Summary of Benefits and Coverage: What this Plan Covers & What it Costs

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Coverage for: Individual/Family | Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.bcbsil.com/member/policy-forms/2016/36096IL0950002-01.pdf or by calling 1-800-538-8833.

| Important Questions | Answers | Why this Matters: |
|---|--|---|
| What is the overall deductible? | Individual: Participating \$2,000 Family: Participating \$6,000 Doesn't apply to preventive care & certain copayments. | You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers. |
| Is there an <u>out-of-pocket</u> <u>limit</u> on my expenses? | Yes. Individual: Participating \$6,850 Family: Participating \$13,700 | The <u>out-of-pocket</u> limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses. |
| What is not included in the out-of-pocket limit? | Premiums, balance-billed charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit . |
| Does this plan use a network of providers? | Yes. See www.bcbsil.com or call 1-800-538-8833 for a list of Participating providers. | If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers . |
| Do I need a referral to see a specialist? | GYN or for emergency care, certain specialist visits will require a written PCP referral. Please check with your Medical group for additional details. | This plan will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have the plan's permission before you see the <u>specialist</u> . |
| Are there services this plan doesn't cover? | Yes. | Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> . |

Questions: Call 1-800-538-8833 or visit us at www.bcbsil.com/coverage.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf or call 1-855-756-4448 to request a copy.



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the health plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing.</u>)
- The plan may encourage you to use Participating **providers** by charging you lower **deductibles**, **copayments**, and **coinsurance** amounts.

| Common Medical Event | Services You May Need | Your cost if you use a Participating Provider | Your cost if you use a Non-Participating Provider | Limitations & Exceptions |
|----------------------------|--|---|---|---|
| If you visit a health care | Primary care visit to treat an injury or illness | \$30 copayment/visit | Not Covered | Services or supplies that are not ordered by your Primary Care Physician or Women's Principal Health Care Provider, except emergency and routine vision exams, are not covered. |
| provider's office or | Specialist visit | \$50 copayment/visit | Not Covered | Referral Required. |
| clinic | Other practitioner office visit | \$50 copayment/visit | Not Covered | Referral Required. Acupuncture not covered. Chiropractic and Osteopathic Manipulation are limited to 25 visits per calendar year. |
| | Preventive care/screening/immunization | No Charge | Not Covered | none |
| If you have a test | Diagnostic test (x-ray, blood work) Imaging (CT / PET scans, MRIs) | \$250 copayment/visit \$750 copayment/visit | | Referral Required |

| Common Medical Event | Services You May Need | Your cost if you use a Participating Provider | Your cost if you use a Non-Participating Provider | Limitations & Exceptions |
|---|--|---|---|--|
| If you need drugs to | Formulary generic drugs | No Charge | Not Covered | Retail covers a 30 day supply and home delivery covers a 90 day supply. |
| treat your illness or | Non-formulary generic drugs | 20% coinsurance | Not Covered | |
| condition | Formulary brand drugs | 20% coinsurance | Not Covered | |
| More information about | Non-formulary brand drugs | 30% coinsurance | Not Covered | Certain women's preventive services will be covered with no cost to the |
| <pre>prescription drug coverage is available at https://www.myprime.</pre> | Specialty drugs | 40% coinsurance | Not Covered | member. For a full list of these prescriptions and/or services, please contact Customer Service. Payment of the difference between the cost of a brand name drug and a generic may be required if a generic drug is available. |
| com/content/dam/ prime/memberportal/ forms/AuthorForms/ IVL/2016/ 2016 IL 5T EX.pdf | | | | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$500 copayment/visit plus 20% coinsurance | Not Covered | Referral required. Abortions not covered, except where a pregnancy is |
| | Physician/surgeon fees | \$250 copayment/visit | Not Covered | the result of rape or incest, or for a pregnancy which, as certified by a physician, places the woman in danger of death unless an abortion is performed. |
| If you need immediate medical attention | Emergency room services | \$1,000 copayment/ visit plus 20% coinsurance | \$1,000 copayment/ visit plus 20% coinsurance | Copayment waived if admitted. |
| | Emergency medical transportation | 20% coinsurance | 20% coinsurance | Ground and air transportation covered. |
| | Urgent care | \$30 copayment/visit | Not Covered | Must be affiliated with member's chosen medical group or referral required. |
| If you have a hospital | Facility fee (e.g., hospital room) | \$750 copayment/day | Not Covered | Referral required. |
| stay | Physician/surgeon fee | No Charge | Not Covered | Copayment applies per day until the Out-of-Pocket limit has been met. |

