



# BLUERVIEW™

For Contracting Institutional and Professional Providers

August 2008



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## We're Asking Our Members to Turn Over a New Leaf...

While our efforts to conserve natural resources save hundreds of trees and thousands of gallons of water each month, BCBSIL recognizes the need to do more in order to achieve less in terms of paper use. That's why we're inviting our members to join us in our "Blue goes Green" initiative by making the decision to opt out of receiving paper Explanation of Benefits (EOB) statements.

### How will this small change make a difference?

For every 2,500 members who choose to go paperless by Sept. 26th, BCBSIL will donate one tree to be planted in

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## Blue goes Green™

Is your office receiving too much paper in the mail each month? Is your administrative staff tired of routing documents, or making paper copies to distribute? Is your recycling bin overflowing with last month's news?

This is a competitive marketplace, and we know you are inundated daily with health care industry news and updates through a variety of media. At Blue Cross and Blue Shield of Illinois (BCBSIL), we value your time, and we're dedicated to streamlining our printed and online communications, while still ensuring that you receive information that is relevant and helpful to your practice.



As a part of our corporate "Blue goes Green" initiative, we soon will be launching a campaign to collect the e-mail addresses of the more than 25,000 contracting providers in our networks.\* By e-mailing communications to our provider community, we can significantly reduce our paper use, thereby acknowledging our responsibility as corporate citizens to safeguard natural resources and the environment for future generations.

In the near future, we will be inviting you to join us in the *Blue goes Green* initiative by choosing to receive your *Blue Review* via e-mail. In addition to helping BCBSIL conserve resources, "losing the paper" will also benefit you in a number of ways. When you make the switch to a paperless newsletter, you will gain quicker access to information about BCBSIL, along with increased distribution capabilities – just forward the newsletter to your staff. Additionally, when you receive your newsletter via e-mail, you'll receive quick links to other new items on our Provider Web site.

Continue to watch the *Blue Review* for further information on how you can sign up to receive your newsletter via e-mail.

\*Note: Blue Cross and Blue Shield of Illinois is aware of your privacy concerns. We will make every effort to ensure that your e-mail address is maintained in a secure environment and held in the strictest confidence.

## Pharmacy Program Changes

### New Generics Available for Wellbutrin XL 150 mg and Yasmin

A new strength of a highly utilized medication has become available generically. Wellbutrin XL, generic name bupropion extended-release, is now available in the 150 mg strength. The 300 mg strength of Wellbutrin XL has been generically available since December 2006. Wellbutrin XL is an antidepressant of the aminoketone class and is indicated for the treatment of major depressive disorder and for the prevention of major depressive episodes in patients with a diagnosis of seasonal affective disorder. Other highly utilized medications available generically in the antidepressant category include citalopram, fluoxetine, fluvoxamine, paroxetine, sertraline and venlafaxine.

In addition, the generic of another highly utilized medication, Yasmin, has also become available. Yasmin is an oral contraceptive indicated for the prevention of pregnancy. Yasmin is the first generic monophasic oral contraceptive that contains the progestin drospirenone, which is unique in that it is the only progestin with both antiandrogenic and antiminerocorticoid properties. The antiminerocorticoid property of drospirenone has the potential to antagonize the sodium-retaining effect of estrogen, possibly resulting in decreased weight gain and lower blood pressure compared with other oral contraceptives. There are various monophasic oral contraceptives available generically including Apri, Aviane, Levora, Ogestrel, and Portia. The use of generic medications as first-line therapy is encouraged, whenever appropriate.

### Hydrofluoroalkane (HFA)-Propelled Albuterol Inhalers

The U.S. Food and Drug Administration (FDA) has issued a public health advisory to alert patients, caregivers and health care professionals to switch to HFA-propelled albuterol inhalers because chlorofluorocarbon (CFC)-propelled inhalers will no longer be available in the United States after December 31, 2008. No CFC-propelled albuterol inhalers can be produced, marketed, or sold after the aforementioned date due to the hazardous effects of CFC on the depletion of the earth's ozone layer.

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## "Plant, Grow and Bloom" Workshops

Independent Blue Cross and Blue Shield plans are proud to provide health care coverage for over 100 million members nationwide. This tremendous growth means we are constantly seeking ways to improve care and service to our members and network providers. Does your office need to know how to service these members more efficiently? If so, this workshop is for you. Allow your knowledge to blossom at our summer workshops. You will gain fresh insight on our products, effective ways of doing business and new program initiatives.

Some of the topics that will be included are:

- Consumer Driven Health Plan (CDHP)
- Medicare Advantage
- Provider Review/Appeals
- Pre-certification/Pre-determination
- BlueCard® (out-of-area)
- Refunds/Auto-recoupments
- A Web site Tour, and more!

