

# 2009 Blue Star<sup>SM</sup> Hospital Report



**BlueCross BlueShield of Illinois**  
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Hospital Name		Accreditation and Percent of Staff Board Certified	Participation in State and National Quality Improvement Initiatives	Leapfrog Reporting and Status	Hospital Quality Alliance Indicators	AHRQ Inpatient Quality Indicators	AHRQ Patient Safety Indicators	Overall Satisfaction with Hospital Care	Patient Education and Coordination of Care	Utilization Efficiency	Administrative Efficiency	Total Blue Stars
		Structure		Process		Outcomes		Member Survey		Efficiency		Total
PEER GROUP 1	Loyola University Medical Center	★	★	★	★			★	★		★	7
	Northwestern Memorial Hospital	★	★	★	★		★	★	★	★	★	9
	Rush University Medical Center	★	★	★	★			★	★	★	★	8
	The Univ. of Chicago Hospitals & Health System	★	★	★		★		★	★		★	7
PEER GROUP 2	ADVOCATE Christ Hospital	★	★	★	★	★		★	★		★	8
	ADVOCATE Good Samaritan Hospital	★	★	★	★	★	★	★	★	★	★	10
	ADVOCATE Illinois Masonic Hospital	★	★	★	★	★	★			★	★	8
	ADVOCATE Lutheran General Hospital	★	★	★	★			★	★		★	7
	Alexian Brothers Medical Center	★	★	★	★	★	★	★	★	★	★	10
	Carle Foundation Hospital	★	★		★			†	†		★	4
	Memorial Medical Center -Springfield	★	★		★		★	★	★	★	★	8
	NorthShore University HealthSystem		★	★	★		★	★	★		★	7
	OSF St. Francis Hospital - Peoria	★	★	★	★			★	★		★	7
	Resurrection Medical Center	★	★	★						★	★	5
	St. Francis Hospital - Evanston	★	★	★	★				★		★	6
	St. James Hospital & Health Centers	★	★							★		3
	St. John Hospital - Springfield	★	★	★			★	★	★	★	★	8
	Trinity Regional Health System - West Campus	★	★		★		★	★	★	★		7
	University of Illinois Medical Center at Chicago	★	★	★					★		★	5
PEER GROUP 3	Adventist Hinsdale Hospital	★	★		★			★	★		★	6
	Adventist La Grange Memorial Hospital	★	★				★	★	★		★	6
	ADVOCATE Condell Medical Center	★	★	★	★			†	†	★		6
	ADVOCATE Good Shepherd Hospital	★	★	★	★	★		★	★	★	★	9
	Blessing Hospital	★	★	★						★	★	5
	Bromenn Regional Medical Center	★	★	★				★	★	★	★	7
	Central DuPage Hospital	★	★	★	★	★	★	★	★	★	★	10
	Edward Hospital	★	★		★	★		★	★	★	★	8
	Elmhurst Memorial Hospital	★	★		★			★	★		★	6
	Gottlieb Memorial Hospital	★			★			★	★		★	5
	MacNeal Hospital	★	★		★				★		★	5
	Memorial Hospital - Belleville	★	★		★		★	★	★		★	7
	Methodist Medical Center Of Illinois	★	★	★	★			★	★	★		7
	MetroSouth Medical Center	★	★			★			★		★	5
	Mount Sinai Hospital		★							★	★	3
	Northwest Community Hospital	★	★	★	★			★	★		★	7
	OSF St. Anthony Hospital - Rockford	★	★	★	★			★	★		★	7
	OSF St. Joseph Hospital - Bloomington	★	★	★	★			★	★	★	★	8
	PROVENA Mercy Center for Health Care	★	★							★	★	4
	PROVENA St. Joseph - Elgin	★	★				★		★		★	5
	PROVENA St. Joseph Med Ctr - Joliet	★	★			★			★	★	★	6
	Riverside Medical Center	★	★		★		★	★	★	★	★	8
	Rush North Shore Medical Center	★	★					★	★		★	5
	Rush-Copley Medical Center	★	★	★	★			★	★	★	★	8
	St. Joseph Hospital - Chicago	★	★	★	★				★		★	6
	Sherman Hospital		★			★	★	★	★	★	★	7
	St. Elizabeth Hospital - Belleville	★	★				★		★	★		4
Swedish American Hospital	★	★	★	★				★		★	6	

† Insufficient Information

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		Structure	Process		Outcomes		Member Survey		Efficiency		Total		
PEER GROUP 4	Adventist Bolingbrook Hospital	★	★			†	†				★	3	
	Centegra Hospital - McHenry	★	★					†	†	★	★	4	
	Centegra Hospital - Woodstock	★	★		★			†	†	★	★	5	
	Decatur Memorial Hospital	★	★		★			★	★	★	★	7	
	Delnor Community Hospital	★	★				★	★	★		★	6	
	Genesis Medical Center, Illini Campus	★	★		★		★	†	†			4	
	Ingalls Memorial Hospital	★	★			★					★	4	
	Lake Forest Hospital	★	★	★	★			★	★	★	★	8	
	Mercy Hospital	★	★	★		★					★	5	
	Palos Community Hospital	★	★						★	★		★	5
	PROVENA Covenant Medical Center	★	★		★				★	★	★	★	7
	PROVENA St. Mary's Hospital - Kankakee	★	★			★	★		★	★	★	★	8
	Silver Cross Hospital	★	★	★	★				★	★	★	★	8
	St. Alexis Medical Center	★	★	★	★	★			★	★	★	★	9
	St. Mary of Nazareth Hospital Center		★	★	★							★	4
	Swedish Covenant Hospital	★	★	★								★	4
	Weiss Memorial Hospital									★		★	2
	West Suburban Medical Center	★	★	★		★	★				★	★	7
PEER GROUP 5	Adventist Glen Oaks Hospital	★			★		★	†	†	★	★	5	
	ADVOCATE South Suburban Hospital	★		★	★	★			★	★	★	7	
	ADVOCATE Trinity Hospital			★	★					★	★	4	
	FHN Memorial Hospital			★	★		★	★	★	★	★	7	
	Gateway Regional Medical Center				★		★	†	†	★		3	
	Holy Cross Hospital					★					★	2	
	Illinois Valley Community Hospital			★			★	★	★	★	★	6	
	Jackson Park Hospital		★						†	†		★	2
	Kenneth Hall Regional Hospital					★	★	†	†	★	★	4	
	Little Company of Mary Hospital	★	★						★	★		★	5
	Loretto Hospital				★	★	★	†	†			★	4
	Methodist Hospital of Chicago					★		†	†	★	★	3	
	Norwegian American Hospital					★	★	†	†			★	3
	Our Lady of the Resurrection Hospital		★		★						★	★	4
	Proctor Hospital	★	★		★				★	★	★	★	7
	PROVENA United Samaritan Medical Center	★	★								★	★	4
	Provident Hospital					★	★	†	†			★	3
	Roseland Community Hospital								†	†		★	1
	Rush Oak Park Hospital	★		★		★						★	4
	Sacred Heart Hospital							†	†	†		★	1
	Saint Anthony Hospital			★				★	†	†		★	3
	South Shore Hospital								†	†		★	1
	St. Bernard Hospital & Health Care			★		★			†	†		★	3
	St. Elizabeth Hospital - Chicago		★		★	★			†	†		★	4
	St. Mary's Hospital - Decatur	★			★				★		★	★	5
	Thorek Hospital & Medical Center					★					★	★	3
	Touchette Regional Hospital							†	†	†		★	1
	Vista Medical Center - East	★					†	†			★	★	3
Westlake Hospital		★	★							★	★	4	