| Common Medical Event | Services You May Need | Your cost if you use a Participating Provider | Your cost if you use a Non-Participating Provider | Limitations & Exceptions |
|--|--|---|---|---|
| If you have mental health, behavioral health, or substance abuse needs | Mental/Behavioral health outpatient services | \$30 copayment/visit or 20% coinsurance | Not Covered | Referral required. |
| | Mental/Behavioral health inpatient services | \$750 copayment/day | Not Covered | Referral required. Copayment applies per day until the Out-of-Pocket limit has been met. |
| | Substance use disorder outpatient services | \$30 copayment/visit or 20% coinsurance | Not Covered | Referral required. |
| | Substance use disorder inpatient services | \$750 copayment/day | Not Covered | Referral required. Copayment applies per day until the Out-of-Pocket limit has been met. |
| If you are pregnant | Prenatal and postnatal care | \$30 copayment | Not Covered | Copyament applies to first prenatal visit per pregnancy. |
| | Delivery and all inpatient services | \$750 copayment/day | Not Covered | Referral required. Copayment applies per day until the Out-of-Pocket limit has been met. |
| | Home health care | 20% coinsurance | Not Covered | Referral required. |
| | Rehabilitation services | \$250 copayment/visit | Not Covered | |
| | Habilitation services | \$250 copayment/visit | Not Covered | |
| If you need help | Skilled nursing care | 20% coinsurance | Not Covered | |
| recovering or have other special health needs | Durable medical equipment | 20% coinsurance | Not Covered | Benefits are limited to items used to serve a medical purpose. DME benefits are provided for both purchase and rental equipment (up to the purchase price). |
| | Hospice service | 20% coinsurance | Not Covered | Referral required. |
| If your child needs dental or eye care | Eye exam | No Charge | Covered | One visit per year. Reimbursed up to \$30 out-of-network. See benefit booklet for network details. |
| | Glasses | Covered | Covered | One pair of glasses per year. Reimbursed up to \$45 out-of-network. See benefit booklet for network details. |
| | Dental check-up | Not Covered | Not Covered | none |

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Abortions (Except where a pregnancy is the result Dental Care (Adult) of rape or incest, or for a pregnancy which, as certified by a physician, places the woman in danger of death unless an abortion is performed)
 - Long-term care
- Non-emergency care when traveling outside the U.S.
 - · Weight loss programs

• Acupuncture

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic care (Limited to 25 visits per calendar
- Cosmetic surgery (Only for the correction of congenital deformities or conditions resulting from accidental injuries, scars, tumors, or diseases)
- Hearing aids (Two covered every 36 months for children or bone anchored)
- Infertility treatment
- Private-duty nursing (With the exception of inpatient private duty nursing)
- Routine eye care (Adult)
- Routine foot care (Only in connection with diabetes)

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 1-800-538-8833. You may also contact your state insurance department at 1-877-527-9431.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. For questions about your rights, this notice, or assistance, you can contact: Illinois Department of Insurance at (877) 527-9431 or visit http://insurance.illinois.gov.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy does provide minimum essential coverage.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-538-8833.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-538-8833.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-538-8833.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-538-8833.

-To see examples of how this plan might cover costs for a sample medical situation, see the next page.-

About These Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under the plan. The actual care you receive will be different from these examples, and the cost of that care also will be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$3,540
- Patient pays \$4,000

Sample care costs:

| Hospital charges (mother) | \$2,700 |
|----------------------------|---------|
| Routine obstetric care | \$2,100 |
| Hospital charges (baby) | \$900 |
| Anesthesia | \$900 |
| Laboratory tests | \$500 |
| Prescriptions | \$200 |
| Radiology | \$200 |
| Vaccines, other preventive | \$40 |
| Total | \$7,540 |

Patient pays:

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|----------------------|---------|
| Deductibles | \$2,800 |
| Copays | \$200 |
| Coinsurance | \$800 |
| Limits or exclusions | \$200 |
| Total | \$4,000 |

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$3,230
- Patient pays \$2,170

Sample care costs:

| Total | \$5,400 |
|--------------------------------|---------|
| Vaccines, other preventive | \$100 |
| Laboratory tests | \$100 |
| Education | \$300 |
| Office Visits and Procedures | \$700 |
| Medical Equipment and Supplies | \$1,300 |
| Prescriptions | \$2,900 |

Patient pays:

| Deductibles | \$2,000 |
|----------------------|---------|
| Copays | \$30 |
| Coinsurance | \$60 |
| Limits or exclusions | \$80 |
| Total | \$2,170 |

Questions and answers about Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ **Yes**. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.