



BlueCross BlueShield  
of Illinois

## Rendering NPIs Must be on File with BCBSIL

In previous communications, such as various articles in our *Blue Review*, we specified that rendering provider NPIs would be required on electronic and paper professional claims effective Oct. 1, 2011. We alerted providers that claims submitted without rendering NPIs at the claim level and service level, if applicable, would be rejected. We also communicated that rendering provider NPIs submitted on claims must already be on file with BCBSIL in order for those claims to be accepted.

Since May 2008, the BA6 (claim level) and CA6 (service level) error codes and “Rendering NPI not on file” message have been returned on electronic claim reports as a warning in situations where a rendering NPI included on a claim was not on file with BCBSIL. **Beginning Oct. 17, 2011, the BA6 and CA6 error codes and “Rendering NPI not on file” message will indicate that the claim has been rejected.** See the [NPI-only Electronic Claim Submission Edits](#) for additional details.

If you receive the “Rendering NPI not on file” rejection message and error code(s) on your electronic claim report, **do not resubmit your claim until both of the following steps are completed:**

1. Share your rendering NPI information with BCBSIL (see link below)
2. Wait for notification from BCBSIL – We will send you a letter within 7 to 10 business days, verifying that your NPI has been entered into our provider file

[Share your rendering NPI information with BCBSIL now!](#)

*Posted Oct. 14, 2011*