Come join us by registering today! Visit our Web site at [www.bcbsil.com/provider/training.htm](http://www.bcbsil.com/provider/training.htm) to view the agenda and to register for any workshops you are interested in attending.

Upcoming workshops include:

Workshop	Date	Location
Summer HMO Administrative Forum	August 13, 2008	BCBSIL, Chicago, Illinois
Plant, Grow and Bloom	August 20, 2008	BCBSIL, Chicago, Illinois
Plant, Grow and Bloom	August 27, 2008	Rush North Shore Medical Center, Skokie, Illinois
Plant, Grow and Bloom	Sep. 10, 2008	Provena St. Joseph Hospital, Elgin, Illinois
Plant, Grow and Bloom	Sept. 17, 2008	Mercy Hospital and Medical Center, Chicago, Illinois
Managed Care Roundtable	October 15, 2008	BCBSIL, Chicago, Illinois

## Magellan Behavioral Health Webinar

The BCBSIL Network Management Education Team is excited to host a Magellan Behavioral Health Webinar on September 24, 2008, from 10 a.m. to 12 p.m. CST. This online session will assist behavioral health practitioners with the following:

- Learn how BCBSIL Products interface with Magellan Behavioral Health
- Learn what levels of care are managed
- Understand what information is needed for a clinical review
- Obtain information and resources to simplify routine transactions with Magellan, and more!

Representatives from Magellan and BCBSIL will be available to answer your questions during this online forum.

We encourage all of your office staff to attend. Just log in from the convenience of your desk by using a computer. A special conference number and URL will be provided with your confirmation after registration. If you have any questions, please call the Network Management Education Team at 1-312-653-4019, or e-mail us at [PAET@bcbsil.com](mailto:PAET@bcbsil.com).

Register now via our Web site at [www.bcbsil.com/provider/training.htm](http://www.bcbsil.com/provider/training.htm).

\*Note: URL and teleconference lines are limited. Please log on and call in as a group if possible.

## Thomas-Love Settlement Agreement Has Been Signed

The Final Order Date for the Thomas-Love (T-L) Settlement was April 21, 2008.

BCBSIL, along with 23 other independent Blues Plans and the Blue Cross and Blue Shield Association (BCBSA), reached an agreement with a nationwide class of physicians (M.D. and D.O.) to settle a class action lawsuit filed in 2003. A Notice of the Proposed Thomas-Love Settlement was posted on the home page of our Web site on August 8, 2007.

Here is a brief overview of the Settlement:

- > The settlement resolves past disagreements between independent Blues Plans and physicians and makes commitments to further promote cooperation and communication.
- > BCBSIL made an independent decision that this agreement is in our best interest because it will strengthen our relationships with physicians and benefit our members.
- > The settling independent Blues Plans will pay approximately \$128 million to a fund from which physicians may seek compensation or select a charitable organization to receive their payment.
- > We – along with the other settling independent Blues Plans and BCBSA – have agreed to make additional financial investments in our business practices and systems that will enhance the transparency and efficiency of doing business.
- > We will enhance our communication tools by providing agreed upon Web site disclosures.
- > New providers will sign contract language reflecting settlement changes. We will mail out Letter Agreements reflecting the terms of the settlement to existing contracted physicians.

If you have any questions regarding the Thomas-Love Settlement Agreement you may obtain further information at: [www.bcbsphysicianssettlement.com](http://www.bcbsphysicianssettlement.com).

If you have questions regarding the Letter Agreement you will receive in the mail, you may contact Network Development at: 1-312-653-5333.



## We're Asking Our Members to Turn Over a New Leaf...

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Illinois, with the goal of planting 100 Trees in 100 Days.\* Choosing paperless EOBs also enhances customer service by providing members with access to their claim history and statements, personal health care benefit information and a variety of health and wellness tools.

To participate, the BCBSIL member may log in to our Blue Access® for Members (BAM) portal. In BAM the member must update their User Profile to indicate their preference to view EOBs online, rather than receiving paper statements via U.S. Mail.

Please encourage your patients with BCBSIL coverage to take advantage of our online resources that not only contribute to a healthier environment, but help them take a more active role in their health care.

\*Please note these important account exclusions: The following member groups were not notified of the 100 Trees in 100 Days campaign: HMO Illinois Members, Labor Accounts, Texas Instruments.

## Availity Transition Updates

### 90-Day Retention Notice for Electronic Remittance Advice (ERA) & Electronic Payment Summary (EPS) Electronic Files

With the migration of our ERA and the EPS files to Availity, the retention period for reinserts/reloads will be 90 days. We are encouraging you to download your electronic files and save/store them in a safe place for recall, as files older than 90 days will no longer be available.

If you have any questions, please contact the E-Commerce Center at 1-800-746-4614.

