



2011 HEDIS® PPO Results for Members Residing in Illinois

Blue Cross and Blue Shield of Illinois (BCBSIL) reports audited HEDIS® results. HEDIS (Health Care Effectiveness Data and Information Set) is a nationally standardized set of measures related to important areas of care and service. Developed by the National Committee for Quality Assurance (NCQA), it is one of the most widely used set of health care performance measures in the United States.

The 2011 Quality Compass National Average rates are included in this report. The 2011 Quality Compass National Averages are provided to compare the PPO’s performance against the performance of other Health Care Organizations submitting data to NCQA. The table below summarizes the HEDIS 2011 BCBSIL PPO rates for select measures.

HEDIS Domain	2011 BCBSIL HEDIS PPO Rates	2011 PPO Quality Compass National Average
<i>Prevention and Screening</i>		
Breast Cancer Screening	66%	67%
Cervical Cancer Screening	76%	75%
Colorectal Cancer Screening	53%	48%
Chlamydia Screening	34%	40%
<i>Respiratory Conditions</i>		
Appropriate Testing for Children with Pharyngitis	78%	77%
Appropriate Treatment for Children with Upper Respiratory Infections	82%	84%
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	19%	21%
Use of Spirometry Testing in the Assessment and Diagnosis of COPD	38%	40%
Use of Appropriate Medications for People with Asthma (Age 5-50)	94%	93%
Pharmacotherapy Management of COPD Exacerbation		
➤ Dispensed Systemic Corticosteroid within 14 days of event	72%	66%
➤ Dispensed Bronchodilator within 14 days of event	85%	73%
<i>Cardiovascular Conditions</i>		
LDL-C Screening	86%	81%
Persistence of Beta-Blocker Treatment After a Heart Attack	78%	71%
<i>Comprehensive Diabetes Care</i>		
➤ HbA1c Testing	85%	85%
➤ LCL-C Screening	80%	80%
➤ Medical Attention for Nephropathy	69%	74%
<i>Musculoskeletal Conditions</i>		
Disease-Modifying Anti-Rheumatic Drug Therapy for Rheumatoid Arthritis	89%	87%
Use of Imaging Studies for Low Back Pain	72%	73%



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of Illinois**

Behavioral Health		
Antidepressant Medication Management		
➤ Acute Rate	68%	64%
➤ Continuation Rate	54%	48%
Access/Availability of Care		
Adult Access to Preventive/Ambulatory Health Services		
➤ Age 20 - 44	92%	92%
➤ Age 45 - 64	94%	95%
➤ Age 65+	93%	96%
Medication Management		
Annual Monitoring for Patients on Persistent Medications:		
➤ Ace Inhibitors or ARBs	81%	78%
➤ Digoxin	86%	79%
➤ Diuretics	81%	78%
➤ Anticonvulsants	58%	58%
➤ Total Rate	81%	78%

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).