Age 65+ 	90% 93% 97%
<ul style="list-style-type: none"> • Children and Adolescents' Access to Primary Care Practitioners* <ul style="list-style-type: none"> ○ Age 12-24 months ○ Age 25 months – 6 years ○ Age 7-11 years ○ Age 12-19 years 	92% 81% 79% 76%

Care Provided to BCBSIL HMO Members	Members Who Received Qualifying Care
Use of Services Indicators	
<ul style="list-style-type: none"> • Well-Child Visits in the First 15 Months of Life* <ul style="list-style-type: none"> ○ 6 or more visits ○ 5 visits ○ 4 visits ○ 3 visits ○ 2 visits ○ 1 visit ○ 0 visits 	60% 13% 7% 4% 4% 3% 9%
<ul style="list-style-type: none"> • Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life* 	61%
<ul style="list-style-type: none"> • Adolescent Well-Care Visits* 	35%

* Indicators being reported for first time by BCBSIL.

Results are rounded to the nearest percentage.