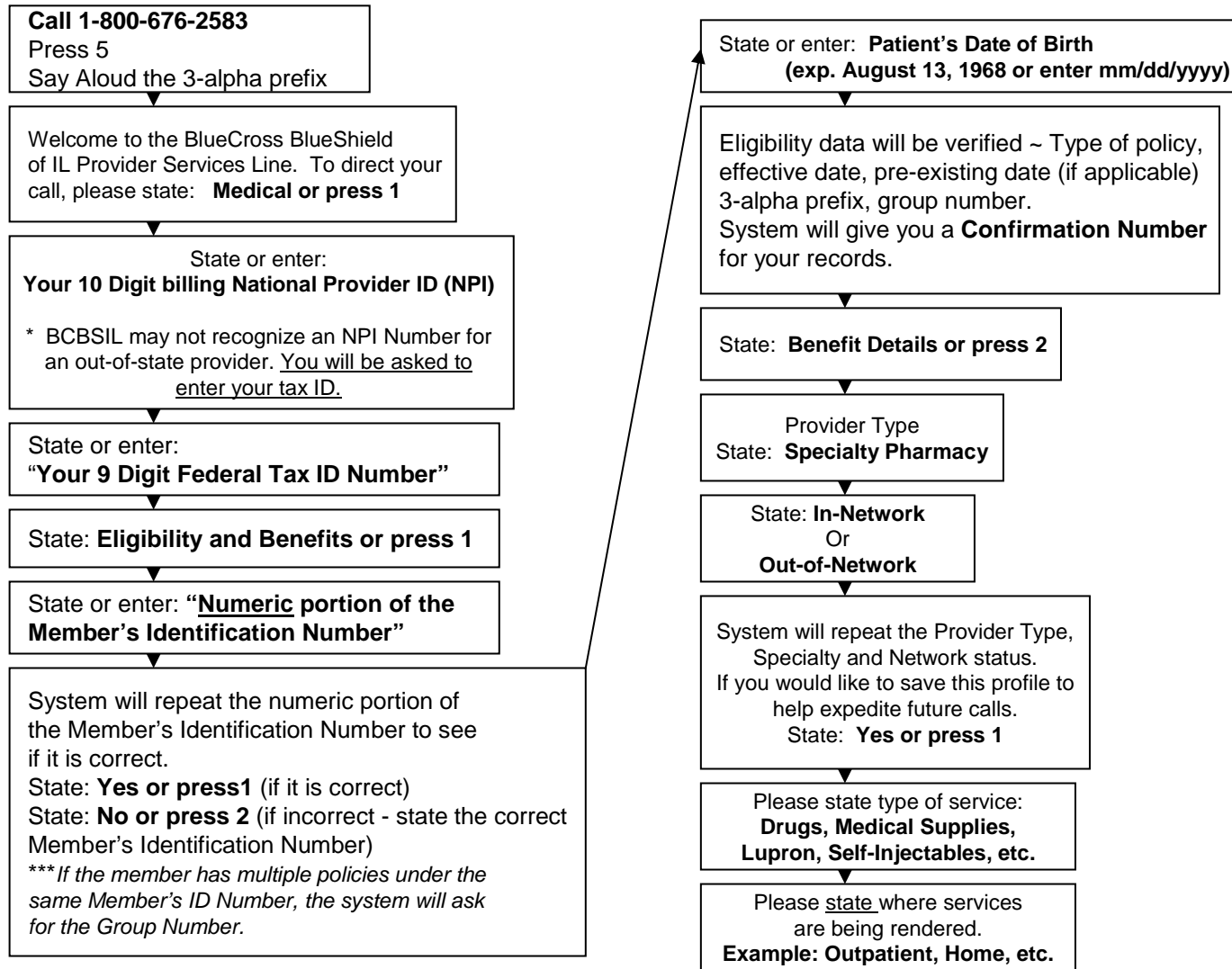


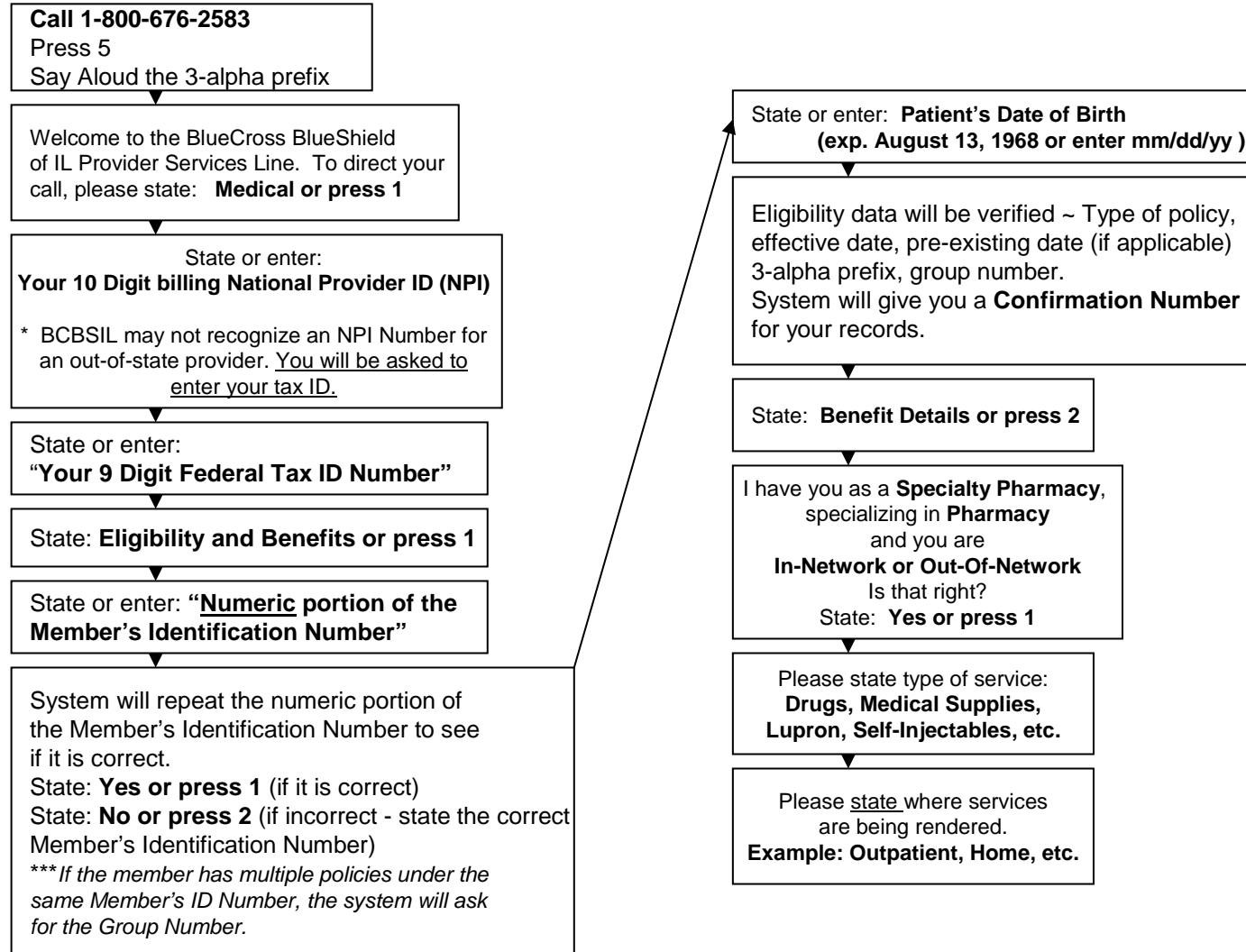


**IVR - Interactive Voice Response System ~ Out of State Providers**  
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**Use this sheet after you have set up and saved your Provider Profile on the IVR**  
[www.bcbsil.com/provider](http://www.bcbsil.com/provider)



03/03/2009