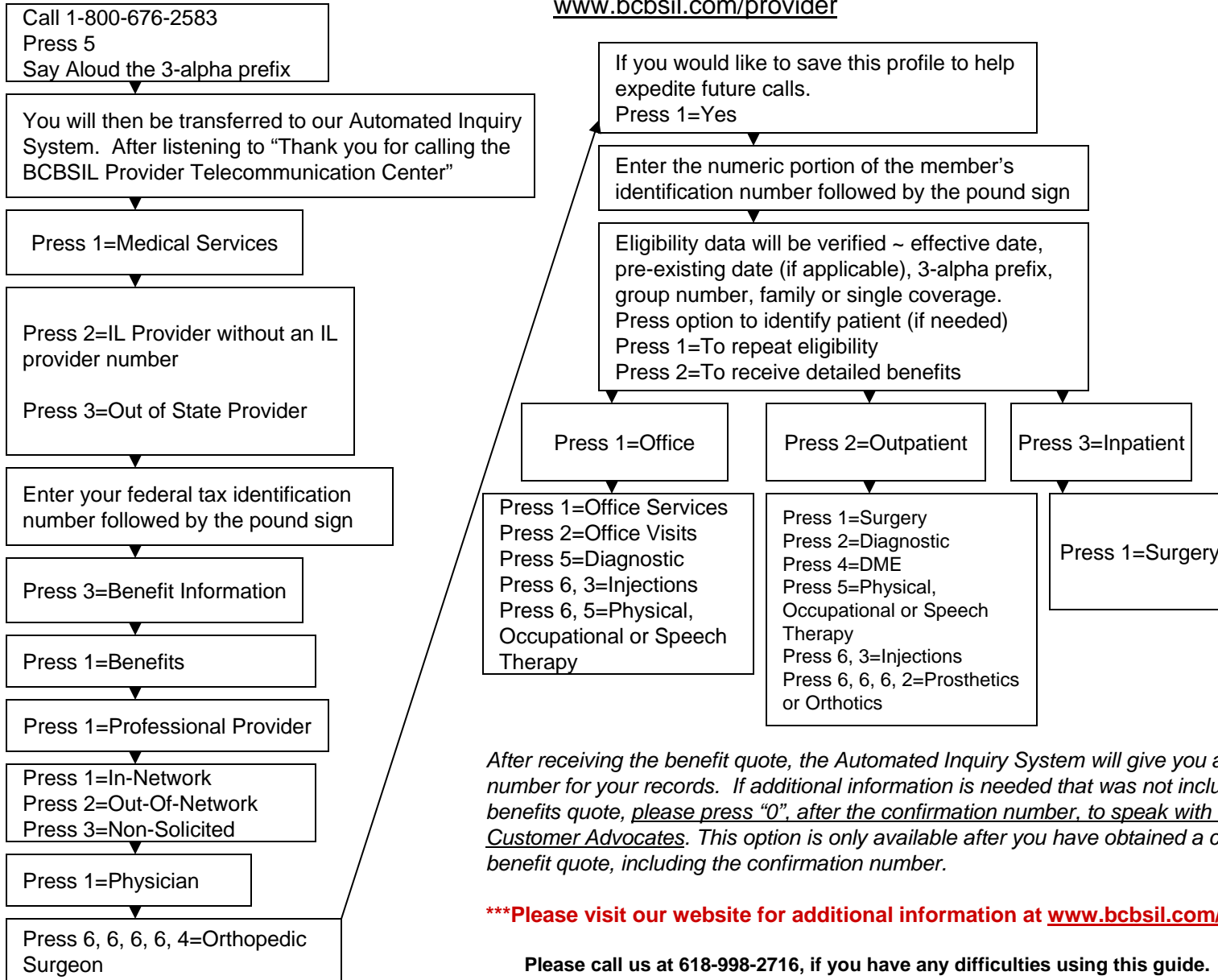


Blue Cross Blue Shield of IL ~ Automated Inquiry System Phone Guide ~
 Out of State Providers and IL Providers without an IL Provider Number