### Uniform Payment Plan Text (UPT) Report Update

Effective August 15, 2008, the Tax ID Number will be added to the UPT Report and will appear below the Provider Number. See example below.

#### BREAKDOWN OF PROVIDER UPP CHECK

UPP DATE: 06/20/08

SUBMITTER NAME: ABC

SUBMITTER ID: EIBPR000XX

PROVIDER NAME: SACRED HEART HOSPITAL

PROVIDER NUMBER: 1234567890 (Note: This field is used to identify the provider. Your NPI number will be populated in this field.)

TAX ID NUMBER : 3XXXXXXXXX

## Pharmacy Program Changes

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Albuterol is a bronchodilator that relaxes muscles in the airways and increases air flow to the lungs. It is indicated for the treatment or prevention of bronchospasms in patients with certain airway diseases, such as asthma and chronic obstructive pulmonary disease. Four alternative HFA-propelled inhalers have been approved by the FDA that can be used to replace the CFC-propelled albuterol inhalers, two of which are available on the BCBSIL formulary—the Proair HFA Inhalation Aerosol, which contains albuterol, and the Xopenex HFA Inhalation Aerosol, which contains levalbuterol, a medication similar to albuterol.

### Drug Dispensing Limit: 30-day Supply Limit

The BCBSIL standard prescription drug benefit program recently updated several dispensing limits, effective July 1, 2008. For more information regarding these changes, please visit our Web site at [www.bcbsil.com/rx/pdf/drug\\_dispensing\\_limits.pdf](http://www.bcbsil.com/rx/pdf/drug_dispensing_limits.pdf).



## View Managed Care Updates Online

### HMO and BlueChoice Updated Policies and Procedures on Web

On a monthly basis, we post updated policies and procedures on our Web site under "Updates." Go to [www.bcbsil.com/provider](http://www.bcbsil.com/provider) to view the updated policies.

### HMO and BlueChoice Appointment/ Reappointment Report on Web

On a monthly basis, we post a report of the Appointed and Reappointed providers on our Web site. To access this report, go to [www.bcbsil.com/provider](http://www.bcbsil.com/provider). Select "Appointed/Reappointed PCPs/PSPs" under the Credentialing/Contracting section. The cumulative data is updated by the third Wednesday of each month.

### BlueChoice Updated Depart List

A listing of all specialists no longer participating in the network for the BlueChoice product can be found at [www.bcbsil.com/provider/securedpage.htm](http://www.bcbsil.com/provider/securedpage.htm).

Note: You can find participating specialists for the BlueChoice product on our Provider Finder® at [www.bcbsil.com](http://www.bcbsil.com).

## Fairness in Contracting

In an effort to comply with Fairness in Contracting Legislation and keep our contracting providers informed, BCBSIL has designated a column in the *Blue Review* to notify you of any changes to the physician fee schedules. Be sure to review this area each month.

**Effective July 1, 2008, codes 90378, J0129 and S0162 were updated. Effective July 15, 2008, codes 90681, 90696, J2315 and J3488 were updated.**

Fee schedules reflecting this update are now available. You may download the Fee Schedule Request Form at [www.bcbsil.com/provider/forms.htm](http://www.bcbsil.com/provider/forms.htm).

## Legislative Update

The 2008 Spring Session of the 95th Illinois General Assembly recently adjourned on May 30, 2008, with the Legislature passing an unbalanced state budget, scheduled to be sent to the Governor's office. Of the 7,000+ pieces of legislation introduced during this session, several hundred bills were considered that could affect the health insurance industry, our members, providers, and other stakeholders.

The Legislature did pass a number of bills that impact health care delivery. These bills have been sent to the Governor for his signature. He has 60 days from receipt to sign or veto a bill, otherwise it automatically becomes law. These bills include:

**Bill number: HB 953**

**Sponsor: Rep. Lou Lang**

**Synopsis:** Adds licensed marriage and family therapists to the list of providers who can treat mental, emotional or nervous disorders and conditions.

**Status:** Passed the House 100-007-000; Passed the Senate 44-04-03; Sent to Governor on 6-27-08

**Bill number: HB 1432**

**Sponsor: Rep. Fred Crespo**

**Synopsis:** Adds anorexia and bulimia to the list of "Serious Mental Illnesses."

**Status:** Passed the House 66-42-00; Passed the Senate 56-00-00; Sent to Governor on 6-30-08

**Bill number: HB 4255**

**Sponsor: Rep. Bob Pritchard**

**Synopsis:** Requires coverage for medically necessary preventive physical therapy for insureds diagnosed with multiple sclerosis for state employees, counties, municipalities and school employees.

