



PrimeMail® delivers

PrimeMail, the mail-service pharmacy trusted by your health plan, helps lower costs, has safety measures in place and provides convenience for PrimeMail members.

Benefits to Employers

- **Adherence**

Members are more likely to adhere to their drug plan using 90-day prescription services like PrimeMail. Members with chronic medical conditions who take their medications as prescribed experience benefits to their health along with notable decreases in hospital stays and health complications.¹

- **Lower drug ingredient costs**

Lower overall ingredient cost and no dispensing fees lead to a lower cost per delivered prescription.

Benefits to Members

- **Convenience**

Prescriptions can be delivered to an address of the member's choice. Many order options are available. Members can get a 90-day supply of medications with each order. Medicines are mailed in plain-labeled packaging for privacy.

- **Service**

Order and shipping notifications can be sent by e-mail or phone. Member service agents are available 24/7. Licensed, U.S.-based pharmacists are available seven days a week. Members receive refill reminder notifications. Free regular shipping is included.

- **Savings**

90-day supplies offer deeper discounts through bulk purchasing and no dispensing fees. That means lower pharmacy costs for plan sponsors and members.

Learn how to get started

Today



How members can get started

Online

- Visit **bcbsil.com** and log into Blue Access for MembersSM
- Move prescriptions from a retail pharmacy to PrimeMail
- Refill an existing prescription

Through the mail

- Talk to a doctor and ask for a 90-day prescription for long-term medicine
- Fill out a PrimeMail order form and mail it with a prescription

By phone

For refills, call the automated PrimeMail refill system at **877.357.7463**

Ways we can help you, the employer

- ❖ Employee communications
- ❖ Articles
- ❖ Newsletters
- ❖ Fliers

Questions?

For more information, call your Account Management Team to learn more.

¹ Lassen, David; Hermes, Matthew. "Solving the Medication Adherence Puzzle." *Benefits & Compensation Digest*. October 2010.

PrimeMail is a mail-service pharmacy owned and operated by Prime Therapeutics. BCBSIL contracts with Prime Therapeutics to provide pharmacy benefit management and mail-service pharmacy services. In addition, contracting pharmacies are contracted through Prime Therapeutics. The relationship between BCBSIL and contracting pharmacies is that of independent contractors. BCBSIL, as well as several other independent Blue Cross and Blue Shield Plans, has an ownership interest in Prime Therapeutics.

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