Orthopedic Surgeon
www.bcbsil.com/provider

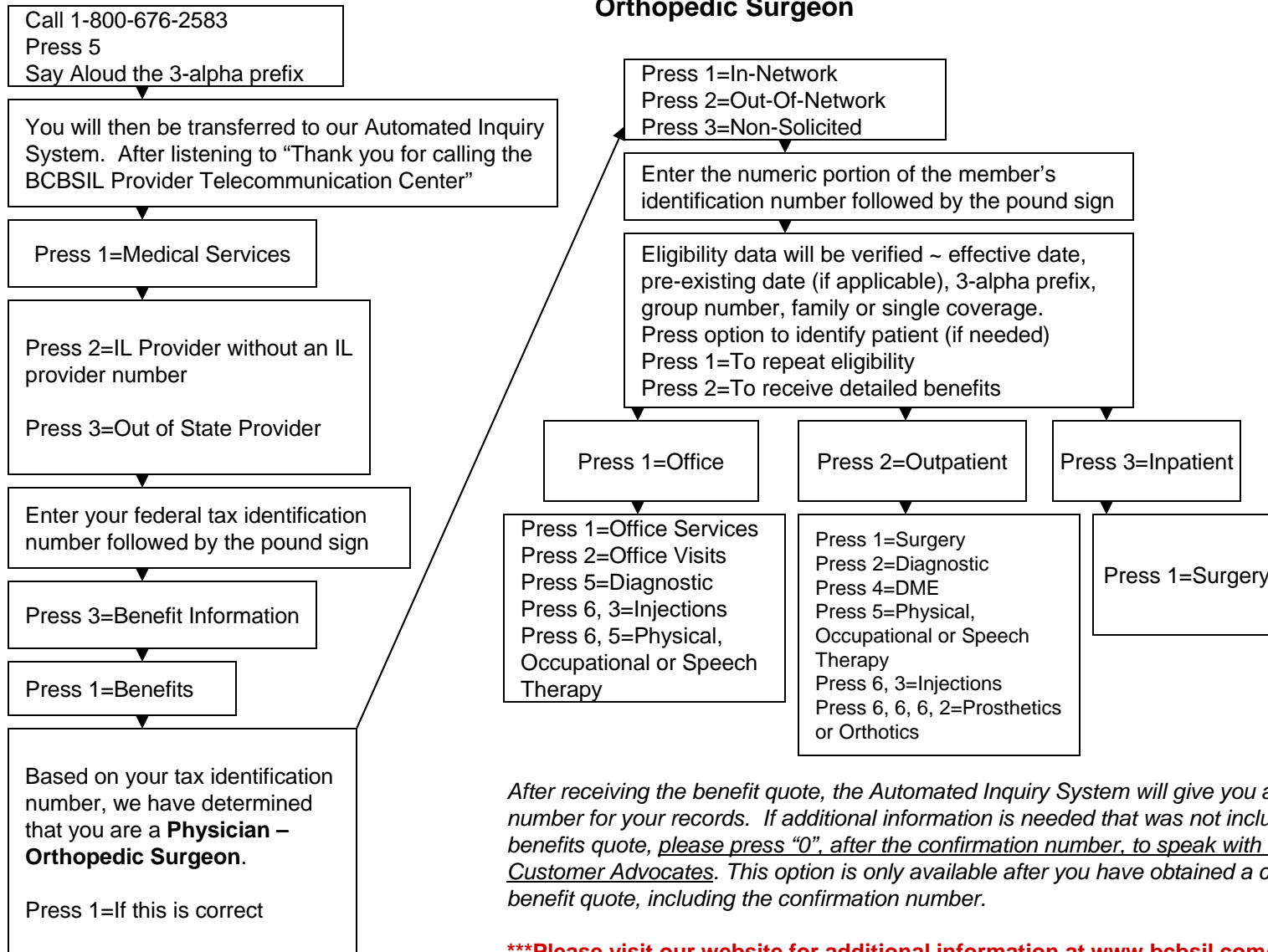


After receiving the benefit quote, the Automated Inquiry System will give you a confirmation number for your records. If additional information is needed that was not included in the benefits quote, please press "0", after the confirmation number, to speak with one of our Customer Advocates. This option is only available after you have obtained a complete benefit quote, including the confirmation number.

*****Please visit our website for additional information at www.bcbsil.com/provider.**

Please call us at 618-998-2716, if you have any difficulties using this guide. Rev. 1/07

****Use This Flow Chart After Saving Your Provider Profile****
Blue Cross Blue Shield of IL
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