**Status:** Passed the House 104-000-000; Passed the Senate 56-00-00; Sent to Governor 6-30-08

**Bill number: HB 4602**

**Sponsor: Rep. Daniel Beiser**

**Synopsis:** Requires coverage for a shingles vaccine that is approved for marketing by the federal FDA if the vaccine is ordered by a physician licensed to practice medicine in all its branches and the enrollee is 60 years of age or older.

**Status:** Passed the House 107-00-00; Passed the Senate 54-00-00, Sent to Governor 6-30-08

**Bill number: HB 5285**

**Sponsor: Rep. Charles Jefferson**

**Synopsis:** Requires continuation of coverage for a dependent college student who takes a medical leave of absence or reduces his or her course load to part-time status because of a catastrophic illness or injury. Continuation of coverage terminates 12 months after notice of illness/injury or until the coverage would otherwise have lapsed.

**Status:** Passed the House 105-03-00; Passed the Senate 56-000, Sent to Governor 6-18-08

**Bill number: HB 2380**

**Sponsor: Rep. Deanna Demuzio**

**Synopsis:** Reduces hospital charges for the uninsured by 35 to 65 percent; places an annual cap on the amount that hospitals can collect from eligible uninsured patients, limiting this total amount to 25 percent of the patient's family income during a 12-month period, and those eligible must fall within 600 percent of the Federal Poverty Level (\$127,200 for a family of four in 2008) at non-rural hospitals and 300 percent of the Federal Poverty Level (\$63,600 for a family of four in 2008) at rural hospitals.

**Status:** Passed the Senate 58-00-00; Passed the House 102-000-000; Sent to Governor on 6-27-08

As the status of pending legislation can change from day to day, we suggest you check the Illinois General Assembly Web site at [www.ilga.gov](http://www.ilga.gov) for the most current information and additional details.

## 2008 ABMS Patient Safety Physician Education Program

BCBSIL is offering the American Board of Medical Specialties (ABMS) Patient Safety Improvement Program to HMO and PPO network physicians as a resource to help improve quality and safety in patient care. The Institute for Healthcare Improvement (IHI) estimates that nearly 15 million instances of medical harm occur in the U.S. each year. This translates to a rate of more than 40,000 incidents per day. The ABMS Patient Safety Improvement Program was designed so that all health care professionals can improve upon safety in their clinical environments by identifying and analyzing areas for improvement and implementing changes based on best practices.

The ABMS Patient Safety Improvement Program supports efforts to improve the safety and quality of medical care being provided to patients across many different specialties. Many of the ABMS Member Boards have already voiced their support and accept this outstanding educational program as part of their Maintenance of Certification (MOC) process. By participating in this program, Diplomates engage in patient safety scenarios highlighting key themes of patient safety, patient safety curriculum, quality improvement fundamentals and improvement activities while meeting Board-specific MOC requirements. It is important that Diplomates check with their certifying ABMS Member Boards to determine how the ABMS Patient Safety Improvement Program is recognized for MOC purposes.

The following ABMS Member Boards currently include the ABMS Patient Safety Program in their MOC programs:

- American Board of Allergy & Immunology
- American Board of Anesthesiology
- American Board of Emergency Medicine\*
- American Board of Family Medicine
- American Board of Internal Medicine\*
- American Board of Neurological Surgery
- The American Board of Pediatrics
- American Board of Plastic Surgery
- American Board of Preventive Medicine
- American Board of Radiology\*
- American Board of Surgery\*

\*Board has indicated acceptance and Agreement is in development.

These ABMS Member Boards represent more than 70 percent of the Board Certified Physician population. Upon completion of the

ABMS Patient Safety Improvement Program, Diplomates are eligible to receive MOC credit based on their ABMS Member Board's criteria.

The ABMS Patient Safety Improvement Program offers 20 hours of Category I CME credit. It was planned and implemented by the Accreditation Council for Continuing Medical Education (ACCME) and is offered through the joint sponsorship of HealthStream and ABMS. This Web-based program provides a self-paced educational experience presented in these broad areas:

- Patient safety scenarios highlight key themes of patient safety that cut across disciplines such as medication errors, handoffs, and teamwork
- Patient safety curriculum comprehensively covers Epidemiology, Systems, Communication, and Safety Culture
- Quality improvement fundamentals provide the tools and techniques to make improvements in practice
- Patient safety improvement activities introduce changes in areas including hand hygiene, medication lists, allergy lists, critical test results, correct person/site/procedure, safer prescription writing, and discharge communication

HMO physicians must complete the program by November 30, 2008, to receive BCBSIL recognition for completing the course. PPO physicians who complete the program by October 1, 2008, can receive credit on the BCBSIL 2008 PPO Practitioner profile.

However, BCBSIL will only be able to give HMO and/or PPO credit for the program if the physician provides online authorization allowing HealthStream to report the physician's completion to BCBSIL.

