## Blue Cross Blue Shield of IL ~ Automated Inquiry System Phone Guide ~ Out of State Providers and IL Providers without an IL Provider Number

## **OB/GYN Oncologist**

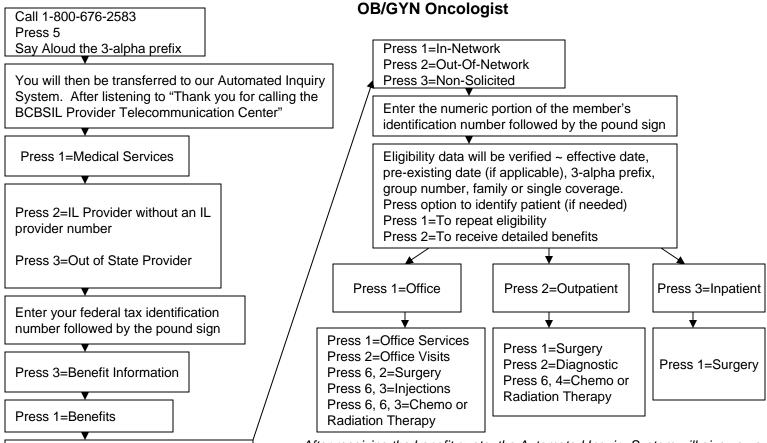
www.bcbsil.com/provider Call 1-800-676-2583 Press 5 If you would like to save this profile to help Say Aloud the 3-alpha prefix expedite future calls. Press 1=Yes You will then be transferred to our Automated Inquiry System. After listening to "Thank you for calling the Enter the numeric portion of the member's **BCBSIL** Provider Telecommunication Center" identification number followed by the pound sign Eligibility data will be verified ~ effective date, Press 1=Medical Services pre-existing date (if applicable), 3-alpha prefix, group number, family or single coverage. Press option to identify patient (if needed) Press 2=IL Provider without an IL Press 1=To repeat eligibility provider number Press 2=To receive detailed benefits Press 3=Out of State Provider Press 1=Office Press 2=Outpatient Press 3=Inpatient Enter your federal tax identification number followed by the pound sign Press 1=Office Services Press 1=Surgery Press 2=Office Visits Press 2=Diagnostic Press 1=Surgery Press 3=Benefit Information Press 6, 2=Surgery Press 6, 4=Chemo or Press 6, 3=Injections Radiation Therapy Press 6, 6, 3=Chemo or Press 1=Benefits Radiation Therapy After receiving the benefit quote, the Automated Inquiry System will give you a confirmation Press 1=Professional Provider number for your records. If additional information is needed that was not included in the benefits quote, please press "0", after the confirmation number, to speak with one of our Press 1=In-Network Customer Advocates. This option is only available after you have obtained a complete Press 2=Out-Of-Network benefit quote, including the confirmation number. Press 3=Non-Solicited \*\*\*Please visit our website for additional information at www.bcbsil.com/provider. Press 1=Physician Please call us at 618-998-2716, if you have any difficulties using this guide. Press 6, 6, 6, 6, 2=Obstetrics and

Gynecology

## \*\*Use This Flow Chart After Saving Your Provider Profile\*\*

Blue Cross Blue Shield of IL

Out of State Providers and IL Providers without an IL Provider Number



Based on your tax identification

that you are a Physician - Obstetrical

number, we have determined

and Gynecology.

Press 1=If this is correct

After receiving the benefit quote, the Automated Inquiry System will give you a confirmation number for your records. If additional information is needed that was not included in the benefits quote, please press "0", after the confirmation number, to speak with one of our Customer Advocates. This option is only available after you have obtained a complete benefit quote, including the confirmation number.

\*\*\*Please visit our website for additional information at www.bcbsil.com/provider.

Please call us at 618-998-2716, if you have any difficulties using this guide.