

The Fast, Convenient, and Automatic Way to Pay Your Health Insurance Premiums!

When you sign up for the E-Z Blue<sup>SM</sup> Payment Option, we'll *automatically* deduct the amount of your Blue Cross and Blue Shield Medicare Supplement premiums each month from your checking or savings account. It's the free and convenient way to pay your bill!

**Save Time.** With the E-Z Blue Payment Option, you won't have to bother writing checks to pay your health coverage premiums!

**Make Budgeting Easier and Save Money.**

E-Z Blue makes budgeting easier with automatic *monthly* billing. Plus, you'll have no more postage to pay to mail premium payments...and, your bank fees can be lower because you'll have fewer checks to write!

**No Late or Lost Payments.** E-Z Blue gives you the security of knowing your payments will be made on time, every time — even if you're away enjoying a vacation. And, you won't have to worry about your check being lost or delayed in the mail, either. You'll have peace of mind knowing your valuable Blue Cross and Blue Shield of Illinois Medicare Supplement protection is in force at all times!



It's Easy to Sign Up for the E-Z Blue Payment Option

The E-Z Blue Payment Option is the Easiest Way to Pay Your Blue Cross and Blue Shield of Illinois Medicare Supplement Premiums!

To sign up today, simply:



1. **Print a copy of the E-Z Blue Payment Option Authorization Form.**
2. **Complete the E-Z Blue Payment Option Authorization Form.**
3. **Include a voided check with the Authorization Form, and return to us. Please do not staple.**
4. **Keep one copy of the Authorization Form for your records.**
5. **Continue to pay your premiums by check or money order until you receive a confirmation letter stating the date automatic payments begins.**

Questions?



Call your Blue Cross and Blue Shield of Illinois insurance representative, or call our Customer Service Department at:

**1-800-624-1723**

*We're Here to Help!*



**BlueCross BlueShield of Illinois**

A Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

**DIRECT MARKETS**

© Registered Service Marks of the Blue Cross and Blue Shield Association, an Association of Independent Blue Cross and Blue Shield Plans

SM Registered Service Mark of Health Care Service Corporation

Save Time



Fewer checks to write

Make Budgeting Easier



Automatic monthly payments

Sign Up Today



It's easy — and there's no cost to you!



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**DIRECT MARKETS**

**Answers  
to Your Questions  
about the E-Z Blue  
Payment Option**

**Q. Is there a fee for the E-Z Blue Payment Option?**

A. No. Blue Cross and Blue Shield of Illinois offers this convenient service for *free* as a service to our Medicare Supplement members.

**Q. How do I know if my bank participates in automatic withdrawal programs?**

A. Simply call your bank and ask if they participate. If you prefer to use your savings account, be sure to ask about the account's eligibility as there may be some restrictions.

**Q. May I sign up for the E-Z Blue Payment Option if my bank is out-of-state?**

A. Yes. It's not necessary to use a local bank. Most banks and other financial institutions across the United States participate in automatic withdrawal programs.

**Q. What day of the month will you withdraw my premiums?**

A. Your premium will be withdrawn each month on the date your premiums are due.

**Q. How do I know that Blue Cross and Blue Shield of Illinois has transferred the funds to pay my premiums? Will I still receive a bill?**

A. When you sign up for the E-Z Blue Payment Option, you will no longer receive a bill for Medicare Supplement premiums. Your monthly bank statement will show the withdrawal amount and date. Remember to update your personal bank register to reflect the withdrawal.

**Q. When I provide Blue Cross and Blue Shield of Illinois with my bank account number to sign up for the E-Z Blue Payment Option, will the company be able to obtain any information about my bank balances?**

A. No. Your banking activity is completely confidential. Think of your bank account number as nothing more than an address. Your authorization simply directs the payment of your Medicare Supplement premiums from your account.

**Q. What if I don't have sufficient funds in my bank account?**

A. If you do not have sufficient funds in your account on the payment due date, we will notify you by letter. We must then receive your check or money order for the payment due within 30 days or your coverage will be cancelled.

**Q. If I change banks or accounts, can I still take advantage of E-Z Blue?**

A. Yes. All you have to do is complete a new Authorization Form. Simply go on-line to [www.bcbsil.com](http://www.bcbsil.com) or call our Customer Service Department at 1-800-624-1723 if you need a new Authorization Form.

**Q. What happens if I want to cancel my enrollment in the E-Z Blue Payment Option?**

A. No problem! You can switch to traditional billing and pay your premiums every *two* months by check or money order. All you have to do is contact our Customer Service Department at 1-800-624-1723 at least 10 working days before your next withdrawal date. If you wish, you may re-enroll in the E-Z Blue Payment Option after 6 months.

**Q. How do I sign up for the E-Z Blue Payment Option?**

A. It's easy! Simply follow the instructions included in this brochure.