Physicians may enroll for the program at a reduced price through the following Web page: [www.healthstream.com/hlc/bcbs](http://www.healthstream.com/hlc/bcbs).

A list of Frequently Asked Questions (FAQs) is available online at [www.bcbsil.com/provider/pdf/abms\\_faq.pdf](http://www.bcbsil.com/provider/pdf/abms_faq.pdf).

For more information about the ABMS Patient Safety Improvement Program, contact Nancy Hudecek RN, BSN, MS at HealthStream, Inc. She can be reached by email at [nancy.hudecek@healthstream.com](mailto:nancy.hudecek@healthstream.com) or by phone at 1-931-484-3370. For more information about the BCBSIL HMO and PPO recognition programs, call BCBSIL at 1-312-653-3465.

## New Account Groups

Group Name: **Classic Residence by Hyatt**  
Group Number: **026413-14**  
Alpha Prefix: **HQY**  
Product Type: **PPO(Portable)**  
Effective Date: **July 1, 2008**  
BC ● BS ●

Group Name: **Pendum, LLC**  
Group Number: **025620-22**  
Alpha Prefix: **PDW**  
Product Type: **PPO(Portable)**  
Effective Date: **July 24, 2008**  
BC ● BS ●

Group Name: **RR Donnelley/KEESA**  
Group Number: **019056**  
Alpha Prefix: **XOF**  
Product Type: **PPO(Portable)**  
Effective Date: **August 1, 2008**  
BC ● BS ●

## Notice to HMO IPAs and Providers

The HMOs of BCBSIL (HMO Illinois and BlueAdvantage HMO) encourage communication between Primary Care Physicians (PCPs) and specialists. As a reminder to all providers, one of the measures on our behavioral health provider on-site audit tool is "coordination between behavioral health care provider and practitioner." This is a scored item during the audit.

A release of information is required in order for the behavioral health provider to share information with the PCP. A sample release form is located on the BCBSIL Web site at [www.bcbsil.com/provider/forms.htm](http://www.bcbsil.com/provider/forms.htm).



## Reminder: Claim Check Reviews

When requesting a Claim Check review on the Provider Review Form, please attach the appropriate medical documentation (i.e., procedure reports, chiropractic notes, occupational therapy/physical therapy notes, radiology/imaging reports, laboratory results, ER notes, etc.) to support the reason for the review.

## Everyday Self-service Tools and Supplementary Resources

### Take Advantage of Network Data Access Services (NDAS) Online

The fastest way to verify member eligibility, view basic benefit information, and/or check claim status is to use NDAS Online. This free resource is available to all contracted providers with a valid National Provider Identifier (NPI). If you are not yet enrolled for NDAS Online, you can sign up now by using the electronic enrollment form on our Provider Web site.

### Stay in Touch with the Provider Telecommunications Center (PTC)

If you do not have online access, you may call our Provider Telecommunications Center (PTC) at 1-800-972-8088 for claim status, benefits and eligibility information for BCBSIL members.\* Our easy-to-use Interactive Voice Response (IVR) system is available Monday through Friday, 6:00 a.m. – 11:30 p.m. (Central), and Saturday, 6:00 a.m. – 3:00 p.m. (Central).

The PTC can also assist you with the following topics:

- [Product information](#)
- [Updating your provider file](#)
- [Claims review requests](#)
- [Fee analysis](#)
- [Claims address](#)
- [Predetermination of benefits](#)
- [Checks or vouchers](#)
- [Other general questions](#)

For complete IVR caller guides and other helpful resources, please visit the Provider Library on our Web site at [www.bcbsil.com](http://www.bcbsil.com) and click on Interactive Voice Response System (IVR).

\*NOTE: For out-of-state member benefits and eligibility, contact the BlueCard hotline at 1-800-676-BLUE (2583).

### Special Services for Ancillary Providers

Our Ancillary Provider Network Consultants provide training and serve as liaisons to Ancillary providers throughout the State of Illinois and northwest Indiana. These consultants specialize in Skilled Nursing Facilities (including outpatient therapy), Home Health Agencies, Hospices, Home Infusion Therapy, DME, Dialysis facilities, Orthotic/Prosthetic suppliers and Private Duty Nursing agencies, as well as the contracting for HMO, PPO and BlueChoice POS.

Your Ancillary Provider Network Consultants are Sherry Heise Jaskolka (1-312-653-7652) and Elaine Williams (1-312-653-4305). Sherry and Elaine are available to meet with your staff and address your special needs related to BCBSIL policies and procedures, billing, and contractual issues. Ancillary providers may also direct requests and inquiries to us via e-mail at [ancillarynetworks@bcbsil.com](mailto:ancillarynetworks@bcbsil.com), or call the Ancillary Network voice-mailbox at 1-312-653-4820.

