Introduction and Overview

The State of Illinois has been designated by the Centers for Medicare & Medicaid Services (CMS) to participate in a demonstration program designed to help better service individuals who are eligible for both Medicare and Medicaid. This partnership will include a three-way contract with CMS, the State of Illinois and Blue Cross and Blue Shield of Illinois (BCBSIL) to provide integrated benefits to Medicare-Medicaid enrollees. The network will consist of independently contracted providers including physicians, hospitals, skilled nursing facilities, ancillary providers, long-term services and support and other health care providers through which members may obtain Covered Services.

MMAI is available to individuals eligible for Medicare and Medicaid in the approved service area in the State of Illinois. BCBSIL will furnish members with a Member Handbook that will include a summary of the terms and conditions of its plan.

BCBSIL is committed to working with independently contracted providers and members to provide a high level of satisfaction in the delivery of quality healthcare services. One of the goals of BCBSIL is to break down the financial, cultural and linguistic barriers preventing low-income families and individuals from accessing health care. BCBSIL maintains and monitors a network of independently contracted physicians and professional providers including physicians, hospitals, skilled nursing facilities, ancillary providers and other health care providers through which members obtain covered services.

About the Provider Manual

This Provider Manual is designed to provide information regarding MMAI operations and plan benefits. BCBSIL shall notify independently contracted providers of any changes to the Provider Manual.

If you have any questions regarding the information outlined in this Provider Manual, please contact the Provider Services Department at 877-723-7702.