

Retail Health Clinics

To find a participating retail health clinic near you, visit bcbsil.com/abbott/provider_finder and follow the steps below. Or call the toll-free customer service number at (800) 671-1210.

1. Select **Search for Doctors & Hospitals in the U.S.**
2. Select your state of residence and your doctor's state.
3. Select **PPO as the Health Plan/Network**. (Wisconsin residents, select POS).
4. Select **Search by Provider Type**. Select **Provider Type: Retail Health Clinic**. Select **Specialty: Retail Health Clinic**.
5. Select the **Search** button.

Blue Cross and Blue Shield of Illinois is pleased to offer an additional treatment option as part of your health care plan.

When you need convenient, affordable treatment for common illnesses but your doctor's office isn't open, or you need to be seen quickly, Retail Health Clinics provide simple, nonemergency services to walk-in patients. The nurse practitioners and physician assistants who staff the clinics are certified, licensed health care professionals and are qualified to:

- Diagnose and treat common injuries and minor illnesses
- Prescribe or order medicine
- Give most vaccinations

Common illnesses treated at Retail Health Clinics include:

- Strep throat
- Sinus infections
- Bronchitis
- Ear infections
- Bladder infections
- Pink eye/styes

Services provided in a contracting Retail Health Clinic in the Blue Cross and Blue Shield of Illinois network will be covered as a primary care office visit. You will be required to pay any applicable copay, coinsurance and/or deductibles.*

*Please review your benefit booklet for information about the benefits covered under your plan.



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