## Our Senior Provider Network Consultants Are Here to Serve You!

Revised August 2008 – Professional Provider Assignments by County and Zip Code

Our Senior Provider Network Consultants serve as the liaison between BCBSIL and our contracting provider community, developing and maintaining cooperative working relationships with our professional providers throughout Illinois and northwest Indiana.

Your assigned Professional Provider Network Consultant has a thorough knowledge of the BlueChoice POS and PPO products. If you are unable to resolve a request after utilizing the NDAS Online and IVR self-service tools and/or contacting the PTC, your Network Consultant can provide the following support services:

- Keep you up-to-date on BCBSIL products, services, programs and initiatives, such as the National Provider Identifier (NPI) transition
- Help ensure provider contract compliance
- Advise you on BCBSIL educational services and/or resources for providers
- Visit your office to address any special needs or concerns

To find out the name of your Professional Network Consultant, refer to the Illinois county map on the facing page. Note: Due to the number of providers in DuPage and Cook County (Code 22 & Code 16), provider assignments are broken down by suburban city and Chicago zip codes, as indicated.

### Illinois Territory Breakdown by County Code

**Northern:** (004, 008, 043, 049, 056, 071, 081, 089, 098 & 101) – Gina Plescia

**Southern:** (002, 003, 007, 011, 012, 013, 014, 015, 017, 018, 024, 025, 026, 028, 030, 031, 033, 035, 039, 040, 041, 042, 044, 051, 059, 060, 061, 064, 067, 068, 073, 076, 077, 079, 080, 082, 083, 084, 087, 091, 093, 095, 096, 097 & 100) – Teresa Trumbley

**Western:** (006, 036, 037, 048, 052, 062, 066, 078, 088 & 094) – Katie Gordon

**Midwest:** (001, 005, 009, 010, 020, 021, 023, 027, 029, 034, 038, 053, 054, 055, 057, 058, 063, 065, 069, 070, 072, 074, 075, 085, 086, 090, 092, & 102) – Amanda Williams

**North Metro:** (019, 045, 047 & 050) – Cathy Dismuke

**South Metro:** (032, 046 & 099) – Dorothy Paul

**Northwest Indiana:** Lynn Sorensen

**Cook County:** (016) – Please see Cook & DuPage County Breakdown Section

**DuPage County:** (022) – Please see Cook & DuPage County Breakdown Section

### Cook and DuPage County Breakdown by City and Zip Code

**Cathy Dismuke - City(s):** Bartlett, Bloomingdale, Elburn, Geneva, Hanover Park, Hillisburg, Medinah, Roselle, Wayne

**Gina Plescia - City(s):** Arlington Heights, Des Plaines, Glencoe, Glenview, Golf, Hoffman Estates, Inverness, Kenilworth, Lincolnwood, Morton Grove, Mount Prospect, Neenah, Niles, Northbrook, Northfield, Palatine, Prospect Heights, Rolling Meadows, Schaumburg, South Barrington, Wheeling, Wilmette, Winnetka

**Katie Gordon - City(s):** Alsip, Bellwood, Berkeley, Berwyn, Blue Island, Bridgeview, Broadview, Brookfield, Burbank, Chicago Ridge, Cicero, Elmwood Park, Evergreen Park, Forest Park, Franklin Park, Harwood Heights, Hillside, Hines, Hometown, Indian Head Park, Justice, La Grange, La Grange Park, La Grange Highlands, Lyons, Maywood, Melrose Park, Merrionette Park, Norridge, North Riverside, Northlake, Oak Lawn, Oak Park, Park Ridge, River Forest, River Grove, Riverside, Schiller Park, Stone Park, Summit Argo, Westchester, Western Springs; Zip Code(s): 60601, 60602, 60603, 60604, 60605, 60606, 60607, 60608, 60609, 60610, 60611, 60612

**Lynn Sorensen - City(s):** Aurora, Burr Ridge, Calumet City, Chicago Heights, Darien, Dolton, Flossmoor, Ford Heights, Glen Ellyn, Glendale Heights, Glenwood, Homewood, Lansing, Lisle, Matteson, Naperville, Olympia Fields, Park Forest, Richton Park, Riverdale, South Holland, Steger, Summit, Thornton, Warrenville, Willowbrook, Woodridge; Zip Code(s): 60632, 60633, 60634, 60636, 60637, 60638, 60639, 60640, 60641, 60643, 60644, 60645, 60646, 60647, 60649, 60651, 60652, 60653, 60654, 60655, 60656, 60657, 60658, 60659, 60660, 60661, 60666, 60668, 60669, 60670, 60673, 60674, 60675, 60676, 60677, 60678, 60680, 60681, 60686, 60689, 60690, 60693, 60694, 60695, 60696

