



BlueCross BlueShield  
of Illinois

## Resolved: Rural/Route in Billing Provider Address

You may have experienced claim rejections when the words “Rural” and/or “Route” were submitted **within** the address in the Billing Provider Address, Loop 2010AA. Effective Jan. 23, 2012, systems were updated to accept this type of physical street address. Please resubmit any claims that were rejected.

Example:

123 **Route** 30

Your Town, Your State 12345-6789

**Note:** Electronic claims submitted with “Rural” and/or “Route” at the **beginning** of the Billing Provider Address, Loop 2010AA will continue to reject, as this type of address is **not** recognized as a physical street address (Example: **Rural** Road 30, Your Town, Your State 12345-6789).

For additional information on how the Billing Provider Address must be submitted under ANSI Version 5010, refer to the [Changes to Billing Provider Address, Loop 2010AA](#). If you have any questions regarding this notice, please contact our Electronic Commerce Center at (800) 746-4614.

*Posted Feb.7, 2012*