

Reproductive Resource Services

Infertility Centers of Excellence
for Abbott Members



We're here when you need us

Our mission is simple – to help you get the right care at the right place at the right time and provide you with information to make the right lifestyle choices. Reproductive Resource Services* (RRS) offers you superior reproductive education and guidance through nurse consultants, and access to our infertility treatment through our Centers of Excellence clinics.

Information is Your First Step Toward the Right Care

Our RRS nurses can answer your infertility questions and provide you with the education you need to help make an informed decision. In addition, the nurse will provide you with information about our RRS infertility clinics that have the highest level of expertise to help you determine the best course of action for infertility diagnosis and treatment.

Infertility Centers of Excellence Provide Superior Outcomes

RRS carefully evaluates each infertility clinic in our Centers of Excellence and conducts annual reviews to make sure they maintain strict standards of excellence to help optimize superior outcomes. The evaluation process is extensive, it includes the following criteria:

- A proven track record of successful clinical outcomes
- Comprehensive reproductive services
- Superior physician credentials and experience
- Exceptional facility operations and staffing
- Industry accreditation and affiliations

OptumHealthSM

Optimizing Health and Well-BeingSM

RRS Benefits You

- Access – to our Infertility Centers of Excellence
- Education – straightforward information about the clinical and non-clinical issues about infertility and treatment, including information on infertility clinics and physicians
- Coverage – for care at infertility clinics that have passed our best practice evaluation criteria, these centers are known for high pregnancy rates and a reduced risk of multiple births resulting in superior outcomes
- Consultation – from RRS nurse consultants to help you make informed decisions
- RRS helps reduce infertility costs and improves outcomes by providing education, guided access to our network of quality Infertility Centers of Excellence, and ongoing support from our experienced nurse consultants to help patients effectively manage their infertility condition.
 - The RRS program offers access to experienced infertility nurse consultants who provide detailed information to help individuals determine their best course of action for infertility diagnosis and treatment.
 - Our skilled infertility nurses provide patient education on causes of infertility, treatment alternatives, appropriateness and efficacy of treatment types, and risks of multiples. They will also provide education on benefits of seeking treatment at a Centers of Excellence.
 - In addition, nurses evaluate and coordinate infertility facilities to oversee appropriateness of care. They then oversee the infertility case and focus on ways to make the most impact and improve opportunities for success.
 - RRS is a self-referral program.
- In addition to the benefits above, using a RRS Center of Excellence also provides an approximate 50% cost savings

How to Access Services Now

- 1 You must call RRS to pre-certify all infertility treatment services and/or any consultation or treatment from a reproductive endocrinologist to receive plan benefits
 - Call your health plan's toll-free number and listen for infertility services
 - Call RRS toll-free at **866-774-4626**
- 2 We will assign you an RRS nurse consultant to review your care needs and help you select an approved Centers of Excellence provider
- 3 Once pregnant², your RRS nurse consultant will help facilitate your enrollment in the Healthy Pregnancy Program or the Special Beginnings Program to help ensure you get the care and attention you need throughout your pregnancy, and to keep you and your baby as healthy as possible

Contact Us Today

If you have questions or would like to learn more about Reproductive Resource Services, contact a nurse consultant today at **866-774-4626**.

* Note: You must pre-certify all infertility treatment services and/or any services received from a reproductive endocrinologist and receive treatment only at approved Infertility Centers of Excellence to receive plan benefits. Applies to UnitedHealthcare HRA Choice Plus, UnitedHealthcare High-Deductible Choice Plus, UnitedHealthcare PPO Choice Plus, UnitedHealthcare Personal Choice Option and Blue Cross Blue Shield PPO Plus plans.

² Enrollment in the Reproductive Resource Services program does not guarantee pregnancy.