

THIN/The Health Information Network Benefits & Options

Benefits

All Payer Clearinghouse Solution

The Health Information Network offers connectivity to key payers in Illinois. THIN currently has connections to key commercial payers such as Cigna, Aetna, & United Healthcare. A complete listing of all payer connections is available.

Many providers have been taking advantage of these services under the name **THIN Clearinghouse**. The Clearinghouse services include:

- Electronic Media Claims
- Electronic Remittance Advice
- Electronic Referrals
- Electronic Pre-certifications
- Electronic Funds Transfer
- Electronic Audit Trails
- Electronic Reports on Transactions

What are Some More Benefits?

Multi-State Telecommunications Network

THIN has an extensive telecommunications network already in place. It is the same network that providers have been using with Blue Cross Blue Shield of Illinois. The network provides a reliable, established electronic connection, offering the following transactions.

- On-line claim status
- On-line eligibility information
- On-line benefit information
- On-line pre-certifications
- On-line referrals

Dedicated Hot Line Staff

Many questions and issues arise which call for quick, responsive answers. Dedicated hotline staff members are available to handle these quick calls immediately. Quick resolution to many questions means providers are able to get back to the real business at hand — patient care.

Dedicated Customer Support Staff

For more complex situations involving more research, dedicated customer support staff are available. These experienced, trained staff are eager and willing to provide prompt resolution to your questions and issues.

One-Stop Electronic Solution

Providers can continue the convenient connectivity they've enjoyed for over 20 years, and be strategically positioned to capitalize on enhancements as they occur.

Registration will be simplified & centralized for uninterrupted service.

Electronic Reports will be the same. They will be easy to read, user friendly, like they have been in the past.

Act Now

See the back of this document for your options. THIN is a subscription service and you will need to act quickly! Providers will be able to find the right services and benefits for them.

THIN Subscription Services Comparison - Non-Hospital Providers

	Electronic Commerce Transaction	BCBSI	Medicare Part A/B	IDPA	Commercial
THIN Basic	Claims	✓			✓
	Remittance	✓		N/A	N/A
	EPS	✓	N/A	N/A	N/A
	Electronic Transmission Reports from a Single Source	✓			✓
	EFT	✓	Call Contractor		
	On-line Membership & Eligibility Verification	✓			
	On-line Claim Status	✓			
	Electronic Provider Directories	✓			
	On-line Referrals	✓			
	On-line Precertification	✓			
THIN Deluxe	Claims	✓	✓	✓	✓
	Remittance	✓	✓	N/A	N/A
	EPS	✓	N/A	N/A	N/A
	EFT	✓	Call Contractor		
	Eligibility Batch Verification	N/A	Med B Only		
	On-line Membership & Eligibility Verification	✓	Contractor Dependent	●	N/A
	On-line Claim Status	✓	Contractor Dependent	●	N/A
	Electronic transmission reports from a single source	✓	✓	✓	✓
	Electronic Provider Directories	✓	N/A	N/A	N/A
	On-line Referrals	✓	N/A	N/A	N/A
	On-line Precertification	✓	N/A	N/A	N/A
	Print-Mail Claim Service - claims identified will be printed to paper and submitted to appropriate payers				◆

THIN Subscription Services Comparison - Hospital Providers

	Electronic Commerce Transaction	BCBSI	Medicare Part A	Palmetto RHHI*	IDPA	Commercial
Claims		✓	✓	N/A	✓	✓
Remittance		✓	✓	N/A	N/A	N/A
EPS		✓	N/A	N/A	N/A	N/A
EFT		✓	Call Contractor	N/A	N/A	N/A
Medicare Part A On-line Claim Submission		N/A	✓	✓	N/A	N/A
Medicare Part A On-line Claim Attachment and Correction		N/A	✓	✓	N/A	N/A
Medicare Part A On-line Coding Information		N/A	✓	✓	N/A	N/A
Medicare Part A On-line Claim Count Summary		N/A	✓	✓	N/A	N/A
On-line Membership & Eligibility Verification		✓	✓	✓	●	N/A
On-line Claim Status		✓	✓	✓	●	N/A
Electronic Transmission Reports from a Single Source		✓	✓	✓	✓	✓
Electronic Provider Directories		✓	N/A	N/A	N/A	N/A
On-line Referrals		✓	N/A	N/A	N/A	N/A
On-line Precertification		✓	N/A	N/A	N/A	N/A
Print-Mail Claim Service - claims identified will be printed to paper and submitted to appropriate payers						◆

✓ Available Now
◆ Additional Fee of \$.37/claim

□ Under Development
N/A Not Available from payer

● Available through REV Vendor