**Michelle Brownfield-Nance - City(s):** Addison, Carol Stream, Country Club Hills, Countryside, Crestwood, Downers Grove, Elk Grove Village, Evanston, Harvey, Hazel Crest, Hickory Hills, Hinsdale, Lemont, Markham, Midlothian, Oak Forest, Orland Park, Palos Heights, Palos Hills, Palos Park, Park Ridge, Posen, Robbins, Skokie, Streamwood, Tinley Park, West Chicago, Wheaton, Willow Springs, Winfield, Worth; Zip Code(s): 60613, 60614, 60615, 60616, 60617, 60618, 60619, 60620, 60621, 60622, 60623, 60624, 60625, 60626, 60628, 60629, 60630, 60631

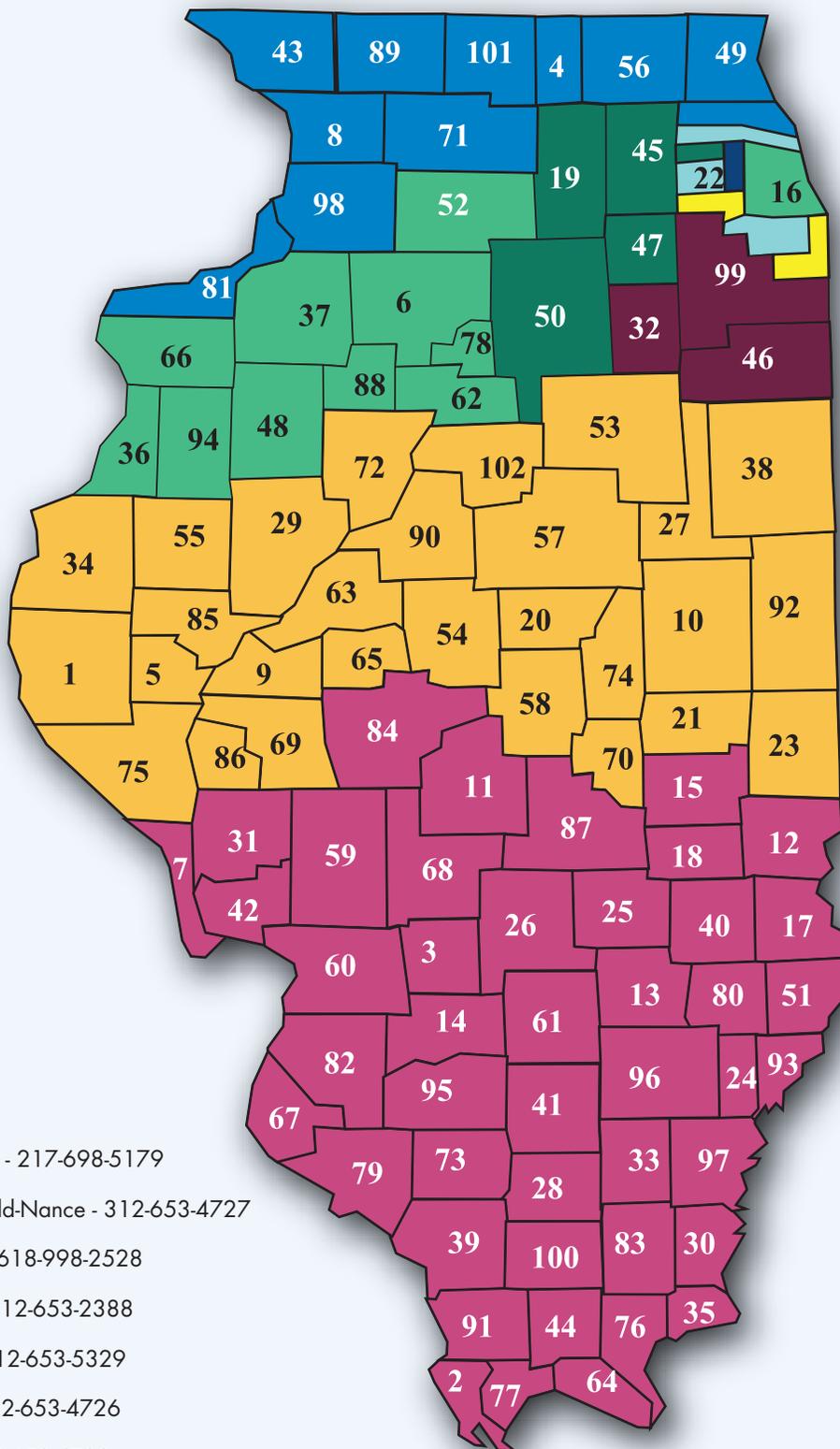
**Ramona Espino - City(s):** Bensenville, Clarendon Hills, Elmhurst, Hinsdale, Itasca, Lombard, Oak Brook, Oak Brook Terrace, Villa Park, Westmont, Wood Dale

