



**BlueCross BlueShield
of Illinois**

'Duplicate File ID' Message

Due to a system problem, some electronic claim files that had already been accepted and processed were re-processed.

This issue resulted in the following "Duplicate File" rejection message on electronic claim reports to providers:
R^^1SG - Duplicate File ID-Cannot Use Twice in 12 months^^

If you received the above message, please note that **no action is needed on your part**.

We apologize for any inconvenience this issue may have caused your practice. If you have any questions regarding this notice, please contact our Electronic Commerce Center at (800) 746-4614.

Posted Feb.9, 2012