

Quick Tips for Servicing Labor Groups

Developed by the Provider Affairs Operations/ Education/Communications Department



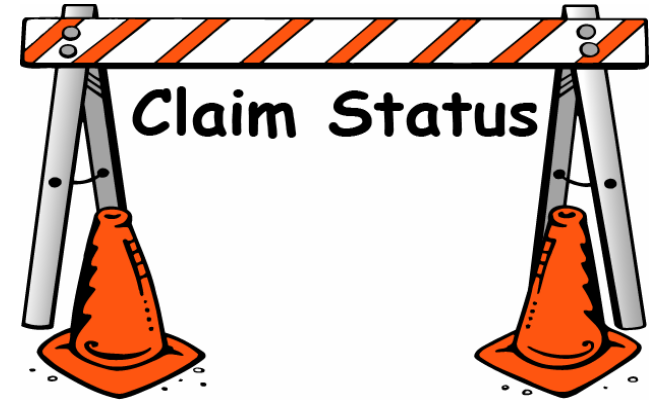
Eligibility

To verify eligibility and benefits for labor account members call the account's Health and Welfare local office. The contact telephone number is located on the back of the member's BCBSIL ID card and/or on the NDAS Online Eligibility screen.



Claim Submission

Claims for services rendered to labor account members should be submitted directly to BCBSIL electronically and not to the labor group.



Claim Status

You may obtain claim status by using NDAS Online or contacting the BCBSIL Provider Telecommunications Center at (800) 972-8088.



Call Labor Fund for eligibility and benefits






Submit claims electronically to BCBSIL



Check claim status by using NDAS Online or by calling the Provider Telecommunications Center

Sample Identification Card

	BlueCross BlueShield of Illinois	
Subscriber: DOE, JOHN		
Identification No. TMV111223333		
Group No. P15173		
BS Plan Code 621 BC Plan Code 121		
Local 714 Teamsters Health and Welfare Fund		

<p>Hospital Admission Information - For Pre-Certification notify Med-Care Inc. 1-800-367-1934, prior to Non-Emergency Hospital Admissions and Outpatient surgery. In the event of an emergency admission, Med-Care must be notified no later than 24 hours after the emergency.</p> <p>To the Employee: Show your ID card when using the Blue Cross Blue Shield PPO network. You will lower your out-of-pocket expenses when you use a PPO provider or hospital. For BCBS providers call: 800-571-1043.</p> <p>THIS CARD IS NOT A GUARANTEE OF COVERAGE. To confirm eligibility and specific benefit information, please call Zenith Administrators at (312) 243-1212.</p> <p>To the Provider-Claim Status BCBS PPO Physicians/Hospitals call: 800-972-8088. Non-PPO Physicians/hospitals and Members please call Leahy & Associates 312-243-1265.</p> <p>Please submit all medical claims to: Blue Cross and Blue Shield of Illinois PO Box 805107 Chicago, Illinois 60680-4112</p> <p>All other claims should be sent to: Leahy & Associates 310 S. Racine, Suite 700 Chicago, Illinois 60607</p>