# Illinois Provider Network Consultants

## Professional Provider Assignments by County

Code	County
1	Adams
2	Alexander
3	Bond
4	Boone
5	Brown
6	Bureau
7	Calhoun
8	Carroll
9	Cass
10	Champaign
11	Christian
12	Clark
13	Clay
14	Clinton
15	Coles
16	Cook
17	Crawford
18	Cumberland
19	DeKalb
20	Dewitt
21	Douglas
22	DuPage
23	Edgar
24	Edwards
25	Effingham
26	Fayette
27	Ford
28	Franklin
29	Fulton
30	Gallatin
31	Greene
32	Grundy
33	Hamilton
34	Hancock
35	Hardin
36	Henderson
37	Henry
38	Iroquois
39	Jackson
40	Jasper
41	Jefferson
42	Jersey
43	JoDaviess

Code	County
44	Johnson
45	Kane
46	Kankakee
47	Kendall
48	Knox
50	LaSalle
49	Lake
51	Lawrence
52	Lee
53	Livingston
54	Logan
58	Macon
59	Macoupin
60	Madison
61	Marion
62	Marshall
63	Mason
64	Massac
55	McDonough
56	McHenry
57	McLean
65	Menard
66	Mercer
67	Monroe
68	Montgomery
69	Morgan
70	Moultrie
71	Ogle
72	Peoria
73	Perry
74	Piatt
75	Pike
76	Pope
77	Pulaski
78	Putnam
79	Randolph
80	Richland
81	Rock Island
83	Saline
84	Sangamon
85	Schuyler
86	Scott
87	Shelby
82	St Clair
88	Stark
89	Stephenson
90	Tazewell
91	Union
92	Vermilion
93	Wabash
94	Warren
95	Washington
96	Wayne
97	White
98	Whiteside
99	Will
100	Williamson
101	Winnebago
102	Woodford



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†Includes NW Indiana

\*\*Cook County #16 and DuPage County #22 is split between Michelle, Cathy, Lynn, Katie, Ramona & Gina

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What topics would you like to read about?**

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The editors and staff of the *Blue Review* welcome letters to the editor. Address letters to:

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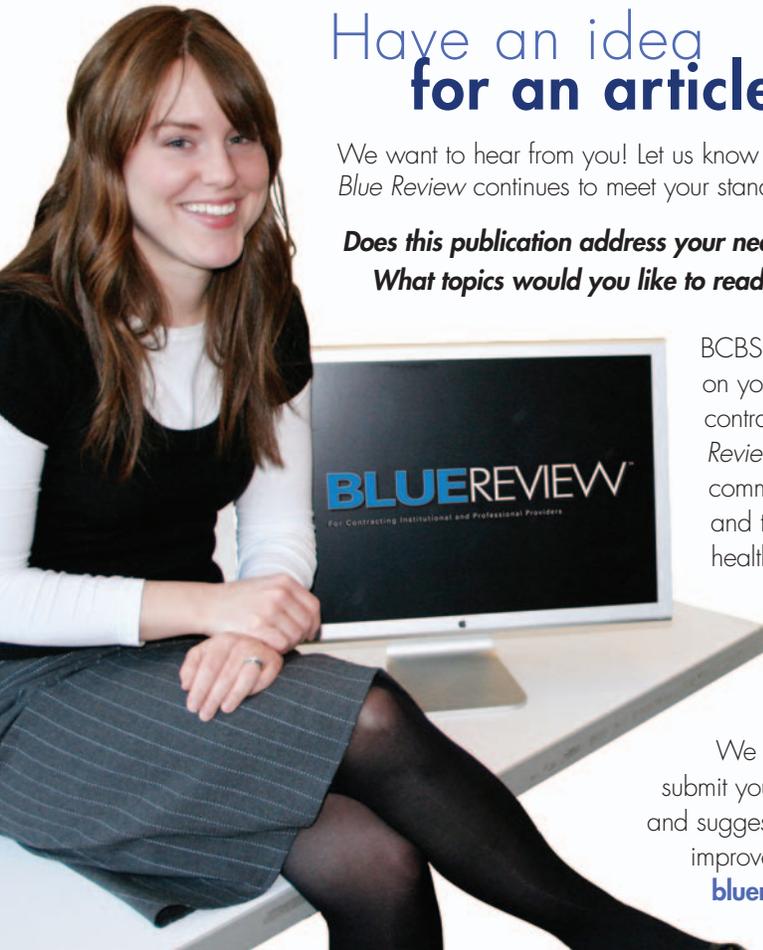
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